

Waste Management - Privacy Notice

This should be read in conjunction with the Council's general Privacy Notice: [Your privacy | Shropshire Council](#)

This Notice provides additional detail relating to the processing of Personal Data in relation to provision of Waste Management Services

Details of information obtained from third parties?

No details are provided by third parties.

How is your information used?

We may use your information to:

- assess your entitlement for Household Recycling Centre Waste Permits
- process payments or charges
- carry out our obligations arising from any contracts entered into by you and us
- notify you of changes to our services
- send you communications which you have requested and that may be of interest

Research and statistics

Anonymised and pseudonymised data may be used for research & statistical purposes. Any data collected may be used for research and statistical purposes that are relevant and compatible with the purpose that the data was collected for.

Who has access to your information?

We may share your information with the following third parties for the reasons detailed;

- Veolia (Shropshire) – On the basis of providing waste collection and waste disposal facilities within the Shropshire Council area
- Internally to the following Shropshire Council departments: Finance, Public Protection, Streetscene, Council Tax, Customer Services.
- Statutory agencies, such as the Police, National Fraud Authority – We may share your information with statutory agencies in line with our legal obligations and/or in completion of our public tasks.

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

What are your rights in relation the personal data we process?

Please refer to the main notice for this information.

How long will we keep your information for?

We keep and dispose of all records in line with our corporate retention schedule. We will comply with Data Protection legislation in regards to how long we keep your data.

What security precautions in place to protect the loss, misuse or alteration of your information?

We are strongly committed to data security and will take reasonable and appropriate steps to protect your personal information from unauthorised access, loss, misuse, alteration or corruption. We have put in place physical, electronic, and managerial procedures to safeguard the information you provide to us. However, we cannot guarantee the security of any information you transmit to us. We recommend that you take every precaution to protect your personal information.

Keeping your data up to date

We want to ensure any information we hold is accurate. You can help us by promptly informing us of any changes to the information we hold about you.

Complaints and concerns about the handling of your personal information:

Please refer to the main notice for this detail.

This Notice was last updated on: September 2025