

Working Together in Shropshire (Co-production Framework)



How Shropshire Council Plans with You

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June 2024





Co-production means working together. It helps make services better and involves people in planning. This benefits both the community and the council.



Frameworks make work clearer and easier. They help people and communities have a say in services, making them better for local needs.



Shropshire Council values lived expertise. They want to learn with residents to ensure services meet people's needs and voices are heard.



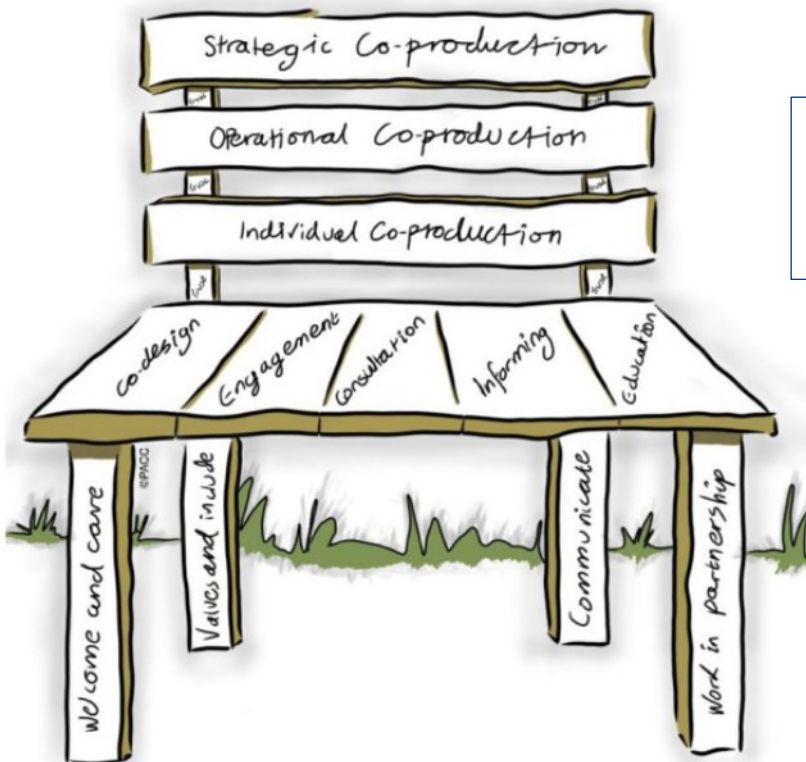
Laws like the **Children and Families Act** and the **Care Act** support co-production. They say people should help plan their own support



Co-production has four parts: **Welcome and Care, Value and Include, Communicate, and work in Partnership.** These help everyone feel respected



In Shropshire, the **Parent Carer Council (PACC)** made 'The Co-production Bench' to show co-production happens at all levels.



PACCs 'bench' shows that co-production should happen at all levels.



Think of **co-production** like climbing a ladder. You need all the steps to succeed. Each step is important to make services better.



Co-production means working together equally from start to finish. Everyone is treated the same and has a say in what happens.



Co-design is when people who use services help design them. They share their ideas and experiences



In **engagement**, people share thoughts and help make some choices.
In **consultation**, they fill in surveys or attend meetings but may not make changes.



Experts by Experience share their stories to help improve services. They show what works well and what needs change



Experience Led Organisations help these voices be heard. They play an important role in making services better through co-production.



Co-production helps people using services and workers understand each other. It makes getting help easier and supports community connections.



Services focus on people's needs, making them feel important. This support helps people improve their skills and avoid disagreements.



For the council, new ideas can lead to fewer complaints and better relationships. This makes services better for everyone



People in Shropshire can be involved with community services, helping build a strong and healthy community.



Shropshire Council wants to work with people to make and check services. They will be honest, open, and listen to new ideas



Good communication is important. The Council will share news, listen to feedback, and check if things improve by working together.

Contact us



Here's how you can get in touch with us. We're always happy to help with any queries or support you might need.



Email

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