

Privacy notice

[How are we using your information?](#)

If you/someone in your household completes an assessment to receive advice and/or assistance from us, we'll share your personal information (including your name and date of birth) with the Department for Communities and Local Government for research purposes. Where appropriate, we'll also share your personal information under The Criminal Justice Act 2003 to facilitate the assessment of Multi Agency Public Protection Arrangements with the MAPPA Strategic Management Board West Mercia, Anglia Ruskin University Higher Education Corporation (ARU) and Norfolk Police Service (Vulnerability, Knowledge and Practice Programme).

[How will it affect me?](#)

It won't affect your benefits, services, or any treatment you get. Your information will be anonymised and handled with care in accordance with the law.

[Why is my information being shared?](#)

We're sharing your information to help improve the services your household and other households receive in the future.

[Your rights](#)

You have the right to ask us for [personal information held about you](#). Please contact [Housing Options](#) to request removal of your details from any research. You may also ask the council to consider any objections you may have to the processing of your personal information, including processing for research purposes.

[Complaints](#)

If you would like to make a complaint regarding the use of your personal data, you can contact our Data Protection Officer.

By Post: Information Governance

Shropshire Council,

Shirehall,

Abbey Foregate,

Shrewsbury,

SY2 6ND

By phone: 01743 252774

By email: information.request@shropshire.gov.uk

For independent advice about data protection, privacy, and data sharing issues, you can contact the Information Commissioner's Office (ICO):

By Post: Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

By phone: 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number

Alternatively, visit ico.org.uk or email casework@ico.org.uk

Contact us

- housingoptions@shropshire.gov.uk
- 0345 678 9005