

Shropshire Council

Parking Annual Report

2013/14

**Service Statistics,
Enforcement Statistics
and Financial Information**

Service Statistics – Controlled Parking Spaces

Shropshire Council had 12,603 marked out controlled on and off street parking spaces within its area (estimated where spaces are not marked) in the year April 2013 to March 2014. Of these, Shropshire Council directly provided 4,497 free parking spaces and 8,106 parking spaces where charges applied.

Enforcement Statistics

In the financial year 2013/14 there were 12,212 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 12,212 PCNs issued, 6,520 were issued for higher level contraventions (£70 penalty) and 5,692 were issued for lower level contraventions (£50 penalty).

Number of PCNs	
Number of higher level contravention PCNs issued	6,520
Number of lower level contravention PCNs issued	5,692
Total Number of PCNs issued	12,212

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	512
Lower	06 – Parked without clear display	637
Lower	19 – Parked in a residents place	195
Lower	22 – Re-parked in the same place	6
Lower	24 – Not parked correctly	40
Lower	30 – Parked longer than permitted	1,822
Total on street lower level PCNs		3,212
Higher	01 – Parked in a restricted street	2,455
Higher	02 – Loading in restricted street	605
Higher	12 – Parked in a residents place	230
Higher	16 – Parked in a permit space	141
Higher	23 – Wrong class of vehicle	93
Higher	25 – Parked in a loading bay	1,270
Higher	40 – Disabled person’s parking	1,021
Higher	45 – Taxi rank	83
Higher	47 – Restricted bus stop or stand	269
Higher	99 – Pedestrian crossing	68
Total on street higher level PCNs		6,235
Total on street PCNs issued		9,447

Off Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	80 – Parked longer than permitted	1
Lower	82 – Parked after payment expired	998
Lower	83 – Parked without clearly displaying	1,412
Lower	86 – Parked beyond the bay markings	69
Total off street lower level PCNs		2,480
Higher	85 – Parked in a permit bay	60
Higher	87 – Disabled person's parking	221
Higher	91 – Wrong class of vehicle	4
Total off street higher level PCNs		285
Total off street PCNs issued		2,765

During 2013/14, the total number of PCNs paid was 9,629. A significant amount (almost 88%) were paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	
PCNs paid within 14 days (discount rate)	8,503
PCNs paid after 14 days but before Charge Certificate	936
Total PCNs paid before Charge Certificate	9,439
PCNs paid after the Charge Certificate*	190
Total PCNs paid	9,629

* 1,115 Charge Certificates were registered in 2013/14

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	2,366
Number of informal challenges resulting in cancellation of the PCN	
Cancel – Attendant Error	6
Cancel – Blue Badge	131
Cancel – Blue Badge Overstay	6
Cancel – Bus Stop	2
Cancel – Emergency	1
Cancel – General Letter	73
Cancel – Humanitarian	12
Cancel – Loading Ban	2
Cancel – Loading Bay	19
Cancel – Loading Unloading	41
Cancel – Loading-Taxi Bay	8
Cancel – Machine Problem	5
Cancel – Medical Emergency	16
Cancel – No Clock	39

Cancel – No Ticket	21
Cancel – Out of Bay	9
Cancel – Overstay	26
Cancel – Restricted Zone	3
Cancel – Valid Blue Badge	101
Cancel – Valid Reason	6
Cancel – Valid Residents Permit	51
Cancel – Valid Season Ticket	16
Cancel – Valid Ticket	257
Cancel – Valid Ticket or Permit	92
Cancel – Yellow Line	10
Total number of informal challenges cancelled	953
Number of PCNs resulting in a formal representation	547
Number of formal representations resulting in cancellation of the PCN	258
Number of formal representations resulting in a Notice of Rejection	248
Number of informal challenges and formal representations	2,913 (this equates to just under 24% of the number of PCNs issued in 2013/14)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	1,211

* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	45
Appeals allowed	13
Appeals not contested	15
Appeals dismissed	17

In some cases, PCNs will be cancelled or written off for other reasons. In 2013/14 there were 1,034 PCNs cancelled for other reasons and 552 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

Written off or cancelled reason	Number of PCNs
Write off – EA debtor deceased	4
Write off – EA In liquidation	5
Write off – EA no access	209
Write off – EA no goods	13
Write off – EA no trace	228
Write off – EA warrant expired	9
Write off – Outstanding monies	23
Write off – Untraceable	55
Written off – Management decision at NtO/CC	6

Cancelled – Corporate decision	3
Cancelled – DVLA CEO error	18
Cancelled – DVLA no trace	103
Cancelled – foreign driver	40
Cancelled – PCN not issued by Officer	462
Cancelled – Spoil driver return	237
Cancelled – Spoil VDA	171
Total number of PCNs written off or cancelled for other reasons	1,586

EA = Enforcement Agent, previously known as bailiffs

In 2013/14 there were no vehicles immobilised or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2013/14 can be found on the following page.

Income – on-street	
General – including scratch cards	£499,474.79
Permits	£60,579.18
Season tickets	£0.00
Total on-street income	£560,053.97
Income – off-street	
General – including scratch cards	£3,836,977.32
Permits	£20,533.84
Season tickets	£117,905.32
Total off-street income	£3,975,416.48
Income – PCNs	
PCN income	£362,247.50
Total income (on-street, off-street and PCN)	£4,897,717.95

Expenditure	
Parking enforcement (including PCN appeal process)	£813,823.90
Highways and Transport	£1,831,482.60
Total expenditure	£2,645,306.50

Total income	£4,897,717.95
Total expenditure	£2,645,306.50
Total surplus	£2,252,411.45
The 2013/14 surplus was used to offset expenditure incurred on subsidised public transport, together with managing and maintaining the highways infrastructure.	