

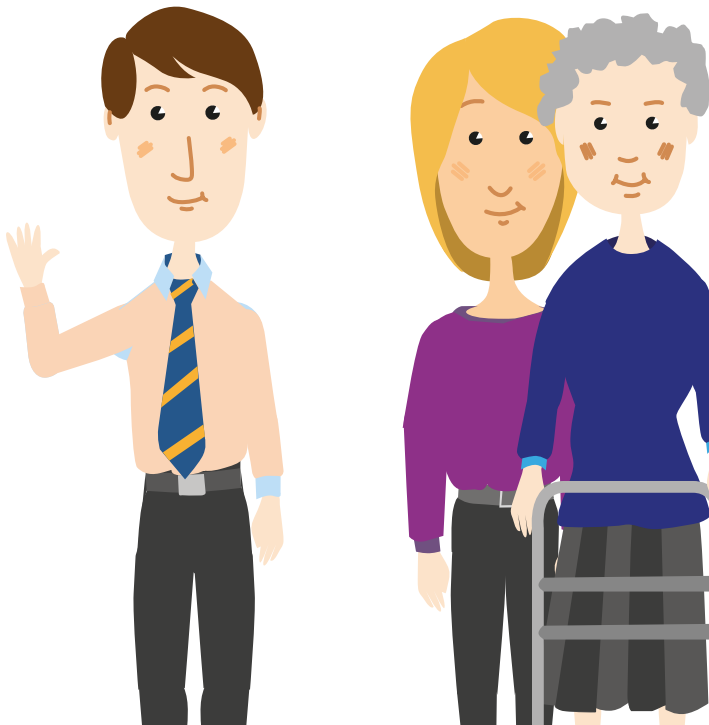
# Your Guide To Your Council Tax Bill 2022 to 2023



Did you know, you can pay  
your Council Tax by Direct Debit visit:  
<https://shropshire.gov.uk/counciltaxonline>

# YOUR GUIDE TO YOUR COUNCIL TAX BILL 2022 TO 2023

2



## Foreword from **Lezley Picton**, Leader of Shropshire Council

Your council tax goes towards the huge range of services we as a council provide, including school transport, social care, libraries, bin collections, leisure centres, museums, road maintenance, environmental health and trading standards.

As the funding we receive from the government reduces, your contribution is increasingly important, enabling us to continue to deliver these essential services. Since 2015 the share of our net budget funded by you as council taxpayers has gone up from 55% to 80% in 2022/23.

This year we once again need to increase the amount you pay for the services that we provide. The increase of 3.99% will add an extra £1.15 per week to the average Band D Shropshire home's bill. Half of this increase is the 2% 'social care precept' that will be used specifically to fund the growing costs in social care.

The reason we rely so heavily on your contribution is because Shropshire Council is a lower-funded council nationally, missing out on much-needed funding from the Government mainly due to our rurality and sparsity.

The current Government Finance Settlement favours bigger urban areas and populations. We believe our allocation of funding does not reflect the true cost of providing services. Services are simply more expensive to deliver in Shropshire, but we are given less money than many others to deliver them. It is unsustainable and unfair.

In addition to our rurality and sparsity, the cost of adults and children's social care is rising in Shropshire. 77% of our net budget already goes on our statutory responsibilities in support for social care for adults and children. Each year this figure is expected to rise further as our population ages – but only around 3% of you

receive social care support from us. It results in a constant juggling act to make sure that we can pay these increasing costs, and money is often re-routed from other highly valued services.

If we were to receive a fairer funding settlement in line with the national average funding, we could get an extra £30 million each year – not enough to close our funding gap but it would go a long way to enable us to continue to deliver services that you value, invest in making our county even better, and hopefully rely less on you.

If a fair funding solution is not found, we will have difficult decisions to make. Other services may have to stop being delivered and you will continue to pay more and get less.

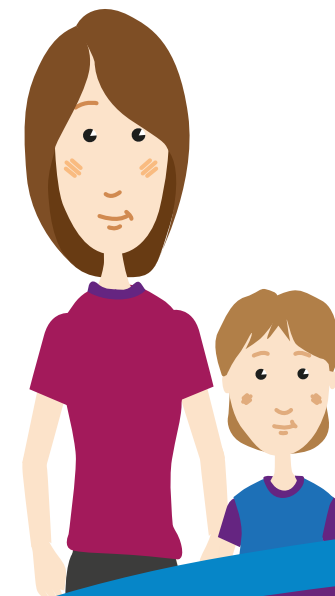
This year we have balanced our budget, which we are legally required to do, but next year and thereafter will be far more difficult.

Ensuring that we are funded fairly is something that I am particularly passionate about and I will continue to lobby the Government hard to ensure that we get the funding that we deserve.

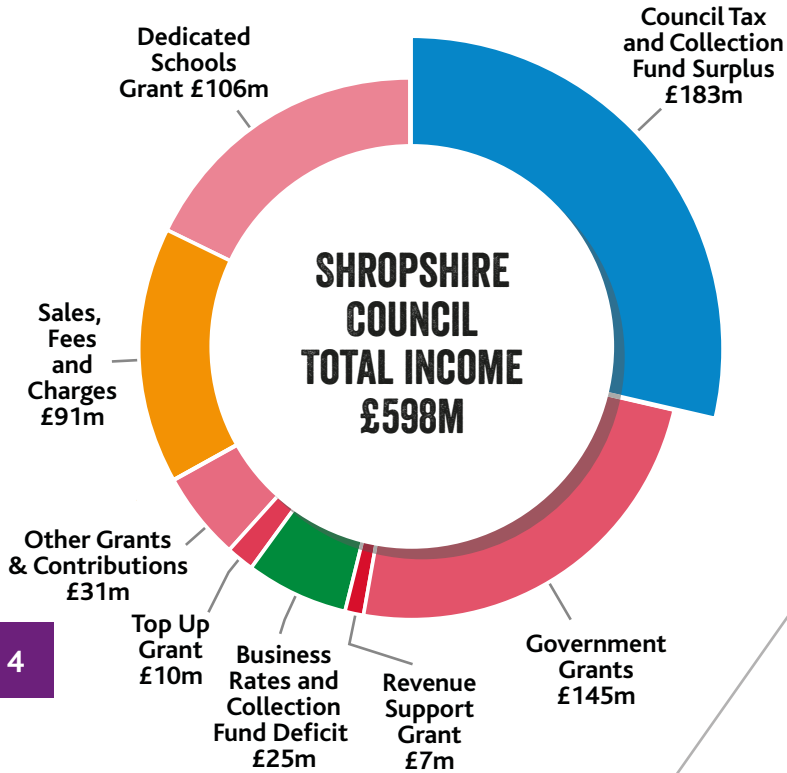
In the meantime, we will of course continue to save money, find new innovative ways to work and raise income wherever we can. And, despite these challenges, we are proud to continue to provide low-cost services compared to other councils, while maintaining high standards of delivery.

This document explains how our services are funded, how much you contribute towards this through your council tax, and how we calculate what you pay.

**Your council tax bill also includes separate charges for police, fire and rescue services as well as your local town or parish council. We hope you will find this information useful.**



# SOURCES OF INCOME

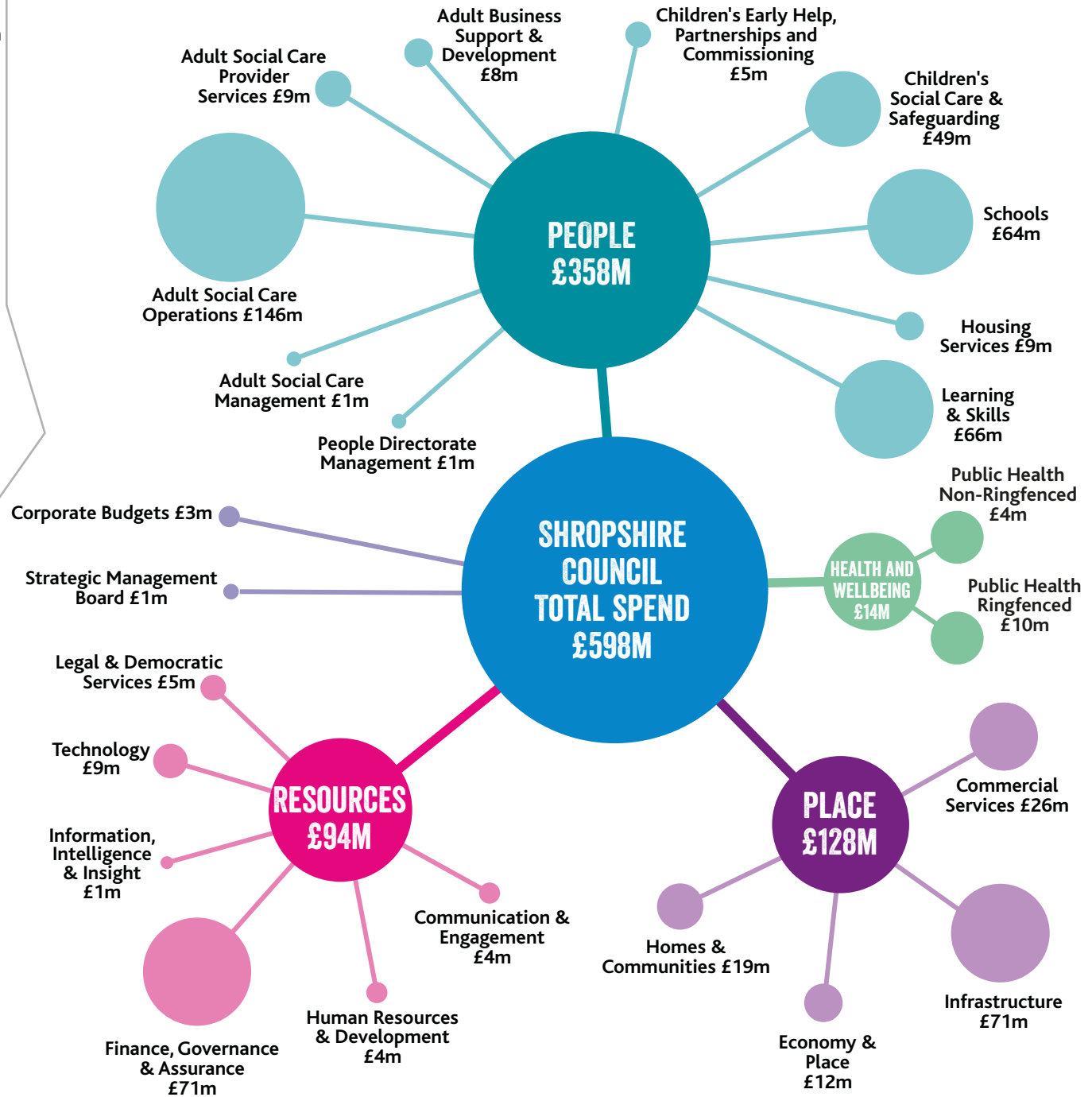


4

The above chart shows where the council gets its money from and includes money from Government grants.

The chart on the right shows the key areas where the council spends its money.

# OVERALL COSTS



**Charges for a Band D property**

**\*\* Universal Services \*\***

* Buses and Sustainable Transport	£45.63
* Highways and Environmental Maintenance	£117.04
* Leisure and Outdoor Space	£21.87
* Libraries	£20.78
* Registrars, Coroners and Bereavement Services	£0.02
* Theatre, Arts, Museums and Archives	£6.79
* Trading Standards, Licensing, Regulatory Services, Public Health, and Community Safety	£21.62
* Waste and Recycling Collections	£231.13

**\*\* Adult Services \*\***

* Adult Social Care	£799.03
* Housing, Housing Benefits and Welfare	£41.93

**\*\* Children's Services \*\***

* Children and Families Early Help Services and Youth Services	£18.23
* Children's Social Care	£307.29
* Education, Schools, and Home to School Transport	£84.08

**YOUR BAND D RECEIPT**



**WHAT YOUR COUNCIL TAX PAYS FOR**

**\*\* Economic Growth \*\***

* Broadband - Rural Rollout	£0.89
* Economic Growth	£8.21
* Planning	£8.73

**\*\* Local Government Running Costs \*\***

* Climate Change Task Force	£3.62
* Customer Services	£13.94
* Directors and Senior Staff	£17.67
* Elections and Democratic Services	£13.80
* Financing Costs - Debt Repayments and Interest Payments	£118.88
* Organisational Administration, Insurance, Property Costs and Pension Compensation Payments	£33.48
* Support Services - Finance, Legal, Audit, HR, Procurement, Communications and ICT Services	£119.91

**\*\* Voucher \*\***

Income and other funding to supplement Council Tax

* Car Parking Income (Net of Costs)	-£20.23
* Non Ring-Fenced Grants	-£318.65
* Use of Council Reserves	-£154.59

**\* Total to Pay £1,561.11**

This receipt broadly illustrates the Shropshire Council services that the average Band D Council Tax supports and excludes specific grant funded services such as schools.

## HOW THE COUNCIL IS FUNDED

In 2022/23 Shropshire Council's total gross spending on services will be £598m (more details are provided below). This spending is funded by central government grants, business rates, council tax and fees and charges to users for some services.

In 2022/23 Shropshire Council expects to receive income from specific grants targeted at certain service areas, including the Dedicated Schools Grant, worth £251m. We also expect to receive income from fees and charges of £91m.

6

Consequently, in 2022/23 Shropshire Council's net budget requirement (including the collection fund deficit) will be £225m. Of this, £6m or 3 per cent will come from central government in Revenue Support Grant, around £35m or 16 per cent will come from business rates and your council tax will contribute around £183m or 81 per cent of the money we have available to spend on services.

Where do you get your money from?



## THE BUDGET REQUIREMENT FOR 2022/23

2021/22 £'000s		2022/23 £'000s
554,318	Gross Expenditure (excluding internal market charges)	597,559
-228,428	Government Grants	-250,760
-27,795	Other Grants and Contributions	-30,785
-89,448	Fees & Charges (including internal recharges)	-91,398
208,647	Net Budget Requirement	224,616
<b>Financed by:</b>		
6,253	Revenue Support Grant	6,450
10,031	Top-Up Grant	10,031
43,073	Business Rates	36,844
170,672	Council Tax	180,285
-21,382	Collection Fund	-8,994
<b>208,647</b>	<b>Total Financing</b>	<b>224,616</b>



## SIGN UP TO EBILLING

Many people nowadays receive their bills online, whether it's your electricity, gas or other utility bill. So why not receive your council tax bill this way rather than having a paper copy sent to you each year?

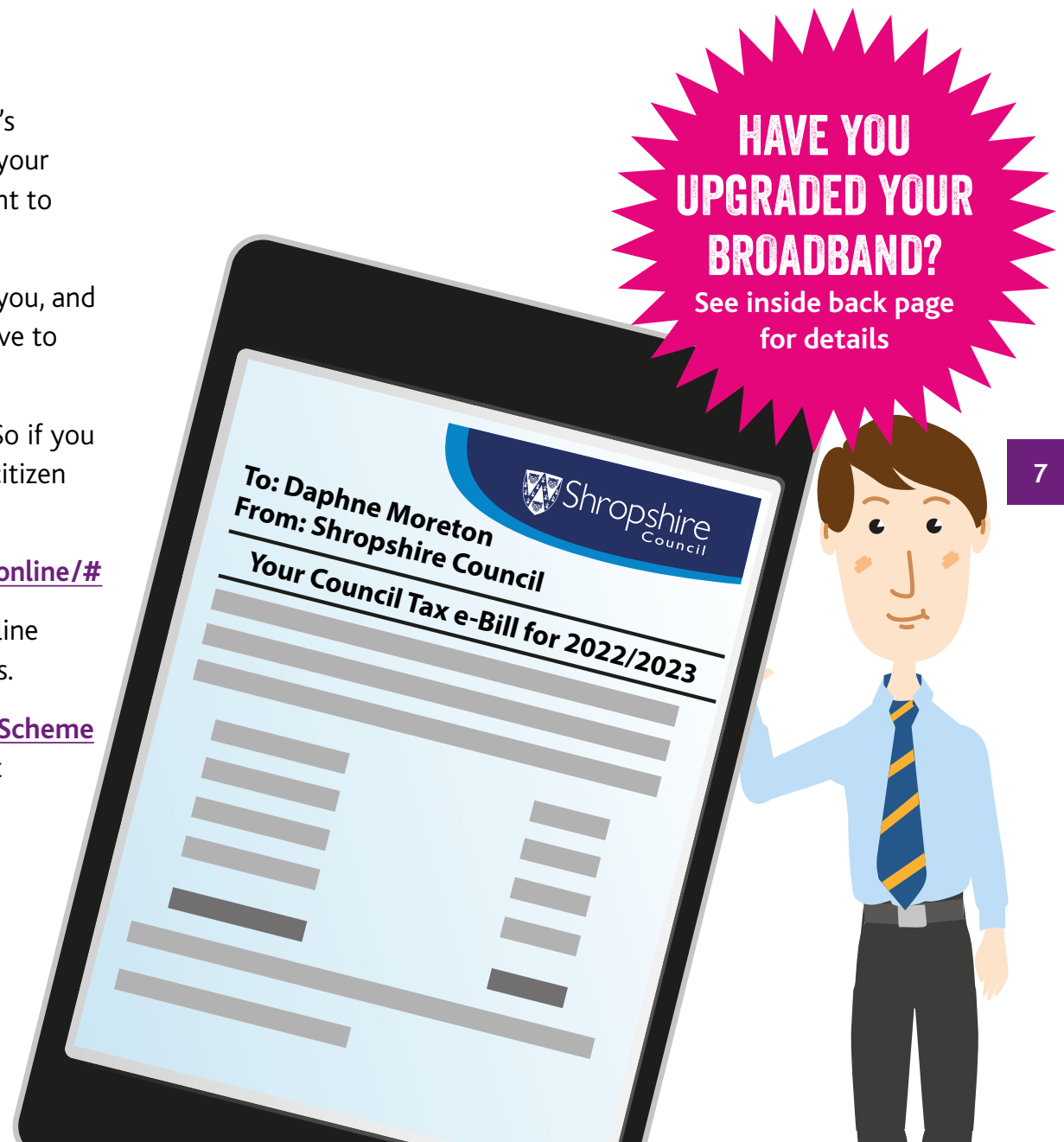
Receiving your bill by email would be more convenient for you, and will also help us reduce our costs as we would no longer have to print and post your bill.

It also saves paper, so is much better for the environment. So if you would like to sign up to e-billing log on to your council tax citizen access account here:

<https://www.shropshire.gov.uk/council-tax/your-account-online/#>

You'll need your council tax account reference and your online password from your latest council tax bill in order to do this.

Shropshire Council will extend its existing [Community Tree Scheme](#) to plant at least one additional tree for every household that opts out of council tax paper billing and switches to council tax e-billing.



## YOUR COUNCIL TAX BILL 2022/23 EXPLAINED

The Secretary of State made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer was the option of an adult social care authority being able to charge an additional “precept” on its council tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.

In 2022/23 the Secretary of State renewed the offer and as an adult social care authority Shropshire Council has used this additional flexibility. In 2022/23 therefore you will see an increase of 3.99% in the council tax amount for Shropshire Council services. This increase is comprised of two elements: a 2% increase specifically to fund adult social care duties and responsibilities in 2022/23 and a 1.99% increase to fund other core council services.

The actual level of any increase to your whole council tax bill will depend on which parish or town council area you live in and the local spending in your area, together with any increases in spending by West Mercia Police and Crime Commissioner and Shropshire and Wrekin Fire and Rescue Authority. The total amount on your bill will depend on where you live within the area and which valuation band your property is in.

### The various Band D Council Tax breakdown for 2022/23 is shown below:

Shropshire Council 2021/22	£1,501.22	
- Core Services Increase	£29.87	(+1.99%)
- Adult Social Care Charge	£30.02	(+2.00%)
<b>Shropshire Council 2022/23</b>	<b>£1,561.11</b>	<b>(+3.99%)</b>
<b>West Mercia Police &amp; Crime Commissioner</b>	<b>£249.66</b>	<b>(+3.94%)</b>
<b>Shropshire &amp; Wrekin Fire &amp; Rescue Authority</b>	<b>£106.27</b>	<b>(+1.99%)</b>
<b>Parish / Town Council (Average)</b>	<b>£82.56</b>	<b>(+3.03%)</b>



## BUDGET REQUIREMENTS AND PARISH AND TOWN COUNCIL PRECEPTS

	2021/22	2022/23	
	Budget Requirement / Precept £	Budget Requirement / Precept £	Council Tax At Band D £
<b>Parish and Town Council Precepts:</b>			
Shropshire Council	208,646,810	224,616,300	1,561.11
West Mercia Police & Crime Commissioner	245,039,000	259,412,000	249.66
Shropshire & Wrekin Fire Authority	23,473,472	24,410,522	106.27
Parish & Town Councils	9,109,553	9,534,208	82.56

### Parish and Town Council Precepts:

Abdon & Heath	-	-	-
Acton Burnell, Frodesley, Pitchford, Ruckley & Langley	5,674	5,705	22.30
Acton Scott	400	600	13.84
Adderley	16,000	16,046	77.37
Alberbury with Cardeston	9,500	9,500	23.52
Albrighton	163,800	174,362	107.45
All Stretton, Smethcott & Woolstaston	6,650	6,650	37.33
Alveley & Romsley	53,331	53,082	62.50
Ashford Bowdler	-	-	-
Ashford Carbonel	8,260	8,500	46.52
Astley	6,878	7,155	34.23
Astley Abbots	6,286	6,357	25.45
Aston Botterell, Burwarton & Cleobury North	6,000	6,500	57.67
Atcham	13,996	13,906	61.88
Badger	3,800	3,800	68.55
Barrow	10,083	10,577	40.20

	2021/22	2022/23	
	Budget Requirement / Precept	Budget Requirement / Precept	Council Tax At Band D
	£	£	£
<b>Parish and Town Council Precepts:</b>			
Baschurch	48,711	49,655	43.41
Bayston Hill	174,460	180,123	99.91
Beckbury	9,000	9,000	60.05
Bedstone & Bucknell	23,175	25,500	81.24
Berrington	15,503	15,567	34.05
Bettws-Y-Crwyn	6,500	6,500	69.69
Bicton	11,950	11,950	26.47
Billingsley, Deuxhill, Glazeley & Middleton Scriven	6,000	7,000	42.55
Bishops Castle Town	145,000	165,000	249.58
Bitterley	7,413	8,124	22.98
Bomere Heath & District	22,194	23,056	25.94
Boningale	2,950	3,000	21.12
Boraston	449	453	5.95
Bridgnorth Town	638,498	684,300	149.67
Bromfield	3,914	4,000	32.34
Broseley Town	273,088	285,955	184.21
Buildwas	8,430	8,430	80.48
Burford	22,000	22,000	51.42
Cardington	7,260	7,260	35.10
Caynham	20,364	20,438	38.56
Chelmarsh	13,373	13,916	59.90
Cheswardine	21,703	22,595	57.41
Chetton	6,000	6,300	38.90
Childs Ercall	12,549	12,818	42.57
Chirbury with Brompton	12,184	12,112	36.12
Church Preen, Hughley & Kenley	3,500	3,000	23.48
Church Pulverbatch	3,407	3,627	21.93
Church Stretton & Little Stretton Town	404,969	436,056	200.58
Claverley	23,525	23,978	26.95
Clee St. Margaret	-	-	-

	2021/22	2022/23	
	Budget Requirement / Precept	Budget Requirement / Precept	Council Tax At Band D
	£	£	£
<b>Parish and Town Council Precepts:</b>			
Cleobury Mortimer	116,749	116,749	96.25
Clive	13,974	15,327	61.26
Clun Town with Chapel Lawn	42,000	42,000	81.28
Clunbury	5,000	5,500	21.72
Clungunford	3,800	3,800	24.98
Cockshutt-cum-Petton	19,373	20,194	63.08
Condover	43,790	43,790	49.20
Coreley	7,266	7,440	53.44
Cound	5,756	6,756	32.37
Craven Arms Town	59,164	59,841	73.56
Cressage, Harley & Sheinton	27,297	27,763	66.95
Culmington	4,664	4,855	28.67
Diddlebury	8,666	8,655	30.89
Ditton Priors	12,474	14,618	41.97
Donington & Boscobel	35,000	35,512	59.08
Eardington	10,000	12,000	49.07
Easthope, Shipton & Stanton Long	3,000	3,085	15.15
Eaton-Under-Heywood & Hope Bowdler	5,252	6,472	35.50
Edgton	580	870	18.44
Ellesmere Rural	37,721	38,781	39.59
Ellesmere Town	232,680	242,322	163.28
Farlow	3,000	3,000	16.20
Ford	23,823	23,553	72.90
Great Hanwood	32,700	32,309	76.18
Great Ness & Little Ness	29,929	31,453	57.13
Greete	-	-	-
Grinshill	7,150	7,150	62.31
Hadnall	12,589	13,091	35.02
Highley	126,100	130,737	117.64
Hinstock	27,344	28,940	53.05

	2021/22	2022/23	
	Budget Requirement / Precept	Budget Requirement / Precept	Council Tax At Band D
	£	£	£
<b>Parish and Town Council Precepts:</b>			
Hodnet	22,270	23,982	40.66
Hope Bagot	550	550	19.24
Hopesay	13,320	13,940	57.22
Hopton Cangeford & Stoke St. Milborough	2,100	2,250	13.83
Hopton Castle	668	668	16.37
Hopton Wafers	8,700	9,000	29.84
Hordley	4,491	4,566	43.61
Ightfield	13,750	13,801	69.35
Kemberton	3,450	3,630	31.14
Kinlet	9,879	10,055	24.21
Kinnerley	24,450	24,012	46.98
Knockin	13,971	14,232	101.85
Leebotwood & Longnor	9,000	9,000	44.63
Leighton & Eaton Constantine	6,889	8,900	43.53
Llanfair Waterdine	4,000	4,000	37.84
Llanyblodwel	10,373	11,050	42.16
Llanymynech & Pant	26,175	27,000	39.47
Longden	35,620	37,101	68.31
Loppington	3,879	3,879	13.63
Ludford	8,000	8,000	30.76
Ludlow Town	644,484	708,607	198.13
Lydbury North	11,630	11,723	51.83
Lydham & More	-	-	-
Mainstone & Colebatch	1,000	1,000	11.53
Market Drayton Town	487,945	518,018	128.21
Melverley	4,500	4,515	85.76
Milson & Neen Sollars	7,827	7,900	64.86
Minsterley	22,000	23,000	38.26
Montford	6,000	6,000	23.30
Moreton Corbet & Lee Brockhurst	1,900	2,300	17.17

	2021/22	2022/23	
	Budget Requirement / Precept	Budget Requirement / Precept	Council Tax At Band D
	£	£	£
<b>Parish and Town Council Precepts:</b>			
Moreton Say	12,627	12,947	62.19
Morville, Acton Round, Aston Eyre, Monkhopton & Upton Cressett	6,000	18,000	48.24
Much Wenlock Town	208,203	221,905	183.23
Munslow	5,633	5,633	32.27
Myddle, Broughton and Harmer Hill	29,250	29,250	46.07
Myndtown, Norbury, Ratlinghope & Wentnor	4,723	4,768	17.83
Nash	3,269	3,190	23.03
Neen Savage	5,536	5,800	36.94
Neenton	-	-	-
Newcastle	7,800	7,800	59.52
Norton-In-Hales	20,250	22,736	68.74
Onibury	4,671	4,690	35.72
Oswestry Rural	35,114	33,816	20.41
Oswestry Town	427,000	448,000	83.65
Pontesbury	142,210	179,424	132.53
Prees	25,546	26,285	22.94
Quatt Malvern	6,000	6,047	60.17
Richards Castle	4,500	4,500	31.76
Rushbury	7,700	7,900	29.09
Ruyton-XI-Towns	30,540	30,700	67.85
Ryton & Grindle	3,725	3,833	48.87
Selattyn & Gobowen	84,781	84,564	66.30
Shawbury	58,850	58,850	64.94
Sheriffhales	16,000	16,800	51.45
Shifnal Town	490,170	506,231	145.20
Shrewsbury Town	1,525,610	1,551,586	60.25
Sibdon Carwood	-	-	-
St. Martins	53,707	55,287	58.34
Stanton Lacy	4,230	4,309	25.36
Stanton-Upon-Hine Heath	10,992	10,992	44.16

Parish and Town Council Precepts:	2021/22	2022/23	
	Budget Requirement / Precept	Budget Requirement / Precept	Council Tax At Band D
	£	£	£
Stockton	5,610	5,628	43.15
Stoke-Upon-Tern	20,000	20,573	42.13
Stottesdon & Sidbury	25,350	24,000	71.67
Stowe	860	580	12.26
Sutton Maddock	2,684	2,712	24.77
Sutton-Upon-Tern	7,194	7,554	19.09
Tasley	8,130	10,130	24.84
Tong	3,600	3,800	30.71
Uffington	10,094	10,089	81.40
Upton Magna	5,063	5,315	34.47
Welshampton & Lyneal	23,627	24,047	62.78
Wem Rural	26,308	26,844	39.07
Wem Town	333,999	344,197	172.64
West Felton	19,952	16,795	29.37
Westbury	14,207	14,251	27.36
Weston Rhyn	34,000	34,000	37.66
Weston-Under-Redcastle	6,000	6,640	55.57
Wheathill	2,700	1,800	24.45
Whitchurch Rural	23,400	24,040	38.79
Whitchurch Town	504,254	512,163	151.45
Whittington	48,950	52,571	55.51
Whitton	-	-	-
Whixall	9,498	10,700	31.66
Wistanstow	12,390	12,390	37.16
Withington	6,000	6,000	56.72
Woore	30,727	31,249	51.40
Worfield & Rudge	24,000	24,363	26.27
Worthen with Shelve	37,144	37,144	45.96
Wroxeter & Uppington	4,785	5,095	31.90



## PARISH AND TOWN COUNCIL PRECEPTS OVER 140,000

The larger local councils precepting more than £140,000 in 2022/23 have provided additional information about their budget and tax levels. Further information can be obtained from the Town Clerk at the relevant council.

Town Council	2021/22		2022/23			
	Gross Expenditure £	Budget Requirement £	Gross Expenditure £	Transfer to (-) / from (+) Reserves £	Income £	Budget Requirement £
Albrighton	222,100	163,800	232,825	20,013	38,450	174,362
Bayston Hill	208,204	174,460	225,017	5,000	39,894	180,123
Bishops Castle Town	165,000	145,000	295,000	20,000	110,000	165,000
Bridgnorth Town	935,715	638,498	976,762	23,368	269,094	684,300
Broseley Town	361,053	273,088	338,045	-	52,090	285,955
Church Stretton & Little Stretton Town	478,230	404,969	535,163	70,354	28,753	436,056
Ellesmere Town	277,758	232,680	289,092	-	46,770	242,322
Ludlow Town	802,987	644,484	983,501	-	274,894	708,607
Market Drayton Town	581,504	487,945	583,076	5,608	59,450	518,018
Much Wenlock Town	260,754	208,203	275,486	-	53,581	221,905
Oswestry	2,524,049	427,000	2,225,465	450,193	1,327,272	448,000
Pontesbury	171,910	142,210	202,224	-	22,800	179,424
Shifnal Town	531,620	490,170	533,002	-	26,771	506,231
Shrewsbury Town	3,679,021	1,525,610	3,759,808	2,081	2,206,141	1,551,586
Wem Town	357,388	333,999	367,153	5,606	17,350	344,197
Whitchurch Town	633,711	504,254	616,023	-	103,860	512,163



## COUNCIL TAX SUPPORT

The Council Tax Support Scheme assists people with low income by reducing their Council Tax bill.

Council Tax Support is not awarded to you automatically – you must claim it.

To apply online go to [www.shropshire.gov.uk/benefits](http://www.shropshire.gov.uk/benefits) or email [benefits@shropshire.gov.uk](mailto:benefits@shropshire.gov.uk)

Please note that normally benefit can only be awarded from the Monday following the date a claim is received by the Council.

You must not withhold payment or part payment of the Council Tax whilst awaiting the outcome of your application.

If you are in receipt of Council Tax Support you have a duty to inform Shropshire Council of any changes in circumstances that may affect your entitlement as soon as possible. This could be changes in your earnings, benefit entitlement, capital / savings, or the number of adults resident in the property. Failure to do so may lead to your benefit being stopped and you owing the council money.

## Universal Credit

Shropshire has now transitioned over to Universal Credit full service. Therefore, dependent on your age, anyone making a new claim for benefit may now be required to claim Universal Credit rather than Housing Benefit to get help with rent.

If you currently receive Housing Benefit, you do not need to do anything and unless there is a change in your circumstances, you may not be required to claim Universal Credit unless told to do so by DWP.

Because of the rules, there are some people who still need to claim Housing Benefit, this applies if:

- You, and your partner, are of pension credit age
- You live in specified exempt accommodation
- You live in temporary accommodation provided by Shropshire Council.

To find out if you are affected and what is being replaced visit [www.gov.uk](http://www.gov.uk) and search Universal Credit. Universal Credit replaces means tested benefits so, if you do need to claim, please remember to claim for any national insurance contribution based benefits as well and remember to claim help with Council Tax Support from Shropshire Council too.

## DEMAND NOTICE EXPLANATORY NOTES

### Council tax valuation bands

Most dwellings are subject to the Council Tax. There is one bill for each dwelling, whether it is a house, bungalow, flat, maisonette, mobile home or houseboat, and whether it is owned or rented.

Each dwelling has been placed into one of eight bands by the Listing Officer of the Valuation Office Agency, according to its open market value at 1 April 1991.

Valuation Band	Range of Values
A	up to and including £40,000
B	£40,001 to £52,000
C	£52,001 to £68,000
D	£68,001 to £88,000
E	£88,001 to £120,000
F	£120,001 to £160,000
G	£160,001 to £320,000
H	£320,001 and above

The valuation band for your dwelling is shown on your Council Tax bill. You may look at any property's valuation band on the Valuation Office Agency website ([www.voa.gov.uk](http://www.voa.gov.uk))

## Appeals to the Valuation Office Agency

The grounds for appeal against your property's valuation band are as follows:

- You became the Council Taxpayer in respect of a property for the first time and you think your valuation band is incorrect your appeal must be made within 6 months
- You believe that the banding should be changed because there has been a reduction in the dwelling's value for example part of it has been demolished
- The Listing Officer has altered the band. This may occur when the property is sold and the previous owner has added an extension.
- You start or stop using your property to carry out a business or the balance between domestic and business use changes

You can find out more about when you can challenge your band and what you need to do at [www.gov.uk/challenge-council-tax-band](http://www.gov.uk/challenge-council-tax-band)  
If you challenge your band, you must continue to pay council tax at your current band until your appeal is decided.

You can contact the VOA at [www.gov.uk/contactvoa](http://www.gov.uk/contactvoa) If you are unable to use the online service you can also contact the VOA on 03000 501 501

You may appeal to the council if you think:

- you are not liable to pay the Council Tax, for example because you are not the resident or owner of the property
- your property should be exempt
- the amount shown on your bill is incorrect

You should make any appeal in writing. The council will consider your case and if we have not contacted you within two months or if no agreement has been reached by this time, you have a further right of appeal to the Valuation Tribunal. Making an appeal does not allow you to withhold payment or part payment of the council tax. If your appeal is successful you will be entitled to a refund of any overpayment.

## Reductions for people with disabilities

If you, or someone who lives with you, needs an extra room (which could include an extra bathroom or kitchen) or extra space in your property because of a permanent disability you may be entitled to a reduced council tax bill. A reduced bill will be calculated as if your property had been placed in a band immediately below the one shown in the valuation list. People in a band A property may also be entitled to a reduced council tax bill. If you think that you are entitled to a reduction and it is not shown on your bill, please contact the council. If your property has any special features which have been added for a resident with a disability which reduced the value of the property and you do not think it has been taken into account in the valuation band, you should contact the Listing Officer. (see 'Appeals to the Valuation Office Agency' section).

To apply for a disabled band reduction please visit:  
[Disabled band reductions | Shropshire Council](#)

## Discounts

A full Council Tax bill assumes that there are two or more adults living in a property. If you are the only adult living in your property you are entitled to a 25% discount. The following people do not count when calculating the number of adult residents:

- Apprentices
- Care workers or carers
- Foreign diplomats
- Fulltime students, student nurses
- Members of religious communities
- Members of visiting forces
- Non British partners/dependant of a student
- Patients resident in a home
- Patients resident in hospital
- People for whom child benefit is payable
- Prisoners
- Residents of hostels
- School leavers
- Severely mentally impaired
- Youth training trainees

If all the adults resident in your property are not counted, then a discount of 50% will apply. If all but one of the adults resident in your property are not counted, then a discount of 25% will apply.

## EMPTY PROPERTY AND SECOND HOMES

- No discount is awarded in respect of second homes (unless you are required to live in another property as a condition of your contract of employment, subject to certain conditions)
- No discount is awarded in respect of property undergoing or in need of major repairs. Property that is unoccupied and substantially unfurnished for more than two years but less than five years will pay 100% council tax premium
- Property that is unoccupied and substantially unfurnished for more than five years but less than ten years will pay 200% council tax premium
- Property that is unoccupied and substantially unfurnished for more than ten years will pay 300% council tax premium.

As this premium applies to the property, a change of ownership or tenancy will not affect the premium. If, when you purchased or leased your property, it had already been substantially unfurnished for two years or more, you will have to pay the additional council tax charge. The additional charge can only be removed by bringing your property back into use by furnishing or occupying the property for a continuous six-week period.

## Annexes

Some properties, occupied by one household might appear to be single properties. However, they are allocated more than one council tax band. This is because they are made up of more than one self-contained unit and each self-contained unit must have a separate council tax band. The smaller unit is often referred to as an annex.

With effect from 1 April 2014, a 50% discount can be awarded in respect of annexes where:

- The annex is occupied by people related to the person liable to pay the council tax on the main dwelling.
- People who are living in dwellings with annexes which are unoccupied are using those annexes as part of their main residence.

20

## Exempt Properties

### Some properties are exempt from council tax:

- B Unoccupied properties owned by charities (exempt for up to six months)
- D Properties left empty by prisoners
- E Properties left empty by long stay patients in hospitals and care homes
- F Properties left empty by deceased persons
- G Properties where occupation is prohibited by law
- H Empty clergy properties
- I Properties left empty by people moving to receive personal care from another

- J Properties left empty by people moving to provide personal care to another
- K Properties left empty by students
- L Repossessed properties
- M Halls of residence
- N Properties occupied by students or school leavers
- O Armed forces accommodation, ie barracks
- P Properties occupied by members of visiting forces
- Q Properties left empty by bankrupts
- R Unoccupied caravan pitches and houseboat moorings
- S Properties occupied only by person(s) under 18
- T Unoccupied annexes which form part of a single property and may not be let separately without a breach of planning consent
- U Properties occupied only by person(s) who are severely mentally impaired
- V Property where at least one person who would otherwise be liable is a diplomat
- W Annexes and similar accommodation occupied by an elderly or disabled relative

For further information or if you think you are entitled to an exemption, please go to <https://www.shropshire.gov.uk/council-tax>

Under Section 13A(1)(c) of Local Government Finance Act 1992 the Council has the power to reduce the amount of Council Tax payable as it sees fit.

Under Section 16 (1) of the Local Government Act 1992 a Council Tax payer has a right of appeal to the Council about their liability, or refusal to award a discount, reduction or exemption.

For further information please email [council.tax@shropshire.gov.uk](mailto:council.tax@shropshire.gov.uk)



## ENVIRONMENT AGENCY FLOOD AND COASTAL EROSION RISK MANAGEMENT LEVY

The council is required to provide the following information for the Environment Agency issuing a flood defence levy in the area.

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 2,486 and 6,500 kilometres of main river and along tidal and sea defences in the area of the Severn & Wye and North West Regional Flood and Coastal Committees respectively. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

	2021/22 Actual Expenditure		2022/23 Budgeted Expenditure	
	Severn	North West	Severn	North West
Gross Expenditure (£'000s)	28,757	98,705	33,822	132,090
Levies Raised (£'000s)	1,197	4,179	1,221	4,283
<b>Total Council Taxbase Band D Equivalentents</b>	<b>985</b>	<b>2,167</b>	<b>1,003</b>	<b>2,208</b>

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by the Severn & Wye and North West Regional Flood and Coastal Committees has increased by 2.0% and 2.5% respectively.

The total Local Levy raised has increased from £1,197,062 in 2021/22 to £1,221,003 for 2022/23 for the Severn & Wye Regional Flood and Coastal Committee and from £4,178,918 in 2021/22 to £4,283,391 for 2022/23 for the North West Regional Flood and Coastal Committee.

The amounts levied on Shropshire Council in 2021/22 and 2022/23 are as follows:

	2021/22 £	2022/23 £
Severn Region Flood Levy	129,846	132,031
North West Region Flood Levy	4,809	4,993

An illustration of a man in a white shirt and blue trousers walking a brown dog on a red leash. He is standing on a sidewalk next to a large blue recycling bin. In the background, there is a house with a chimney and green bushes. A purple speech bubble is positioned above the man, and a text box is on the right side of the image.

Its easier  
to pay by  
Direct Debit

**JOHN PAID HIS  
COUNCIL TAX  
WHILST  
WALKING  
HIS DOG!**

## **PAY THE EASY WAY AND SIGN UP TODAY!**

Paying by direct debit saves you time, saves us money and removes the worry of missing a payment.

It also helps us to provide a more efficient service to you. So if you would like to sign up to pay by Direct Debit log on to your council tax citizen access account here:

<https://www.shropshire.gov.uk/council-tax/your-account-online/>

You'll need your latest council tax account reference and your online password from your council tax bill in order to do this.

## FAIR PROCESSING NOTICE – HOW WE USE YOUR INFORMATION

The information that you provide will be processed in accordance with Data Protection and other relevant legislation. This council has a duty to protect the public funds it administers and may use information held about you for the prevention and detection of fraud and other lawful purposes.

This may include, but is not limited to, matching council tax data with electoral registration records. The council will also use the information for the purpose of performing any of its statutory enforcement duties.

It will make any disclosures required by law and may also share this information with other bodies responsible for detecting or preventing fraud or auditing or administering public funds. We will not disclose your personal information to third parties for marketing purposes.



## HAVE YOU UPGRADED YOUR BROADBAND?

Since 2013, Shropshire Council and Government has invested over £34m in the Connecting Shropshire broadband programme to improve broadband infrastructure.

As a result superfast broadband is now available to many more homes and businesses across the council area.

To check if you can upgrade go to:

<https://shropshire.gov.uk/connecting-shropshire/coverage-map/>

Please email queries about broadband coverage to:

[connecting.shropshire@shropshire.gov.uk](mailto:connecting.shropshire@shropshire.gov.uk)



## CONTACT DETAILS:

Revenues and Benefits

[Council tax | Shropshire Council](#)

[Benefits | Shropshire Council](#)

National Benefit Fraud hotline 0800 854 440

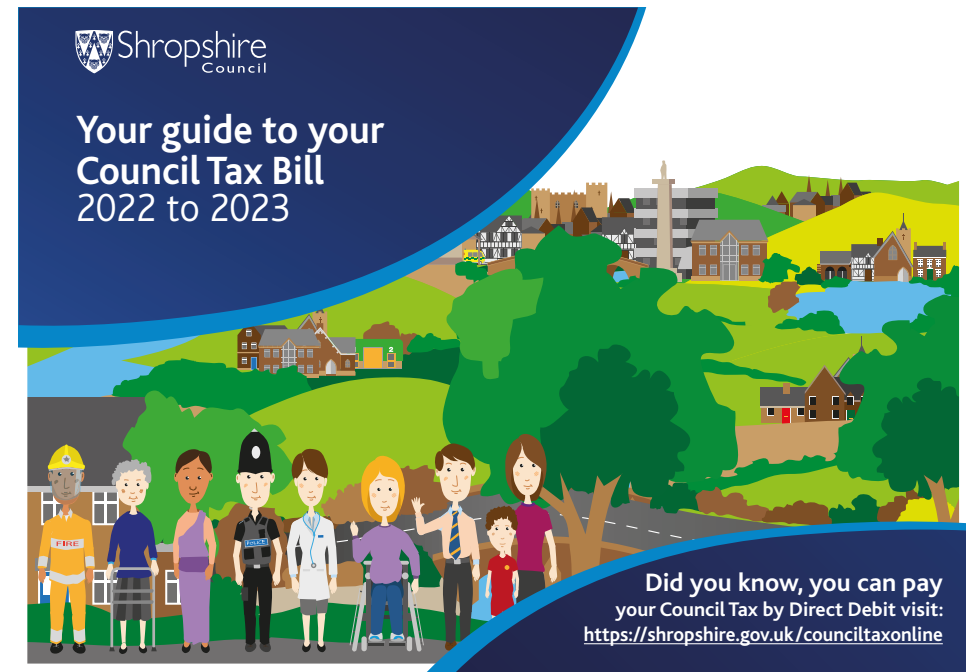
Payment Line **0345 678 9009**

### Revenues and Benefits address is:

Revenues & Benefits, Shropshire Council,  
PO Box 4826, SHREWSBURY, SY1 9LJ

### For general Shropshire Council enquiries:

Visit [www.shropshire.gov.uk](http://www.shropshire.gov.uk) or call 0345 678 9000  
[customer.service@shropshire.gov.uk](mailto:customer.service@shropshire.gov.uk)



Get the latest information and news from Shropshire Council. Sign up to our updates [here](#).

If you can read this but know someone who can't, please contact us on 0345 678 9000 so we can provide this information in a more suitable format.

**Did you know, you can pay  
your Council Tax by Direct Debit visit:  
<https://shropshire.gov.uk/counciltaxonline>**