

Interim High Level Actions

No.	Action	Delivery partners	Timetable (Short ≤ 1 year, medium 1-2 years or long-term ≥ 3years)	Progress	Future progress / Actions
Meet the health and wellbeing needs of Wem and Surrounding Area Residents					
1.	Children & Young People Access to Education: Address the challenges and barriers for 16+ ages to access education and further education. Extensive travel creates inconsistent and inequitable access, limits opportunities and impacts those most in need e.g. families on low incomes. Connect with system partners to link in with relevant strategies and action plans and explore mitigations. Access to Training and Employment: Address concern around future prospects due to the lack of local opportunities and accessibility (transport, cost) issues. Connect with system partners to link with relevant strategies and action plans. Connect with above action	Shropshire Council, ICB, transport providers, school, colleges and education providers, Town and Parish Councils, VCSE organisations Shropshire Council, transport providers, Town and Parish Councils, Chamber of Commerce, employers, training providers, ICB, VCSE organisations			

	Youth Services & Activities: Address the lack of youth work provision and activities for teenagers and young adults (13-19 ages). Involve young people in shaping the support needed. Connect with system partners to involve youth in the process to meet their needs better and find workable and wanted solutions. SEND Support & Activities: Address concerns around lack of provision and long waiting times. Also lack of specialist support locally. 16+ ages are especially affected. Work with key partners to identify gaps, accessibility and bottlenecks. Link with system partners to integrate strategies and action plans for mitigations. Safe Spaces: Address the need for safe spaces for young people especially 13 - 19 ages, and what these safe spaces need to be to ensure	Shropshire Council, schools and education providers, Youth Service, SYA, other VCSE organisations, Town and Parish Councils, ICB Shropshire Council, MPFT, Safeguarding, schools and education providers, Youth Service, SYA, PACC, Taking Part, other VCSE organisations, Town and Parish Councils Youth Services and providers, Safeguarding Partnerships, Shropshire Council,			
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	safety and accessibility. Connect with system partners and involve youths in the process to understand and meet needs better and find workable and wanted solutions	SYA, PACC, Taking Part, other VCSE organisations, schools and education providers, Town and Parish Councils, ICB, MPFT			
	• Anti-Social Behaviour: Address concerns raised and possible links with older youths and lack of activities and community cohesion and belonging. Connect with system partners and link to workstreams and strategies. Link with community cohesion and belonging action.	ICB, Shropshire Council, West Mercia Police, Safer Neighbourhoods Team, Shropshire Council, Town and Parish Councils, Youth Services, VCSE organisations			
	• Community Cohesion and Belonging: Address the issue of young people not being heard and represented in their communities. Lack of social engagement, cohesion, not feeling part of community and needs being considered and met. Connect with youth specific system partners to understand more around this issue and link to current and future strategies and plans.	Shropshire Council, Youth Service, youth forums, MPFT, Safeguarding, schools and education providers, SYA, other VCSE organisations, Town and Parish Councils, Safer Neighbourhoods Team, ICB			

2.	Health and Services Access Mental Health Services: Improve the availability of early intervention mental health services and support activities for all ages. Ensure accessible information is available for all communities. Focus on early support to help prevent escalation. Connect system partners and strategies to support community needs. NHS Dentists: Address the lack of availability of NHS dentists by connecting with system partners and exploring wider strategies and action plans and mitigations. GP Appointment Access: Explore concerns regarding changes in GP booking system affecting certain patients (older, digitally excluded), waiting times and availability of appointments. Connect with PCN and GP practices and explore the concerns raised and potential mitigations, especially regarding digital exclusion.	ICB, MPFT, Shropshire Council, SE Shropshire PCN, ShropCom, VCSE organisations, Town and Parish Councils ICB Dental Health Commissioning Team, Shropshire Council North Shropshire PCN, GP practices, ICB, Shropshire Council, Town and Parish Councils, VCSE organisations			
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	• Secondary and Urgent Care: Address concerns regarding the wait for emergency care (Ambulance) and the distance / lack of transport to local urgent care and A&E services by connecting with system partners and linking with strategies and action plans. • Community Pharmacies: Address concerns regarding access to medication and prescription delays from specific pharmacies. This is impacting health and wellbeing. Work with system partners to understand cause and potential work arounds / system improvements.	ShropCom, ICB, SaTH, North Shropshire PCN, Shropshire Council, transport providers, VCSE organisations Community Pharmacy, ICB, Shropshire Council, North Shropshire PCN, community groups, Town and Parish Councils			
3.	Transport, Infrastructure & Access • Transport Provision: Address the lack of transport provision and services to meet current and future demand and needs. This impacts opportunities and access to education, training, employment, services and facilities. Affects specific groups and areas disproportionately. Connect with system partners to link with strategies, action plans	Shropshire Council Passenger Transport Services, Public Transport Providers, Housing Associations and providers, employers, schools and education and training providers, VCSE organisations			

	and workstreams. Link with CYP related actions. • Transport Costs: Address the cost of transport and the impact on those searching for work, on low wages and low incomes. High transport costs prohibit the most vulnerable (young people) from gaining need opportunities and access to services. Connect with system partners to feed into strategies, action plans and workstreams. Explore actions and mitigations to increase affordability and accessibility for those most in need and affected. • Employment Opportunities & Barriers: Address high unemployment and long-term unemployment statistics. Linkages with limited opportunities for education, training and employment and transport issues. Connect with system partner including DWP to understanding further and link with planned mitigations and workstreams. • Digital Access: Address poor broadband and phone signal in certain areas and its impact upon	ICB, Shropshire Council, Town and Parish Councils, VCSE organisations, transport providers, employers, DWP, schools and training providers, Housing Associations Shropshire Council, DWP, Town and Parish Councils, VCSE organisations, employers, training providers, transport providers Shropshire Council, Broadband and			
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	access to information, services, and participation. Connect with system partners to link to wider strategies, action plans and workstreams for mitigation and timeframes for work planned. • Digital Exclusion: Address accessibility and inclusion for people who struggle or choose not to use digital platforms to access services and information. Connect with system partners and specific groups (digital inclusion network) for collective approach, aligned strategies and plan for mitigation. • Wem Economic Forum: Explore possibility to restart network which stopped during Covid pandemic. Link partners back together to find workable and local solutions at local level. • Replace Local Joint Committee: Explore opportunity for new version of LJC. Partnership to address local needs and issues, align services, maximise resources and reducing	mobile phone providers, ICB ICB, Shropshire Council, Town and Parish Councils, North Shropshire PCN, ShropCom, VCSE organisations, employers, training providers, transport providers, Housing providers, Town and Parish Councils, local employers, Shropshire Council Town and Parish Councils, Shropshire Council, Safer Neighbourhoods Team, Fire Service, Housing			
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	duplication of services and resources. Connect with partners regarding opportunities, potential to use an existing partnership or forum.	Associations, Housing Providers, VCSE organisations, ShropCom, Healthcare providers			
4.	Cost of Living: Targeted Support: Address concerns regarding rise in cost of living and impact on basic standard of living, lifestyle and health and wellbeing. Especially for those more vulnerable. Provide ongoing and accessible support which reaches those most at risk in timely manner. Connect with system partners to deliver cost of living support and feedback into system around need and impact for future mitigations.	ICB, Shropshire Council, Foodbanks and other VCSE organisations, North Shropshire PCN and GP practices, Safer Neighbourhoods Team, Fire Prevention Team, Town and Parish Councils, Safeguarding Partnership, schools, employers			