



Shropshire
Council

Parking Report

2025-2026

Service Statistics, Enforcement
Statistics
and Financial Information

Parking Data

Service Statistics – Controlled Parking Spaces

Shropshire Council had 4,043 marked out controlled on and 6,039 off-street parking spaces within its area (estimated where spaces are not marked) in the year April 2025 to March 2026. Of these, Shropshire Council directly provided 4,143 free parking spaces, 5,939 parking spaces where charges applied and 2,041 spaces for Park and Ride.

Enforcement Statistics

In the financial year 2025 -2026 there were 21,840 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 21,840 PCNs issued, 10,797 were issued for higher level contraventions (£70 penalty) and 11,043 were issued for lower-level contraventions (£50 penalty).

Number of PCNs	2024-2025	2025-2026
Number of higher level contravention PCNs issued	9,017	10,797
Number of lower level contravention PCNs issued	8,103	11,043
Total Number of PCNs issued	17,120	21,840

Of the PCN's issued within Shropshire, the top 10 streets/locations with the largest amount of PCN's issued.

**The number of PCN's issued are dependent on the length/size of street/location as well as the number of parking contraventions.

Streets/location with the largest number of PCN's issued	2024-2025
1.St Marys Place, Shrewsbury	568
2.Frankwell Car Park, Shrewsbury	567
3. High Street, Bridgnorth	489
4.St. Julian Friars Car Park, Shrewsbury	475
5.Castle Street , Shrewsbury	439
6.High Street , Shrewsbury	388
7.Shoplatch , Shrewsbury	336
8.Listley St (N) Car Park, Bridgnorth	330
9.St. Mary's Street , Shrewsbury	330
10.Castle Street Car Park, Ludlow	295

Streets/location with the largest number of PCN's issued	2025-2026
1.Frankwell Car Park, Shrewsbury	1,044
2.High Street, Bridgnorth	747
3.St. Julian Friars Car Park, Shrewsbury	634
4.St Mary's Place, Shrewsbury	592
5.Castle Street , Shrewsbury	551
6.High Street , Shrewsbury	510
7.Listley St (N) Car Park, Bridgnorth	494
8. St. Austin's Car Park, Shrewsbury	435
9.Castle Street Car Park, Ludlow	434
10.Willow Street, Oswestry	416

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street			
Lower or Higher Level	Contravention	PCNs issued 2024-2025	PCNs issued 2025-2026
Lower	05 – Parked after payment expired	325	327
Lower	11 – Parked without payment	860	1,039
Lower	19 – Parked in a residents place	20	25
Lower	22 – Re-parked in the same place	22	26
Lower	24 – Not parked correctly	300	271
Lower	30 – Parked longer than permitted	2,331	2,927
Total on street lower level PCNs		3,859	4,615
Higher	01 – Parked in a restricted street	3,067	3,578
Higher	02 – Loading in restricted street	1,080	1,272
Higher	12 – Parked in a residents place	221	303
Higher	16 – Parked in a permit space	88	107
Higher	21- Parked in a suspended bay	2	1
Higher	23 – Wrong class of vehicle	156	220
Higher	25 – Parked in a loading bay	2,413	2,843
Higher	40 – Disabled person's parking	1,139	1,475
Higher	45 – Taxi rank	159	221

Higher	47 – Restricted bus stop or stand	212	231
Higher	48 – Restricted school area	3	2
Higher	99 – Pedestrian crossing	124	112
Total on street higher level PCNs		8,664	10,365
Total on street PCNs issued		12,523	14,980
Off Street			
Lower or Higher Level	Contravention	PCNs issued 2024-2025	PCNs issued 2025-2026
Lower	73 – Parked without payment	3,540	5,198
Lower	80 – Parked longer than permitted	2	2
Lower	82 – Parked after payment expired	478	830
Lower	86 – Parked beyond the bay markings	221	305
Lower	93 – Parked in car park when closed	0	3
Lower	94 – Parked without clear display 2	3	5
Total off street lower level PCNs		4,244	6,343
Higher	70 – Parked in a loading area	0	1
Higher	71 – Parked in an electric vehicles charging place	0	64
Higher	81 – Parked in a restricted area of a car park	24	3
Higher	87 – Disabled person's parking	244	364
Higher	91 – Wrong class of vehicle	33	85
Total off street higher level PCNs		353	517
Total off street PCNs issued		4,597	6,860

During 2025-2026, the total number of PCNs paid was 15,875. A significant amount (almost 85%) was paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	2024-2025	2025-2026
PCNs paid within 14 days (discount rate)	10,764	13,465
PCNs paid after 14 days but before Charge Certificate	1,641	2,141
Total PCNs paid before Charge Certificate	12,405	15,606
PCNs paid after the Charge Certificate*	248	269
Total PCNs paid	12,653	15,875

* 1,848 Charge Certificates were registered in 2025-2026*

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the Independent Traffic Penalty Tribunal Service. Information on the number of PCNs resulting in an informal challenge or formal representation can be found below:

	2024-2025	2025-2026
Number of PCNs resulting in informal challenges	3,140	4,166

Number of informal challenges resulting in cancellation of the PCN:		
Cancel – Blue Badge	211	250
Cancel – Blue Badge - Overstay	21	36
Cancel – Bus Stop	5	8
Cancel – CEO Error	102	111
Cancel – Emergency	2	2
Cancel – General Letter	66	90
Cancel – Highway Defect	0	12
Cancel – Humanitarian	2	1
Cancel – Legal	2	2
Cancel – Liquidation	2	1
Cancel – Loading Ban	81	153
Cancel – Loading Bay	168	138
Cancel – Loading Unloading	2	5
Cancel – Loading-Taxi Bay	30	22
Cancel – Machine Problem	2	1
Cancel – Medical Emergency	2	1
Cancel – MiPermit	372	520
Cancel – No Clock	4	4
Cancel – No Ticket	174	311
Cancel – Out of Bay	116	44
Cancel – Overstay	172	163
Cancel – Police	4	1
Cancel – Restricted Zone	35	30
Cancel – Stolen	2	1
Cancel – Taxi Bay	9	9
Cancel – Valid Blue Badge	3	1
Cancel – Valid Reason	3	9
Cancel – Valid Residents Permit	11	20
Cancel – Valid Season Ticket	2	4
Cancel – Valid Ticket	370	625
Cancel – Valid Ticket or Permit	0	17
Cancel – Yellow Line	143	135
Total number of informal challenges cancelled	2,159	2,727
Number of PCNs resulting in a formal representation	382	613
Number of formal representations resulting in cancellation of the PCN	263	400
Number of formal representations resulting in a Notice of Rejection	214	230
Number of informal challenges and formal representations	3,522	4,779

	(this equates to just under 20.6% of the number of PCNs issued in 2024-2025)	(this equates to just under 21% of the number of PCNs issued in 2025-2026)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	2,422	3,127

* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

	2024-2025	2025-2026
Number of cases for adjudication (TPT appeals)	29	27
Appeals allowed	3	3
Appeals not contested	0	2
Appeals dismissed	22	21
Appeals allowed as % of appeals submitted	10%	11%

In some cases, PCNs will be cancelled or written off for other reasons. In 2025-2026 there were 756 PCNs cancelled for other reasons and 51 written off. Further information on cancelled and written off for other reasons PCNs can be found below:

Written off or cancelled reason	Number of PCNs 2024-2025	Number of PCNs 2025-2026
Write off – EA debtor deceased	9	8
Write Off - Enforcement Agents - Debtor In Prison	0	0
Write off – EA In liquidation	16	20
Write off – EA no access	271	529
Write off – EA no goods	6	12
Write off – EA no trace	266	438
Write Off - EA - Out of Enforcement Area	1	3
Write Off - EA – Vulnerable Debtor	2	2
Write off – EA warrant expired	32	27
Write off – Outstanding monies	21	13
Write off – Untraceable	7	12
Write off – Management decision at NtO/CC	2	11
Cancelled – Corporate decision	0	0
Cancelled - DVLA - Mismatch	0	1
Cancelled – DVLA CEO error	141	179
Cancelled – DVLA no trace	183	206
Cancelled – foreign driver	49	49
Cancelled - General	26	1
Cancelled - No Served to Destination	16	26
Cancelled – Spoiled – Driver Returned	18	21
Cancelled – PCN not issued by Officer	148	215
Cancelled – Spoil VDA	45	58

Total number of PCNs written off or cancelled for other reasons	1,259	1,831
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EA = Enforcement Agent, previously known as bailiffs.

PCN warrants last a period of 12 months and the written off numbers are based on the cases closed in this period, not based on the PCNs issued in this period.

In 2025-2026 there were no vehicles immobilise or removed as part of civil parking enforcement activity.

	2024-2025	2025-2026
Number of vehicles immobilised	0	0
Number of vehicles removed	0	0

Financial Information

Financial information in relation to the income and expenditure on the Parking and Moving Traffic account for the financial year 2025-2026 can be found on the following page.

Parking Income – on-street	
General – including scratch cards	£1,003,334.71
Permits	£87,989.59
Season tickets	£0
Total on-street income	£1,091,324.3
Parking Income – off-street	
General – including scratch cards	£5,139,750.94
Permits	£75,237.06
Season tickets	£135,617.85
Total off-street income	£5,350,605.85
Parking Income – PCNs	
PCN income	£639,894.04
Total income (on-street, off-street and PCN)	£6,441,930.15

Need to add separately for Moving traffic Income/Expenditure/Surplus deficit

Parking Expenditure	
Parking enforcement (including PCN appeal process)	£1,036,127.79
Highways and Transport	£2,793,440.58
Total expenditure	£3,829,568.37

Parking PCN's	
Total income	£12,883,860.30
Total expenditure	£3,829,568.37

Total surplus	£9,054,291.63
This surplus was used to fund costs incurred by the local authority in the provision, operation of, or facilities for public passenger transport services and Highways miantenance	

