



Shropshire IASS can help you if

- You live in Shropshire
 - You are a child or young person up to 25 years old and have a Special Educational Need or Disability (SEND) or related health and social care issues
- Or
- you are a parent / carer of a child or young person with SEND or related health and social care issues

We offer information, advice and support across the full range of needs including families or young people who may be experiencing initial concerns



Working in partnership with



To access Shropshire IASS

 **01743 280019**

Referral line is open:
Monday to Friday
10am till 4pm

 iass@cabshropshire.org.uk

 [/IASSShropshire](https://www.facebook.com/IASSShropshire)

 www.cabshropshire.org.uk

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Free

Confidential and impartial information, advice and support for children, young people (0 to 25) and their parents and carers about **special educational needs and disabilities** (SEND), including health and social care issues





What does Shropshire IASS provide?

- **Information and support around issues relating to education, health and social care provided by professionally trained staff. This includes SEN / disability law & national and local policy.**
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- **We listen to your concerns and explain your options, rights and responsibilities.**
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- **Help with paper work and preparation for meetings, including deciding what questions to ask and empowering you to share your views.**
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- **Signposting to additional local and national sources of information, including local parent support groups.**
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- **Support to resolve issues including any concerns and complaints, appeal decisions and support to develop good communication between you and services including schools, Shropshire Council and Shropshire CCG.**
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- **Individual casework where needed, including support to prepare for meetings, making your contribution towards assessments for Education, Health and Care Plans and Annual Reviews.**
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- **Information, support and advocacy around welfare benefits, finance, debt and money management advice delivered by our partner organisations.**

WHAT IS A SPECIAL EDUCATIONAL NEED?

A child or young person has a Special Educational Need if they have a learning difficulty or disability requiring special educational provision.

If your child has a significantly greater difficulty in learning than the majority of others of the same age, or has a disability that prevents him or her from making use of mainstream school facilities, then he or she may have a Special Educational Need (SEN).

