

Shropshire Council

Parking Annual Report

2019/2020

**Service Statistics,
Enforcement Statistics
and Financial Information**

Service Statistics – Controlled Parking Spaces

Shropshire Council had 12,603 marked out controlled on and off street parking spaces within its area (estimated where spaces are not marked) in the year April 2019 to March 2020. Of these, Shropshire Council directly provided 4,497 free parking spaces and 8,106 parking spaces where charges applied.

Enforcement Statistics

In the financial year 2019/20 there were 18,391 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 18,391 PCNs issued, 10,090 were issued for higher level contraventions (£70 penalty) and 8,301 were issued for lower level contraventions (£50 penalty).

Number of PCNs	
Number of higher level contravention PCNs issued	10,090
Number of lower level contravention PCNs issued	8,301
Total Number of PCNs issued	18,391

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	604
Lower	06 – Parked without clear display	539
Lower	11 – Parked without payment	453
Lower	19 – Parked in a residents place	58
Lower	22 – Re-parked in the same place	15
Lower	24 – Not parked correctly	266
Lower	30 – Parked longer than permitted	2,729
Total on street lower level PCNs		4,664
Higher	01 – Parked in a restricted street	3,327
Higher	02 – Loading in restricted street	1,310
Higher	12 – Parked in a residents place	219
Higher	16 – Parked in a permit space	85
Higher	23 – Wrong class of vehicle	97
Higher	25 – Parked in a loading bay	2,696
Higher	40 – Disabled person’s parking	1,351
Higher	45 – Taxi rank	210
Higher	47 – Restricted bus stop or stand	276
Higher	99 – Pedestrian crossing	178

Total on street higher level PCNs		9,749
Total on street PCNs issued		14,413
Off Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	73 – Parked without payment	1,216
Lower	80 – Parked longer than permitted	12
Lower	82 – Parked after payment expired	910
Lower	83 – Parked without clearly displaying	1,262
Lower	86 – Parked beyond the bay markings	234
Lower	94 – Parked without clearly displaying 2 P&D tickets	3
Total off street lower level PCNs		3,637
Higher	87 – Disabled person's parking	311
Higher	91 – Wrong class of vehicle	30
Total off street higher level PCNs		341
Total off street PCNs issued		3,978

During 2019/20, the total number of PCNs paid was 13,150. A significant amount (almost 88%) were paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	
PCNs paid within 14 days (discount rate)	11,574
PCNs paid after 14 days but before Charge Certificate	1,352
Total PCNs paid before Charge Certificate	12,926
PCNs paid after the Charge Certificate*	224
Total PCNs paid	13,150

* 1,239 Charge Certificates were registered in 2019/20

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	3,895
Number of informal challenges resulting in cancellation of the PCN	
Cancel – Attendant Error	97
Cancel – Blue Badge	219
Cancel – Blue Badge Overstay	24
Cancel – Bus Stop	10
Cancel – Emergency	2
Cancel – General Letter	47
Cancel – Humanitarian	1
Cancel – Legal	1
Cancel – Loading Ban	184
Cancel – Loading Bay	209

Cancel – Loading Unloading	1
Cancel – Loading-Taxi Bay	44
Cancel – Medical Emergency	1
Cancel – MiPermit	163
Cancel – No Clock	6
Cancel – No Ticket	198
Cancel – Out of Bay	102
Cancel – Overstay	243
Cancel – Police	1
Cancel – Restricted Zone	44
Cancel – Stolen	1
Cancel – Taxi Bay	3
Cancel – Valid Blue Badge	41
Cancel – Valid Residents Permit	30
Cancel – Valid Season Ticket	2
Cancel – Valid Ticket	516
Cancel – Valid Ticket or Permit	58
Cancel – Yellow Line	286
Total number of informal challenges cancelled	2,534
Number of PCNs resulting in a formal representation	585
Number of formal representations resulting in cancellation of the PCN	348
Number of formal representations resulting in a Notice of Rejection	250
Number of informal challenges and formal representations	4,480 (this equates to just under 24% of the number of PCNs issued in 2019/20)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	2,882

* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	46
Appeals allowed	17
Appeals not contested	4
Appeals dismissed	21
Appeals awaiting outcome	4

In some cases, PCNs will be cancelled or written off for other reasons. In 2019/20 there were 1,392 PCNs cancelled for other reasons and 108 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

Written off or cancelled reason	Number of PCNs
Write off – EA debtor deceased	7

Write off – EA debtor in prison	1
Write off – EA in liquidation	6
Write off – EA no access	42
Write off – EA no goods	3
Write off – EA no trace	15
Write off – Outstanding monies	8
Write off – Untraceable	11
Written off – Management decision at NtO/CC	13
Written off – Management decision at Pre	2
Cancelled – DVLA CEO error	153
Cancelled – DVLA no trace	213
Cancelled – Foreign driver	55
Cancelled – Not served to destination	10
Cancelled – NPAS Appeal allowed	8
Cancelled – NPAS Appeal not contested	2
Cancelled – PCN not issued by Officer	262
Cancelled – Spoil driver return	403
Cancelled – Spoil VDA	251
Cancelled – Test Notice imported	35
Total number of PCNs written off or cancelled for other reasons	1,500

EA = Enforcement Agent, previously known as bailiffs

In 2019/20 there were no vehicles immobilised or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2019/20 can be found on the following page.

Income – on-street	
General – including scratch cards	£799,960.52
Permits	£118,396.15
Season tickets	£0.00
Total on-street income	£918,356.67
Income – off-street	
General – including scratch cards	£4,345,506.03
Permits	£32,774.46
Season tickets	£119,554.22
Total off-street income	£4,497,834.71
Income – PCNs	
PCN income	£574,832.60
Total income (on-street, off-street and PCN)	£5,991,023.98

Expenditure	
Parking enforcement (including PCN appeal process)	£579,335.66
Highways and Transport	£2,310,002.67
Total expenditure	£2,889,338.33

Total income	£5,991,023.98
Total expenditure	£2,889,338.33
Total surplus	£3,101,685.65
<p>The total surplus figure of £3,101,685.65 includes a deficit of £4,503.06 incurred through the operation of parking enforcement activities, including the PCN appeal process.</p> <p>The surplus (before parking enforcement activities) of £3,106,188.71 was used in 2019/20 to offset expenditure incurred on subsidised public transport of £2,989,703.54 and maintaining the highway £116,485.17.</p>	