

## Season Ticket Conditions of Use

In these terms and conditions any reference to a “season ticket” is to be taken to mean a digital season ticket electronically issued by (or on behalf of) Shropshire Council to provide parking in a designated car park. The term “season ticket” shall include the Hotels & Guest House Season Ticket” and HGV Season Ticket.

### SCOPE

1. Season tickets are digital in nature and no hard copy permit will be provided.
2. A season ticket is only valid for the car park specified.
3. Season tickets are not valid for on–street parking areas.
4. Only one vehicle registration can be placed on a season ticket at any one time.
5. The season ticket is valid only for the registration number specified and it is the season ticket holder’s responsibility to ensure that the registration details are correct.
6. The season ticket is valid only between the dates shown in the season ticket holder’s account.
7. The vehicle registered on the season ticket must be kept at the address of the season ticket holder.
8. The season ticket is not transferable from one season ticket holder to another.
9. A maximum number of season tickets are available and will be issued on a first come, first served basis.

### TERM OF SEASON TICKET

10. Season tickets are available for 1, 3, 6 or 12 month periods commencing on the date requested by the season ticket holder.

### COST OF SEASON TICKET

11. The cost of a season ticket is provided on the Council’s webpage and is also identified within the MiPermit portal. The cost of a season ticket is subject to change.

### RENEWAL, AMENDMENT OR CANCELLATION OF SEASON TICKET

12. Season tickets will NOT renew automatically and the responsibility for renewal of the season ticket lies with the season ticket holder. Notification may not be given before a season ticket expires. The Council will be under no obligation to advise by notification that a season ticket may expire or that it should be renewed.
13. The season ticket holder, by accessing their account on the MiPermit system, may amend or alter certain information within their season ticket. This includes the vehicle registration and home address details. Changes to the car park location for which a season ticket applies may not be amended.
14. It is the season ticket holder’s responsibility to ensure that information provided on the application for the season ticket remain correct, including, but not limited to, the vehicle registration and season ticket holder’s name and address details.
15. In the event of a season ticket being cancelled by the season ticket holder, a refund will be available for **only** the full months left on the season ticket. Refunds will be processed taking into consideration the original purchase method.

## **MISUSE OF THE SEASON TICKET**

16. Where a season ticket is used other than in accordance with these terms and conditions, the season ticket may be subject to cancellation by the Council.
17. In the event of cancellation, Shropshire Council will notify the holder and cancel the season ticket. Where a season ticket is cancelled pursuant to this provision refund on unused months will only be provided at the discretion of Shropshire Council.

## **GENERAL**

18. A season ticket does not guarantee the availability of a parking space and lack of free spaces will not be accepted as a reason to park in any unauthorised parking area.
19. Season ticket holders are subject to all current parking regulations when leaving a vehicle in Shropshire Council car parks as displayed in that car park and specified in the appropriate Shropshire Council (Off Street Parking Places) Orders. A Penalty Charge Notice may be issued to any vehicle failing to adhere to the parking regulations.
20. The Council reserves the right to alter the charges for season tickets and the car parks or areas within car parks in which they can be used. Alterations to charges are advertised in the local press and/or on signs in the car parks.
21. Shropshire Council reserves the right to change the season ticket terms and conditions without prior notice. All season tickets remain the property of Shropshire Council and may not be transferred, sold or given to any other person.
22. The expiry date of a season ticket will not be extended as a result of the temporary suspension of vehicle parking charges or closure of any Shropshire Council car park(s) for which the season ticket is valid.
23. In the event of emergencies, flooding or other adverse weather events and special events which impact on the availability of parking for season ticket holders in a particular car park, Shropshire Council will endeavour to allocate parking provision in suitable alternative car parks but this cannot be guaranteed.
24. These terms and conditions will apply during the term of any season ticket but are liable to change or alteration on renewal.
25. Under Section 115 of the Road Traffic Regulation Act 1984, anyone who with the intent to deceive misuses a season ticket in anyway shall be guilty of a criminal offence. It shall also be an offence to knowingly make a false statement to obtain a season ticket. A season ticket does not avoid the requirement to tax and insure a motor vehicle for use on the public highway.

## **Data Protection**

26. Personal information that you supply will be processed in accordance with the Data Protection Act 2018 and may be used in a number of ways, for example, statistical analysis or for any other purpose as permitted by law. A copy of our privacy statement can be found at [www.shropshire.gov.uk/privacy](http://www.shropshire.gov.uk/privacy)
27. Shropshire Council has authorised MiPermit to administer digital car park tickets and digital permits (including season tickets). MiPermit may collect the following information: your name, email address, telephone number, address information, vehicle information, date and time of commencement and duration of parking, and payment card information which is used to process parking/permit transactions. Please note: full payment card information is not stored by MiPermit. A copy of their privacy statement can be found at <https://www.mipermit.com/legal.aspx#privacy>