



HOW CAN WE HELP YOU?

What is Early Help in Shropshire?



'Early help' means working together as soon as possible to provide support to children, young people and their families.

Early help is a team effort, not just one service. All agencies that work with children, young people and families are responsible for listening to their concerns and worries. They'll work closely with families to make sure they get the right support at the right time.

Our goal is to strengthen our relationships in communities, where we all work together, combining our ideas with other services to help families in Shropshire.

You may need help with one or a range of things. The circle of support can give you an idea of how we could help you.



Where can I get Early Help?

Information about the Early Help support that is available in Shropshire, can be found on the Shropshire Council Website, there are lots of services available to support you, your children and your family.

If you feel you and your family would like support, and you feel that you can speak to someone in your life that you trust - this could be a teacher, an early years practitioner, a health visitor or any other professional that is supporting you - they will work with you to solve some of the problems that you are facing.

What will happen when I ask for Early Help?

Initially you will have a conversation with your trusted person, you will discuss the problems that you are facing, and they will explore what help and support you think you may need. To capture this information, they might suggest completing an Early Help Assessment and a Family Agreement.

The Family Agreement is a document that you will be asked to sign, so that Early Help Services in Shropshire can work with you, and provide support to you and your family

.All support provided by Early Help will be recorded securely and safely within a case management system. More information about how we share your personal information can be found on the Early Help website.

The Early Help Assessment will capture what is going well, what you are finding difficult, and the support you feel that you need as a family to improve things. This will help us plan the next stage, where we will create together a family action plan, that will include all family members.

We will work out together, who you feel are the best people to support you, including practitioners from Early Help partner agencies. It is useful for everyone to come together to have a Team around the Family Meeting.

During the Team Around the Family Meeting, we will agree who the most appropriate person is to lead the action plan and they will be known as your 'lead professional.' The Team around the Family Meetings will be regularly held to review your action plan, until you have reached your goal and support is no longer required.

If you would like more information about Early Help, please visit our website - <https://next.shropshire.gov.uk/early-help>

If you're concerned about a child or would like some advice and support, call **0345 678 9021**.

