

Sexual Health Services and Psychosexual Counselling – Privacy Notice

This Notice should be read in conjunction with the Council's general Privacy Notice: [Your privacy | Shropshire Council](#)

The detail below provides additional detail relating to the processing of Personal Data in relation to the provision of Sexual Health Services & Psychosexual Counselling.

Details of information obtained from third parties?

We may obtain information about you from

- Health Services and agencies including Shropshire Community HHS Trust, Shrewsbury and Telford Hospitals NHS Trust, Midland Partnership NHS Foundation Trust, Shropshire and Telford & Wrekin Clinical Commissioning Groups, General Practitioners
- Police
- Other Local Authorities
- Other internal departments in Shropshire Council
- Public Health England
- NHS England
- Digital sexual health services
- AXIS
- General Practitioners
- Pharmacies
- Public Health Nursing Service

How is your information used?

We may use your information to:

- Inform planning and commissioning of services
- Provide sexual health services and psychosexual counselling
- Organising and supporting the delivery of sexual health services
- Identify patterns and trends e.g. STI rates, pregnancy rates
- Identify priorities for action
- Assess the performance local health and care system to evaluate and develop them
- Support clinical audits
- Undertake equity analysis of trends in particular for vulnerable groups
- Notify you of changes to our services
- Send you communications which you have requested and that may be of interest

Research and statistics

Anonymised and pseudonymised data may be used for research & statistical purposes. Any data collected may be used for research and statistical purposes that are relevant and compatible with the purpose that the data was collected for.

Who has access to your information?

We may share your information with the following third parties in order for you to receive the appropriate care and support.

- Heath agencies and services
- Internally with other departments
- General Practitioners
- Statutory agencies, such as the Police, CQC, National Fraud Authority, – We may share your information with statutory agencies in line with our legal obligations and/or in completion of our public task

Most of the personal information we process is provided to us directly by you, under the General Data Protection Regulation (GDPR), the lawful bases we rely on for using your personal information are:

- Public task (GDPR Article 6 1(e))

When we collect data about your race, health (including biometric or genetic data), sex life, sexual orientation, ethnic origin, we also rely on the following lawful basis:

- Substantial Public Interest in order to comply with UK legislation (GDPR Article 9 (2) (g))
- We are providing you with health and social care support (GDPR Article 9 (2) (h))
- We need to collect it for public health (GDPR Article 9 (2) (i))
- We need to analyse your information (GDPR Article 9 (2) (j))

Any processing also meets the requirements of the Data Protection Act 2018, specifically:

- Schedule 1 Part 1
- Schedule 1 Part 2
- Part 2, Section 10

The legislation we rely on when using your personal information to meet our legal obligations or public tasks includes but is not limited to:

- Statistics and Registration Service Act (2007), section 42 (4) Health and Social Care Act (2012), section 287
- Health Service (Control of Patient Information) Regulations 2002, regulation 3 Equality Act
- Children Act 1989
- Children Act 2004
- Children Act 2006
- Children and Families Act 2014 Mental Health Act 1983
- Mutual Capacity Act 2015 Health and Social Care Act 2012
- The Local Authorities (Public Health Functions and Entry to Premises by Local Healthwatch Representatives) and Regulation 2013
- Local Authorities (Public Health and Health and Well Being Boards and Health Scrutiny) Regulations 2013

What are your rights in relation the personal data we process?

Please refer to the main notice for this information.

How long will we keep your information for?

We keep and dispose of all records in line with our corporate retention schedule. We will comply with Data Protection legislation in regards to how long we keep your data.

Keeping your data up to date

We want to ensure any information we hold is accurate. You can help us by promptly informing us of any changes to the information we hold about you.

Under 13

If you are accessing online services and are under the age of 13, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

Complaints and concerns about the handling of your personal information:

Please refer to the main notice for this detail.

This notice was last reviewed on:
6 September 2025