

Your Guide To Your Council Tax Bill

2025 to 2026



Did you know, you can pay
your Council Tax by Direct Debit visit:
shropshire.gov.uk/counciltaxonline

Your Guide To Your Council Tax Bill 2025 to 2026

2

Foreword from **Lezley Picton,** Leader of Shropshire Council

The council we need to be, for the Shropshire everyone wants

This year in Shropshire, we have continued to face similar challenges to other councils all over the country.

More people than ever need our support, and our budget needs to stretch further every year so we can continue to prioritise the services for people who need us most.

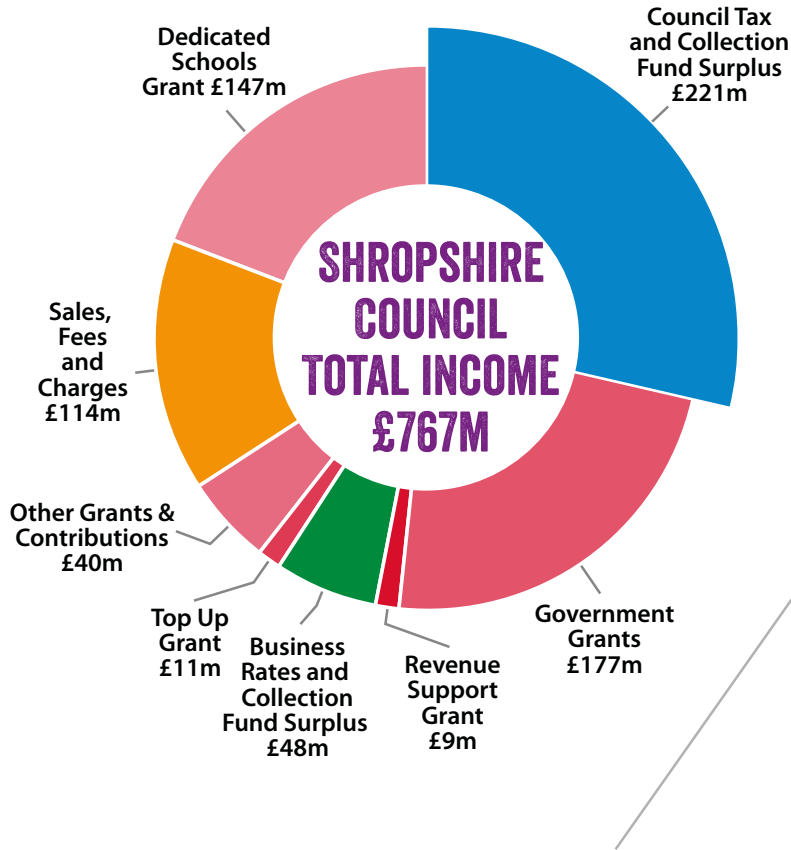
In the last year this has meant we have had to reduce, stop, or charge more for other services we provide above and beyond our statutory duties. We have been able to reduce our spending this year by almost £50m, all whilst continuing to provide services that residents use every day. More than 70% of our spending is on social care, but we also provide libraries, community hubs, outdoor recreation, leisure services, waste managements, highways and infrastructure, a wide range of services to enhance the lives of everybody who lives in Shropshire.

This year, our focus is on making sure we are providing the right services, in the right way, at the right time, so people all over Shropshire get the best value from their council tax.

We are making great strides to improve the experience we give to you, our customers, so we can become the council we need to be for the Shropshire everyone wants.

If you'd like more information visit our website: www.shropshire.gov.uk

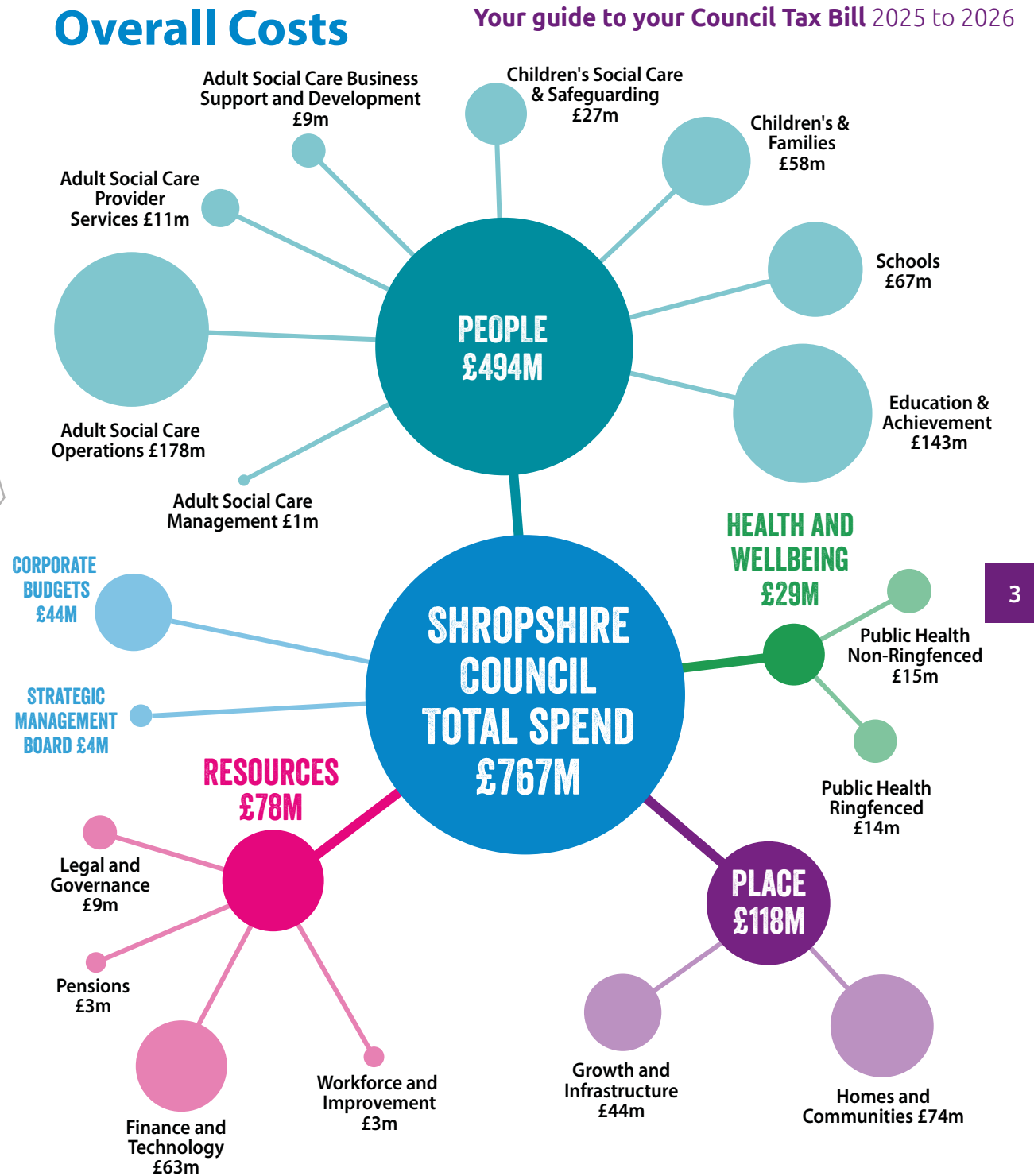
Sources of income



The above chart shows where the council gets its money from and includes money from Government grants.

The chart on the right shows the key areas where the council spends its money.

Overall Costs



What your Council Tax pays for

Charges for a Band D property

** Universal Services **

* Buses and Sustainable Transport	£40.02
* Highways and Environmental Maintenance	£97.77
* Leisure and Outdoor Spaces	£15.97
* Libraries	£16.44
* Registrars, Coroners, Bereavement Services, Trading Standards, Licensing, Regulatory Services and Public Health	£14.55
* Theatre, Arts, Museums and Archives	£3.94
* Waste and Recycling Collections	£212.65

** Adult Services **

* Adult Social Care	£823.32
* Housing, Housing Benefits and Welfare	£23.75

** Children's Services **

* Children and Families Early Help Services and Youth Services	£8.65
* Children's Social Care	£421.72
* Education, Schools, and Home to School Transport	£118.11

** Economic Growth **

* Broadband - Rural Rollout	£0.52
* Economic Growth	£7.09
* Planning	£7.17

** Local Government Running Costs **

* Organisational & Democratic Costs of the Council	£123.58
* Financing Costs - Debt Repayments and Interest Payments	£139.17

Voucher

** Income and other funding to supplement Council Tax **

* Car Parking Income (Net of Costs)	-£35.94
* Net Use of Non Ring Fenced Grants	-£231.81

* Total to Pay	£1,806.67

09:00 01/04/25 123456789

This receipt broadly illustrates the Shropshire Council services that the average Band D Council Tax supports and excludes specific grant funded services such as schools.

How the Council is funded

In 2025/26 Shropshire Council's total gross spending on services will be £767m (more details are provided below). This spending is funded by central government grants, business rates, council tax and fees and charges to users for some services.

In 2025/26 Shropshire Council expects to receive income from specific grants targeted at certain service areas, including the Dedicated Schools Grant, worth £324m. We also expect to receive income from fees and charges of £114m.

Consequently, in 2025/26 Shropshire Council's net budget requirement (including the collection fund surplus) will be £289m. Of this, £9m or 3 per cent will come from central government in Revenue Support Grant, around £48m or 17 per cent will come from business rates and your council tax will contribute around £221m or 76 per cent of the money we have available to spend on services.

The budget requirement for 2025/26

2024/25 £'000s		2025/26 £'000s
709,472	Gross Expenditure (excluding internal market charges)	767,007
-300,846	Government Grants	-324,274
-36,829	Other Grants and Contributions	-40,459
-110,100	Fees & Charges (including internal recharges)	-113,688
261,697	Net Budget Requirement	288,586

Financed by:

7,974	Revenue Support Grant	8,668
10,925	Top-Up Grant	11,025
41,306	Business Rates	46,683
205,104	Council Tax	219,283
-3,612	Collection Fund	2,927
261,697	Total Financing	288,586

Sign up to ebilling

Many people nowadays receive their bills online, whether it's your electricity, gas or other utility bill. So why not receive your Council Tax bill this way rather than having a paper copy sent to you each year?

Receiving your bill by email would be more convenient for you, and will also help us reduce our costs as we would no longer have to print and post your bill.

It also saves paper, so is much better for the environment. So if you would like to sign up to ebilling log on to your Council Tax Citizen Access account here:

6

<https://www.shropshire.gov.uk/council-tax/your-account-online/>

You'll need your Council Tax account reference and your online password from your latest Council Tax bill in order to do this.

**Don't forget
about the
Digital Switchover**

See back page
for details



Your Council Tax bill 2025/26 explained

The Secretary of State made an offer to adult social care authorities. “Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer was the option of an adult social care authority being able to charge an additional “precept” on its council tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.

In 2025/26 the Secretary of State renewed the offer and as an adult social care authority Shropshire Council has used this additional flexibility. In 2025/26 therefore you will see an increase of 4.99% in the council tax amount for Shropshire Council services. This increase is comprised of two elements: a 2% increase specifically to fund adult social care duties and responsibilities in 2025/26 and a 2.99% increase to fund other core council services.

-

The actual level of any increase to your whole council tax bill will depend on which parish or town council area you live in and the local spending in your area, together with any increases in spending by West Mercia Police and Crime Commissioner and Shropshire and Wrekin Fire and Rescue Authority. The total amount on your bill will depend on where you live within the area and which valuation band your property is in.

The various Band D Council Tax breakdown for 2025/26 is shown below:

Shropshire Council 2024/25	£1,720.80	
- Core Services Increase	£51.45	(+2.99%)
- Adult Social Care Charge	£34.42	(+2.00%)
Shropshire Council 2025/26	£1,806.67	(+4.99%)
West Mercia Police & Crime Commissioner	£291.50	(+5.05%)
Shropshire & Wrekin Fire & Rescue Authority	£119.45	(+4.33%)
Parish / Town Council (Average)	£101.18	(+11.35%)

Budget requirements and Parish and Town Council precepts

	2024/25 Budget Requirement / Precept £	2025/26 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Shropshire Council	261,697,220	288,585,700	1,806.67
West Mercia Police & Crime Commissioner	284,158,000	302,259,000	291.50
Shropshire & Wrekin Fire Authority	29,198,100	30,084,000	119.45
Parish & Town Councils	10,830,554	12,280,682	101.18
Parish and Town Council Precepts:			
Abdon & Heath	-	-	-
Acton Burnell, Frodesley, Pitchford, Ruckley & Langley	6,598	7,240	26.29
Acton Scott	600	600	13.89
Adderley	16,040	15,449	77.37
Alberbury with Cardeston	14,000	15,400	36.36
Albrighton*	199,368	N/A	N/A
Albrighton & Donington *	N/A	261,374	112.05
All Stretton, Smethcott & Woolstaston	6,660	7,250	38.89
Alveley & Romsley	54,809	56,129	62.50
Ashford Bowdler	-	-	-
Ashford Carbonel	9,500	10,000	50.79
Astley	8,155	10,155	47.30
Astley Abbotts	6,500	8,000	30.70
Aston Botterell, Burwarton & Cleobury North	6,500	8,000	68.48
Atcham	14,047	6,006	61.88
Badger	4,600	5,060	84.36
Barrow	11,500	12,826	46.41

* From 1st April 2025 Albrighton Parish Council and Donington & Boscobel Parish Council are replaced by Albrighton & Donington Parish Council

Parish and Town Council Precepts:	2024/25	2025/26	
	Budget Requirement	Budget Requirement	Council Tax At
	/ Precept	/ Precept	Band D
	£	£	£
Baschurch	53,406	57,833	43.41
Bayston Hill	197,059	204,184	110.27
Beckbury	10,000	11,000	72.16
Bedstone & Bucknell	30,155	32,416	93.27
Berrington	18,257	16,375	34.05
Bettws-Y-Crwyn	6,500	6,500	67.40
Bicton	14,746	14,746	38.47
Billingsley, Deuxhill, Glazeley & Middleton Scriven	7,713	9,850	57.74
Bishops Castle Town	195,000	220,000	313.63
Bitterley	8,368	8,552	23.16
Bomere Heath & District	24,421	32,565	38.90
Boningale	3,140	3,140	21.42
Boraston	525	555	6.89
Bridgnorth Town	798,161	904,067	192.08
Bromfield	4,250	4,384	35.17
Broseley Town	319,303	326,510	202.56
Buildwas	10,000	13,059	113.80
Burford	37,510	40,000	85.60
Cardington	7,800	8,770	39.46
Caynham	21,542	22,000	39.82
Chelmarsh	13,936	14,215	61.20
Cheswardine	23,388	24,446	59.42
Chetton	6,300	8,045	48.45
Childs Ercall	14,674	15,408	49.38
Chirbury with Brompton	12,446	12,707	36.49
Church Preen, Hughley & Kenley	4,000	4,000	30.07
Church Pulverbatch	3,825	5,000	28.86
Church Stretton & Little Stretton Town	496,176	625,780	276.83
Claverley	25,181	25,876	26.95
Clee St. Margaret	-	-	-

	2024/25 Budget Requirement / Precept £	2025/26 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Cleobury Mortimer	140,000	195,000	160.76
Clive	17,610	19,326	77.58
Clun Town with Chapel Lawn	70,000	70,000	125.54
Clunbury	5,500	5,750	21.60
Clungunford	3,600	3,472	22.82
Cockshutt-cum-Petton	20,375	20,720	63.08
Condover	48,112	49,172	51.16
Coreley	7,810	8,242	56.16
Cound	7,756	8,256	38.24
Craven Arms Town	63,788	67,000	78.61
Cressage, Harley & Sheinton	28,644	29,153	68.29
Culmington	5,040	5,064	29.09
Diddlebury	7,500	7,500	25.01
Ditton Priors	17,000	21,500	57.48
Donington & Boscobel*	37,599	N/A	N/A
Eardington	10,000	11,000	42.81
Easthope, Shipton & Stanton Long	5,637	5,733	27.23
Eaton-Under-Heywood & Hope Bowdler	5,588	6,382	32.35
Edgton	1,040	1,370	25.00
Ellesmere Rural	43,987	47,268	46.96
Ellesmere Town	284,684	310,268	194.42
Farlow	5,000	5,880	29.63
Ford	27,494	33,000	99.33
Great Hanwood	33,804	39,630	92.58
Great Ness & Little Ness	38,516	40,529	70.19
Greete	-	-	-
Grinshill	7,606	8,034	68.80
Hadnall	15,233	15,496	40.27
Highley	144,107	149,870	130.63
Hinstock	32,500	35,100	62.70

Parish and Town Council Precepts:	2024/25	2025/26	
	Budget Requirement / Precept	Budget Requirement / Precept	Council Tax At Band D
	£	£	£
Hodnet	28,237	30,175	49.74
Hope Bagot	550	550	16.66
Hopesay	16,150	16,686	61.18
Hopton Cangeford & Stoke St. Milborough	2,336	2,404	13.83
Hopton Castle	668	-	-
Hopton Wafers	10,393	10,798	34.02
Hordley	5,047	5,515	52.78
Ightfield	15,450	17,365	76.92
Kemberton	4,003	4,211	34.24
Kinlet	11,186	11,741	25.60
Kinnerley	25,193	26,995	50.00
Knockin	17,364	17,712	119.51
Leebotwood & Longnor	9,500	9,500	46.74
Leighton & Eaton Constantine	10,363	10,863	51.37
Llanfair Waterdine	5,500	6,800	60.43
Llanyblodwel	12,650	14,055	50.56
Llanymynech & Pant	28,600	31,000	44.34
Longden	38,853	39,836	71.29
Loppington	5,120	6,400	22.21
Ludford	9,420	11,460	23.98
Ludlow Town	823,696	946,000	254.70
Lydbury North	12,000	12,000	50.35
Lydham & More	-	-	-
Mainstone & Colebatch	2,500	2,625	28.48
Market Drayton Town	554,184	585,214	136.02
Melverley	5,258	5,520	104.43
Milson & Neen Sollars	9,268	9,546	75.39
Minsterley	29,000	30,000	46.90
Montford	6,000	6,500	24.91
Moreton Corbet & Lee Brockhurst	2,300	2,600	16.99

	2024/25 Budget Requirement / Precept £	2025/26 Budget Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Moreton Say	13,516	13,649	62.19
Morville, Acton Round, Aston Eyre, Monkhoppton & Upton Cressett	12,000	12,428	30.70
Much Wenlock Town	275,287	285,824	223.93
Munslow	6,620	6,767	35.91
Myddle, Broughton and Harmer Hill	29,250	29,250	45.60
Myndtown, Norbury, Ratlinghope & Wentnor	4,859	4,859	17.29
Nash	3,680	4,150	27.55
Neen Savage	6,500	7,750	48.46
Neenton	-	-	-
Newcastle	20,947	17,000	124.19
Norton-In-Hales	25,130	27,233	76.94
Onibury	4,774	4,829	35.72
Oswestry Rural	39,600	45,000	26.10
Oswestry Town	560,300	588,315	107.07
Pontesbury	221,188	217,519	151.10
Prees	29,343	30,723	25.56
Quatt Malvern	6,047	6,047	58.89
Richards Castle	6,000	6,500	44.01
Rushbury	8,500	8,746	30.38
Ruyton-XI-Towns	31,920	33,744	71.07
Ryton & Grindle	4,334	4,640	58.56
Selattyn & Gobowen	93,038	97,763	71.01
Shawbury	58,850	58,850	64.95
Sheriffhales	16,962	20,146	59.31
Shifnal Town	529,814	577,399	159.94
Shrewsbury Town	1,770,089	2,389,594	87.04
Sibdon Carwood	-	-	-
St. Martins	58,476	62,042	58.34
Stanton Lacy	4,677	5,171	29.67
Stanton-Upon-Hine Heath	11,910	12,300	46.82

Parish and Town Council Precepts:	2024/25	2025/26	
	Budget Requirement	Budget Requirement	Council Tax At
	/ Precept	/ Precept	Band D
	£	£	£
Stockton	6,128	6,517	47.18
Stoke-Upon-Tern	21,463	22,651	44.23
Stottesdon & Sidbury	26,000	39,950	112.19
Stowe	350	385	7.42
Sutton Maddock	3,330	3,850	33.70
Sutton-Upon-Tern	8,814	9,778	23.20
Tasley	10,930	11,430	27.54
Tong	4,732	4,921	38.46
Uffington	10,089	10,089	92.16
Upton Magna	5,584	7,600	48.11
Welshampton & Lyneal	26,344	26,371	67.03
Wem Rural	30,083	31,288	43.89
Wem Town	400,000	423,915	205.15
West Felton	17,735	22,119	36.52
Westbury	22,770	22,526	43.03
Weston Rhyn	34,000	35,000	38.22
Weston-Under-Redcastle	7,400	7,781	61.80
Wheathill	2,200	5,300	63.37
Whitchurch Rural	26,878	28,126	40.37
Whitchurch Town	561,732	592,276	160.20
Whittington	59,265	61,832	61.90
Whitton	-	-	-
Whixall	12,880	13,637	40.44
Wistanstow	12,358	13,000	37.82
Withington	6,495	6,849	62.53
Woore	31,250	31,249	50.05
Worfield & Rudge	27,160	35,000	36.86
Worthen with Shelve	32,900	34,548	39.93
Wroxeter & Uppington	5,095	5,197	30.60

Parish and town council precepts over £140,000

The larger local councils precepting more than £140,000 in 2025/26 have provided additional information about their budget and tax levels. Further information can be obtained from the Town Clerk at the relevant council.

Town Council	2024/25		2025/26			
	Gross Expenditure £	Budget Requirement £	Gross Expenditure £	Transfer to (-) / from (+) Reserves £	Income £	Budget Requirement £
Albrighton*	246,700	199,368	N/A	N/A	N/A	N/A
Albrighton & Donington*	N/A	N/A	295,085	24,311	9,400	261,374
Bayston Hill	223,059	197,059	244,184	0	40,000	204,184
Bishops Castle Town	225,900	195,000	228,000	0	8,000	220,000
Bridgnorth Town	1,163,744	798,161	1,258,678	0	354,611	904,067
Broseley Town	375,095	319,303	382,060	0	55,550	326,510
Church Stretton & Little Stretton Town	533,328	496,176	662,078	0	36,298	625,780
Cleobury Mortimer	N/A	N/A	247,180	-4,420	56,600	195,000
Ellesmere Town	358,364	284,684	381,168	0	70,900	310,268
Highley	158,829	144,107	163,361	12,291	1,200	149,870
Ludlow Town	1,120,807	823,696	1,265,827	0	319,827	946,000
Market Drayton Town	626,530	554,184	713,724	52,160	76,350	585,214
Much Wenlock Town	349,488	275,287	376,967	12,425	78,718	285,824
Oswestry Town	3,374,153	560,300	2,692,503	618,616	1,485,572	588,315
Pontesbury	266,413	221,188	258,544	3,000	38,025	217,519
Shifnal Town	568,821	529,814	673,615	58,173	38,043	577,399
Shrewsbury Town	4,505,555	1,770,089	4,924,620	448	2,534,578	2,389,594
Wem Town	464,670	400,000	492,615	26,000	42,700	423,915
Whitchurch Town	649,892	561,732	684,907	5,371	87,260	592,276

* From 1st April 2025 Albrighton Parish Council and Donington & Boscobel Parish Council are replaced by Albrighton & Donington Parish Council

Council Tax Support

The Council Tax Support Scheme assists people with low income by reducing their Council Tax bill.

Council Tax Support is not awarded to you automatically – you must claim it.

To apply online go to www.shropshire.gov.uk/benefits or contact us at www.shropshire.gov.uk/contactbenefits

Please note that normally benefit can only be awarded from the Monday following the date a claim is received by the Council.

You must not withhold payment or part payment of the Council Tax whilst awaiting the outcome of your application.

If you are in receipt of Council Tax Support you have a duty to inform Shropshire Council of any changes in circumstances that may affect your entitlement as soon as possible. This could be changes in your earnings, benefit entitlement, capital / savings, or the number of adults resident in the property. Failure to do so may lead to your benefit being stopped and you owing the council money.



Universal Credit

Shropshire has now transitioned over to Universal Credit full service. Therefore, dependent on your age, anyone making a new claim for benefit may now be required to claim Universal Credit rather than Housing Benefit to get help with rent.

If you currently receive Housing Benefit, you do not need to do anything and unless there is a change in your circumstances, you may not be required to claim Universal Credit unless told to do so by DWP.

Because of the rules, there are some people who still need to claim Housing Benefit, this applies if:

- 16
- You, and your partner, are of Pension Credit age
 - You live in specified exempt accommodation
 - You live in temporary accommodation provided by Shropshire Council.

To find out if you are affected and what is being replaced visit www.gov.uk and search Universal Credit. Universal Credit replaces means tested benefits so, if you do need to claim, please remember to claim for any national insurance contribution based benefits as well and remember to claim help with Council Tax Support from Shropshire Council too.

Demand notice explanatory notes

Council Tax valuation bands

Most dwellings are subject to the Council Tax. There is one bill for each dwelling, whether it is a house, bungalow, flat, maisonette, mobile home or houseboat, and whether it is owned or rented.

Each dwelling has been placed into one of eight bands by the Listing Officer of the Valuation Office Agency, according to its open market value at 1 April 1991.

Valuation Band	Range of Values
A	up to and including £40,000
B	£40,001 to £52,000
C	£52,001 to £68,000
D	£68,001 to £88,000
E	£88,001 to £120,000
F	£120,001 to £160,000
G	£160,001 to £320,000
H	£320,001 and above

The valuation band for your dwelling is shown on your Council Tax bill. You may look at any property's valuation band on the Valuation Office Agency website (www.voa.gov.uk)

Appeals to the Valuation Office Agency

The grounds for appeal against your property's valuation band are as follows:

- You became the Council Taxpayer in respect of a property for the first time and you think your valuation band is incorrect your appeal must be made within 6 months
- You believe that the banding should be changed because there has been a reduction in the dwelling's value for example part of it has been demolished
- The Listing Officer has altered the band. This may occur when the property is sold and the previous owner has added an extension.
- You start or stop using your property to carry out a business or the balance between domestic and business use changes

You can find out more about when you can challenge your band and what you need to do at www.gov.uk/challenge-council-tax-band If you challenge your band, you must continue to pay Council Tax at your current band until your appeal is decided.

You can contact the VOA at www.gov.uk/contactvoa If you are unable to use the online service you can also contact the VOA on 03000 501 501.

You may appeal to the council if you think:

- you are not liable to pay the Council Tax, for example because you are not the resident or owner of the property
- your property should be exempt
- the amount shown on your bill is incorrect

You should make any appeal in writing. The council will consider your case and if we have not contacted you within two months or if no agreement has been reached by this time, you have a further right of appeal to the Valuation Tribunal. Making an appeal does not allow you to withhold payment or part payment of the council tax. If your appeal is successful you will be entitled to a refund of any overpayment.

Reductions for people with disabilities

If you, or someone who lives with you, needs an extra room (which could include an extra bathroom or kitchen) or extra space in your property because of a permanent disability you may be entitled to a reduced Council Tax bill. A reduced bill will be calculated as if your property had been placed in a band immediately below the one shown in the valuation list. People in a band A property may also be entitled to a reduced Council Tax bill. If you think that you are entitled to a reduction and it is not shown on your bill, please contact the council. If your property has any special features which have been added for a resident with a disability which reduced the value of the property and you do not think it has been taken into account in the valuation band, you should contact the Listing Officer. (see 'Appeals to the Valuation Office Agency' section).

To apply for a disabled band reduction please visit:
[Disabled band reductions | Shropshire Council](#)

Discounts

A full Council Tax bill assumes that there are two or more adults living in a property. If you are the only adult living in your property you are entitled to a 25% discount. The following people do not count when calculating the number of adult residents:

- Apprentices
- Care workers or carers
- Foreign diplomats
- Fulltime students, student nurses
- Members of religious communities
- Members of visiting forces
- Non British partners/dependant of a student
- Patients resident in a home
- Patients resident in hospital
- People for whom child benefit is payable
- Prisoners
- Residents of hostels
- School leavers
- Severely mentally impaired
- Youth training trainees

18

If all the adults resident in your property are not counted, then a discount of 50% will apply. If all but one of the adults resident in your property are not counted, then a discount of 25% will apply.

Empty property and second homes

- With effect from 1 April 2025 owners of second homes will pay 100% premium (subject to certain conditions).
- No discount is awarded in respect of property undergoing or in need of major repairs
- Property that is unoccupied and substantially unfurnished for more than one year but less than five years will pay 100% council tax premium
- Property that is unoccupied and substantially unfurnished for more than five years but less than ten years will pay 200% council tax premium
- Property that is unoccupied and substantially unfurnished for more than ten years will pay 300% council tax premium.

As this premium applies to the property, a change of ownership or tenancy will not affect the premium. If, when you purchased or leased your property, it had already been substantially unfurnished for one year or more, you will have to pay the additional council tax charge. The additional charge can only be removed by bringing your property back into use by furnishing or occupying the property for a continuous six-week period.

Premium Exceptions

From 1 April 2025 the government has introduced some exceptions to the second home and empty homes premium.

Class of Dwelling	Application	Definition
Class E	Long-term empty homes and second homes	Dwelling which is or would be someone's sole or main residence if they were not residing in job-related armed forces accommodation
Class F	Long-term empty homes and second homes	Annexes forming part of, or being treated as part of, the main dwelling
Class G	Long-term empty homes and second homes	Dwellings being actively marketed for sale (12 months limit)
Class H	Long-term empty homes and second homes	Dwellings being actively marketed for let (12 months limit)
Class I	Long-term empty homes and second homes	Unoccupied dwellings which fell within exempt Class F and where probate has recently been granted (12 months from grant of probate/letters of administration)
Class J	Second homes only	Job-related dwellings
Class K	Second homes only	Occupied caravan pitches and boat moorings.
Class L	Second homes only	Seasonal homes where year-round, permanent occupation is prohibited, specified for use as holiday accommodation or planning condition preventing occupancy for more than 28 days continuously
Class M	Long-term empty home only	Empty dwellings requiring or undergoing major repairs or structural alterations (12 months limit)

For further information go to www.shropshire.gov.uk/council-tax

Annexes

Some properties, occupied by one household might appear to be single properties. However, they are allocated more than one council tax band. This is because they are made up of more than one self-contained unit and each self-contained unit must have a separate council tax band. The smaller unit is often referred to as an annex.

With effect from 1 April 2014, a 50% discount can be awarded in respect of annexes where:

- The annex is occupied by people related to the person liable to pay the council tax on the main dwelling.
- People who are living in dwellings with annexes which are unoccupied are using those annexes as part of their main residence.

20

Exempt Properties

Some properties are exempt from council tax:

- B Unoccupied properties owned by charities (exempt for up to six months)
- D Properties left empty by prisoners
- E Properties left empty by long stay patients in hospitals and care homes
- F Properties left empty by deceased persons
- G Properties where occupation is prohibited by law
- H Empty clergy properties
- I Properties left empty by people moving to receive personal care from another

- J Properties left empty by people moving to provide personal care to another
- K Properties left empty by students
- L Repossessed properties
- M Halls of residence
- N Properties occupied by students or school leavers
- O Armed forces accommodation, ie barracks
- P Properties occupied by members of visiting forces
- Q Properties left empty by bankrupts
- R Unoccupied caravan pitches and houseboat moorings
- S Properties occupied only by person(s) under 18
- T Unoccupied annexes which form part of a single property and may not be let separately without a breach of planning consent
- U Properties occupied only by person(s) who are severely mentally impaired
- V Property where at least one person who would otherwise be liable is a diplomat
- W Annexes and similar accommodation occupied by an elderly or disabled relative

For further information or if you think you are entitled to an exemption, please go to www.shropshire.gov.uk/council-tax

Under Section 13A(1)(c) of Local Government Finance Act 1992 the Council has the power to reduce the amount of Council Tax payable as it sees fit.

Under Section 16 (1) of the Local Government Act 1992 a Council Tax payer has a right of appeal to the Council about their liability, or refusal to award a discount, reduction or exemption.

For further information please contact us at www.shropshire.gov.uk/contactcounciltax

Environment Agency Flood and Coastal Erosion Risk Management Levy

The council is required to provide the following information for the Environment Agency issuing a flood defence levy in the area.

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 2,486 and 6,500 kilometres of main river and along tidal and sea defences in the area of the Severn & Wye and North West Regional Flood and Coastal Committees respectively.

Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

	2024/25 Actual Expenditure		2025/26 Budgeted Expenditure	
	Severn	North West	Severn	North West
Gross Expenditure (£'000s)	34,573	117,163	32,588	129,046
Levies Raised (£'000s)	1,270	4,544	1,296	4,681
Total Council Taxbase Band D Equivalents (000s)	1,029	2,278	1,049	2,328

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by the Severn & Wye and North West Regional Flood and Coastal Committees has increased by 2.0% and 3.0% respectively.

The total Local Levy raised has increased from £1,270,332 in 2024/25 to £1,295,738 for 2025/26 for the Severn & Wye Regional Flood and Coastal Committee and from £4,544,250 in 2024/25 to £4,680,577 for 2025/26 for the North West Regional Flood and Coastal Committee.

The amounts levied on Shropshire Council in 2024/25 and 2025/26 are as follows:

	2024/25 £	2025/26 £
Severn Region Flood Levy	138,170	140,516
North West Region Flood Levy	5,327	5,525

Jamie paid his Council Tax whilst walking his dog!

22

Pay the easy way and sign up today!

Paying by direct debit saves you time, saves us money and removes the worry of missing a payment.

It also helps us to provide a more efficient service to you. So if you would like to sign up to pay by Direct Debit log on to your Council Tax citizen access account here:

<https://www.shropshire.gov.uk/council-tax/your-account-online/>

You'll need your latest Council Tax account reference and your online password from your Council Tax bill in order to do this.

Cost of Living

Many people are worrying about rising costs. Shropshire Council and its partners has brought together the following information to support our residents at this challenging time.

[Cost of living help | Shropshire Council](#)

Fair processing notice – how we use your information

The information that you provide will be processed in accordance with Data Protection and other relevant legislation. This council has a duty to protect the public funds it administers and may use information held about you for the prevention and detection of fraud and other lawful purposes.

This may include, but is not limited to, matching Council Tax data with electoral registration records. The council will also use the information for the purpose of performing any of its statutory enforcement duties.

It will make any disclosures required by law and may also share this information with other bodies responsible for detecting or preventing fraud or auditing or administering public funds. We will not disclose your personal information to third parties for marketing purposes.



Digital switchover

The UK's telephone network is being upgraded, which means that landline services are changing.

You can still have a landline in your home, but the technology that it uses will be different.

For most, switching over will be straightforward and won't cost anything, but some people may need new equipment or support to make the changes.

Only your current telephone service provider (eg BT) can make this change, so please contact them to find out more.

Contact Details:

Revenues and Benefits

www.shropshire.gov.uk/contactcounciltax

www.shropshire.gov.uk/contactbenefits

National Benefit Fraud hotline 0800 854 440

Payment Line 0345 678 9009

Revenues and Benefits address is:

Revenues and Benefits, Shropshire Council,
PO Box 4826, SHREWSBURY, SY1 9LJ

For general Shropshire Council enquiries:

Visit www.shropshire.gov.uk or call 0345 678 9000
customer.service@shropshire.gov.uk



Get the latest information and news from Shropshire Council. Sign up to our updates [here](#).

If you can read this but know someone who can't, please contact us on 0345 678 9000 so we can provide this information in a more suitable format.

**Did you know, you can pay
your Council Tax by Direct Debit visit:**
shropshire.gov.uk/counciltaxonline