

Licensing Team
Business & Consumer Protection

Place Directorate: Homes & Communities Email: taxis@shropshire.gov.uk

Tel: 0345 678 9046 Web: www.shropshire.gov.uk

Hackney Carriage Vehicle Licence New Application Procedure/Guidance Notes

All hackney carriage vehicles are required to be wheelchair accessible and capable of transporting the user of a "reference wheelchair". Specifications for a "reference wheelchair" can be found at Appendix J of the full Hackney Carriage and Private Hire Licensing Policy 2023-2027.

It is your responsibility to read the relevant parts of the full Hackney Carriage and Private Hire Licensing Policy 2023-2027 before applying for a vehicle licence to ensure that your vehicle meets the criteria which came into effect on the 1st April 2023. This document is available to view at www.shropshire.gov.uk/licensing.

- In order for your application to be accepted you must ensure you send in the following information:
 - Completed application form (the application must be made by the person who is the legal owner of the vehicle)
 - Completed Convictions Form, unless you are the holder of a hackney carriage and private hire drivers licence or a private hire operators licence issued by Shropshire Council
 - Completed Reference Form, unless you are the holder of a hackney carriage and private hire drivers licence or a private hire operators licence issued by Shropshire Council
 - A copy of the receipt for payment of the application fee. A full list of the fees is included within this application pack and is also available at www.shropshire.gov.uk.
 Payments can be made online at https://www.shropshire.gov.uk/pay/
 - A basic criminal record disclosure from the Disclosure and Barring Service, unless
 you are the holder of a hackney carriage and private hire drivers licence or private
 hire operator licence issued by Shropshire Council. Please note a basic criminal
 record disclosure will only be accepted by the Council within 12 months of the date of
 issue from the Disclosure and Barring Service
 - A copy of new MOT which has been issued within the previous 10 working days
 - A copy of a valid certificate of insurance for public hire (when providing fleet insurance please enclose a copy of the schedule/register of vehicles covered by the fleet insurance)
 - Proof of public liability insurance for a minimum of £5,000,000
 - A copy of the full V5 registration certificate for the vehicle
 - A Shropshire Council Meter Calibration Certificate (issued with the previous 10 working days) to confirm that the taximeter has been calibrated and meets the requirements set out in the Hackney Carriage and Private Hire Licensing Policy 2023-2027
 - Proof of compliance with required European Emissions/Age Standards
 - Evidence that the vehicle complies with the required safety standards and has been specifically constructed or adapted for disability access to an acceptable standard by

providing either a Vehicle Certification Agency (VCA) certificate or an Individual Approval Certificate (IAC) or a Certificate of Compliance (IVA6)

- Proof of vehicle tax
- Where the vehicle is fitted with a mechanically operated ramp, a valid certificate/report confirming the ramp complies with the requirements of the Lifting Operations and Lifting Equipment Regulations 1998
- Where the vehicle is fitted with a non-mechanical ramp, confirmation that the ramp complies with the relevant provisions of the Provision and Use of Work Equipment Regulations 1998
- A certificate/report confirming that all the fittings used to secure wheelchairs to the floor of a vehicle are intact and are free from damage and wear

Please note: Where the application relates to a partnership or a company, the name, address, date of birth and other information of all partners or directors must be included in the application form. In addition, all applicants, including partners and directors, will need to provide:

- A completed Convictions Form, unless they are the holder of a hackney carriage and private hire drivers licence or a private hire operators licence issued by Shropshire Council
- A completed Reference Form, unless they are the holder of a hackney carriage and private hire drivers licence issued by Shropshire Council
- A basic criminal record disclosure from the Disclosure and Barring Service, unless
 they are the holder of a hackney carriage and private hire drivers licence issued by
 Shropshire Council. Please note a basic criminal record disclosure will only be
 accepted by the Council within 12 months of the date of issue from the Disclosure
 and Barring Service
- Where an applicant has not been resident in the UK for five years, a certificate of good conduct issued by the relevant embassy or High Commission, unless they are the holder of a hackney carriage and private hire drivers licence issued by Shropshire Council

If any part of the application form is incomplete, or if the fee or other relevant information/supporting documentation is not provided, the applicant will be requested to provide the missing information/documentation and informed that the application will not be processed until such time as all the information/documentation is provided. If the applicant fails to provide all the information to complete the application, the application will be rejected.

- Once your application has been validated and accepted the Licensing Team will:
 - Make enquiries through the Councils adults and children's social care teams, West Mercia Police (or other relevant force), other local authorities and any other organisation, agency or person that the Council has deemed appropriate to seek information from
 - Where applicable, write to the referees provided
- Providing the above are satisfied and there are no concerns about the application, Officers
 will grant the licence. Once your application has been granted a member of the Licensing
 Team will contact you to arrange a vehicle compliance appointment prior to the licence
 plates being issued. In all other cases, the application will be referred to the Licensing
 Panel for determination. The applicant will be notified in writing if their application is to be
 determined by the Licensing Panel.

- At the vehicle compliance appointment checks will be made to ensure:
 - That the driver presenting the vehicle is capable of safely loading and securing the wheelchair into the vehicle (The vehicle, including seating, wheelchair restraint and ramp, will be photographed and the images held on the vehicle record file for future reference)
 - That the taximeter seal is intact and the serial number matches the number provided in the meter calibration certificate. Where a meter seal has been tampered with and/or the serial number no longer matches, a new certificate/report to confirm compliance will be required
 - The vehicle has a full-size spare wheel or space saver design wheel and tools to change the wheel OR a contract with a mobile tyre replacement specialist. Please note the Council no longer accepts puncture repair kits
 - The vehicle has No Smoking Signs on display
 - That a sign confirming the vehicle is wheelchair accessible is clearly displayed
 - The driver is wearing the Council issued drivers badge ensuring that the licence details and photo are visible
 - The internal 'Vehicle Copy' of the drivers badge is displayed ensuring that the licence details and photo are visible
 - Where CCTV is fitted, a CCTV operating in this vehicle sign is on display
- Provided officers are satisfied that the vehicle meets the requirements of the compliance check, the new licence plates will be issued. If, however, the vehicle does not meet the compliance check, advice will be provided and a further appointment arranged.

Please note: Email correspondence from the Licensing Team will be sent from taxis@shropshire.gov.uk. Therefore, you are advised to add this email address to your contacts.

Hackney Carriage and Private Hire Vehicle, Driver and Operator Fees 2024/25

Licence Type	Current Fee (£)
Drivers	
Driver's Joint Badge - New Application (includes DBS, DVLA, first knowledge test,	317.00
first driver assessment and safeguarding awareness course)	317.00
Driver's Joint Badge – New Application (includes DVLA, first knowledge test, first driver assessment and safeguarding awareness course, excludes DBS)	260.00
Driver's Joint Badge – Renewal Application (includes DVLA and safeguarding awareness course, excludes DBS)	219.00
Driver's Joint Badge – Renewal Application (includes DBS, DVLA and safeguarding awareness course)	273.00
Driver's Knowledge Test - Resit	52.00
Driver's Knowledge Test	59.00
Driver Assessment	70.00
Safeguarding Awareness Course	48.00
Additional DBS	59.00
Driver Badge Replacement following damage or loss	45.00
Vehicles	
Standard Private Hire Vehicle - New	203.00
Standard Private Hire Vehicle - Renewal	209.00
Standard Private Hire Vehicle - Licence Transfer	203.00
Standard Private Hire Vehicle - Licensee Transfer	98.00
Executive Private Hire Vehicle - New	195.00
Executive Private Hire Vehicle - Renewal	213.00
Executive Private Hire Vehicle – Licence Transfer	195.00
Executive Private Hire Vehicle – Licensee Transfer	98.00
Novelty Private Hire Vehicle - New	190.00
Novelty Private Hire Vehicle - Renewal	201.00
Novelty Private Hire Vehicle – Licence Transfer	186.00
Novelty Private Hire Vehicle – Licensee Transfer	98.00
Hackney Carriage Vehicle - New	193.00
Hackney Carriage Vehicle - Renewal	194.00
Hackney Carriage Vehicle - Licence Transfer	194.00
Hackney Carriage Vehicle - Licensee Transfer	98.00
Exterior plate replacement following damage or loss	45.00
Internal plate replacement following damage or loss	45.00
Fare Card replacement following damage or loss	3.00
Private Hire Door Signs (pair)	45.00
Additional plate for a trailer	45.00
Private Hire Operators – New Application	
Private Hire Operator – up to and including 30 vehicles and one base	328.00
Private Hire Operator – 31 vehicles and more and/or more than one base	874.00
Private Hire Operators – Renewal Application	
Private Hire Operator – up to and including 30 vehicles and one base	371.00
Private Hire Operator – 31 vehicles and more and/or more than one base	851.00
Additional Administrative Charges	
Licence holder change of details (e.g. change of residential address/other minor changes)	26.00



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Application for a Licence for a Hackney Carriage Vehicle

To assist you in completing this application form please read the guidance notes provided Local Government (Miscellaneous Provisions) Act 1976

Town Police Clauses Act 1847

1.	Are you applying as	 ☐ An individual (please complete Question 2 then move to Question 4) ☐ A company (please complete Question 3 then move to 				
		Question 4)				
2.	Individual Applicants Only: (Please complete all fields – the applicant must be the person who is the legal owner of the vehicle)	Title (delete as appropriate): Mr/Mrs/Miss/Ms/Mx/Other: Surname: Forenames: Address:				
		Postcode: Email address: (the licensing team will forward correspondence via email as the preferred method of contact) Telephone number: Mobile number: Shropshire Council Hackney Carriage/Private Hire Drivers Licence number: OR Basic Disclosure certificate attached: Yes No				
3.	Company Applicants Only: (Please complete all fields)	Company name: Company registration number: Company registered address: Telephone number: Email address: (the licensing team will forward correspondence via email as the preferred method of contact)				

3a.	Company Director	Title: Mr/Mrs/Miss/Ms/Mx/Other:				
Details: (Please complete all fields)		Surname:				
	(Ficase complete all ficias)	Forenames:				
		Address:				
		Postcode:				
		Date of birth:				
		Telephone number:				
		Mobile number:				
		Email address: (the licensing team will forward correspondence via email as the preferred method of contact)				
		Shropshire Council Hackney Carriage/Private Hire Drivers Licence number:				
		OR Basic Disclosure certificate attached: Yes No				
3b.	Company Director	Title: Mr/Mrs/Miss/Ms/Mx/Other:				
	Details:	Surname:				
	(Please complete all fields)	Forename(s):				
		Address:				
		Postcode:				
		Date of birth:				
		Telephone number:				
		Mobile number:				
		Email address: (the licensing team will forward correspondence via email as the preferred method of contact)				
		Shropshire Council Hackney Carriage/Private Hire Drivers Licence number:				
		OR Basic Disclosure certificate attached: Yes No				
If the	ere are additional directors or s	shadow directors please provide full details on a separate sheet.				
4.	Vehicle Details:	Registration number:				
	(Please complete all fields)	Make:				
		Model:				
		Colour:				
		Date of first registration:				
		Body Type e.g., saloon/estate/hatchback:				
		Fuel: Petrol / Diesel / Full electric / Hybrid petrol / Hybrid diesel / LPG				
		Number of passenger seats:				

		Will this vehicle be used with a trailer? Yes No No						
	Vehicle Details	Is this vehicle covered by CCTV? Yes ☐ No ☐						
	continued	If Yes, please provide the ICO registration number:						
		Is this vehicle licensed by another Local Authority? Yes ☐ No ☐						
		If Yes, please state which authority:						
5.	Wheelchair accessibility: (Please complete all fields)	Does the vehicle have mechanically operated ramps?						
	(i loudo completo dii licius)	Yes No No						
		Does the vehicle have non-mechanical ramps?						
		Yes No						
		Do any of the seats have to be removed in order for a wheelchair to be fitted? Yes No No						
		If Yes, how many seats have to be removed?						
		Wheelchair accessible vehicles will be displayed on the Councils L of Designated Wheelchair Accessible Vehicles which is available to view by members of the public on the Councils website. Would yo like your phone number to be included on this list?						
		Yes No No						
		If Yes, please provide the phone number:						
6.	You may be required to have Employer Liability Indemnity. Have you checked with your insurance provider whether you require Employer Liability Indemnity?	Please tick ✓ as appropriate: I have checked with my insurance provider and I confirm that I do not require Employers Liability Indemnity OR I have checked with my insurance provider and I confirm that I do require Employers Liability Indemnity If required, please provide a copy of the Employers Liability Indemnity with your application						
7	D 1:111	Name						
7.	By which Hackney Carriage Driver or Private	Name:						
	Hire Operator or will the	Address:						
	vehicle be operated?	Postcode:						
8.	Detail where you intend to work.	Please indicate the geographical area you will primarily work from and the amount of time spent working there:						
0	Correspondence Dataile	Would you profer Shrenshire Council to centest you through your						
9.	Correspondence Details: (eg agent or if you prefer Shropshire Council to contact you via your proposed operator/employer)	Would you prefer Shropshire Council to contact you through your Agent or proposed operator/employer regarding this application: (eg to arrange appointments or general queries) Yes No						
		Do you give consent for Shropshire Council to discuss the details of your application with your Operator or Agent? (eg to provide an update on what is required to complete the application process) Yes No						

Correspondence details continued	If yes to either question, please provide details below:				
	Title (delete as appropriate): Mr/Mrs/Miss/Ms/Mx/Other:				
	Surname:				
	Forenames:				
	Address:				
	Postcode:				
	Email address: (the licensing team will forward correspondence via email as the preferred method of contact)				

Please note: if any part of the application form is incomplete, or the fee not paid, or other relevant information/supporting documentation is not provided, your application will not be processed until such time as all the information/documentation is provided. If you fail to provide all the information to complete the application, the application will be rejected.

		Please tick ✓ Yes
•	I /we have enclosed a completed application form and all required supporting documents as listed in the Procedure Notes	
•	I/we have enclosed a copy of the receipt for the fee paid	
•	I/we understand that if I/we do not comply with the above requirement my application will not be processed	ents

Data Protection

The information provided will be used in the process of considering the application and may be sent to authorised bodies including Police, Benefits, Councillors, Inland Revenue, other local authorities.

Shropshire Council is under a duty to protect the Public Funds that we handle and to this end we may share your information internally or with other organisations for the prevention and detection of a crime or any matters connected to a breach of Shropshire Councils Licensing Policy. We will not transfer your personal data outside the European Economic Area or disclose it to any third party other than for the purposes outlined.

Authorisation and Declaration of Applicant

I/we, the undersigned, hereby give permission for Shropshire Council to be given information regarding myself/ourselves to assist them in making a determination on my/our application under the relevant Acts.

I/we give permission for enquiries to be made with relevant police forces, other local authorities or any other agencies that the Council may deem appropriate in order to determine my/our application. These enquiries will include requests to Children's and Adult's Social Care regarding safeguarding information and requests to the Councils Passenger Transport Commissioning Group regarding passenger/schools contracts.

I/we declare that I/we am/are the legal owner of the vehicle concerned and entitled to have ownership of this vehicle.

I/we declare that, to the best of my/our knowledge, where the vehicle is purpose built or converted for wheelchair access, the vehicle has not been modified since the VCA / IAC / IVA6 was issued.

I/we declare that the information I/we have supplied in this application is true, complete and accurate to the best of my/our knowledge.

I/we have read and understood the conditions of licence and will abide by them.

If any person knowingly or recklessly makes a false statement or omits any material particulars in giving information he/she shall be guilty of an offence.

Applicant Signature:	Date:	
Full name (in CAPITALS):		



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Vehicle Proprietors Convictions Form

Each person listed in the application will form will be required to complete and sign a convictions form stating details of previous convictions, **unless** they are the holder of a hackney carriage and private hire drivers licence or a private hire operators licence issued by Shropshire Council.

Applicants must have regards to Appendix I (Guidance to determining the suitability of applicants including the relevance of criminal convictions and cautions) of the Hackney Carriage and Private Hire Licensing Policy 2023-2027 before answering the following questions. All unspent convictions and cautions, including driving endorsements and community resolutions, must be disclosed to the Council. Please ensure that you answer the following questions accurately.

			ents and community resolutions, mus llowing questions accurately.	st be disc	losed t	o the C	ouncil.
Have yo	ou eve r:						
a)	a) Been convicted of any offences (including driving / motoring offences)					No	
b)	Been cautione offences)	ed for any offen	ces (including driving / motoring	Yes		No	
c)	Received warr offences)	nings for any of	fences (including driving / motoring	Yes		No	
d)	•	driving endorsen, for any offen	ements, including period of ces	Yes		No	
e)		d penalty notice	es or community resolutions for any ring offences)	Yes		No	
If you	have answered	"Yes" to any o	f these questions please give further	details b	elow:		
Date of Conviction / Date Of Caution / Warning / Offence Driving Endorsement / Fixed Penalty etc			Senter	nce			
	_						
Please us	e continuation sheets	if required					
I declar the bes I have r	t of my knowled ead and unders	nation I have sidge. Stood the condi	on Form) upplied in this convictions form is tru tions of licence and will abide by the sly makes a false statement or om	m.			
in givir	ng information	he/she shall b	pe guilty of an offence.	_		_	
Signatu	ure:			Date:			
	<u> </u>				•		

Full name (in CAPITALS):



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Vehicle Proprietors Reference Form

Each person listed in the application form will be required to complete a Reference Form, **unless** they are the holder of a hackney carriage and private hire drivers licence or a private hire operators licence issued by Shropshire Council

In the interests of the travelling public, it is essential that vehicle proprietors are completely trustworthy and responsible people. In order for Shropshire Council to determine whether you are a fit and proper person, the Council requires that two satisfactory references are provided.

References can only be provided from either professional or business sources who have known you for at least two years. The Council will not accept references from family members, drivers, operators, vehicle proprietors licensed with any local authority or, where relevant, the applicant's future employer unless there is satisfactory evidence of exceptional circumstances that are accepted by the Council. The Council reserves the right to refuse a reference where the Council deems the referee is not acceptable.

Please provide the details of two persons who can be contacted regarding your suitability. Shropshire Council will write to these persons for a reference.

Name of the person that this Reference F	listed in the application form is for:
Referee 1.	Title: First name and surname: Address:
	Postcode: Email address: (the licensing team will forward correspondence via email as the preferred method of contact) In what capacity do you know this person:
Referee 2.	Title: First name and surname: Address: Postcode: Email address: (the licensing team will forward correspondence via email as the preferred method of contact) In what capacity do you know this person:



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Meter Calibration Certificate

It is the vehicle proprietors responsibility to return the completed form to Shropshire Council within 10 working days of it being issued.

Customer Name						
Vehicle Registration Number						
Vehicle Make						
Vehicle Model						
Licence Plate Number						
Meter Make						
Meter Model						
Meter Serial Number						
Has the meter been calibrate overleaf? If not please provide ruthe fares that the meter has been continued to the fares that the meter has been continued to the fares that the meter has been continued to the fares that the meter has been continued to the fares that the meter been calibrate over the fares that the meter been calibrated over the fares that th	eason and a copy of	Yes		No		
Please tick to confirm ✓						
I confirm that I am authorised to calibrate the meter fitted in this vehicle in						
accordance with the Meas	suring Instruments	Direct	ive (MI	D) (20	004/22/EC)	
I confirm that the taximeter has been sealed to prevent tampering of the taximeter					eter 🗌	
I confirm that the taximeter is calendar controlled						
 I confirm that the taximete use and the word 'FARE' 						in 🗌
 I confirm that the roof sign vehicle is available for hire 				_	•	
					Dealers Addres	ss/Stamp:
Name of person carrying out calibration:						
Signature of person carrying out calibration:						
Date:						



HACKNEY CARRIAGE TABLE OF FARES

Applicable to the whole administrative area of Shropshire Council

Tariff 1	
(From 07.00 hrs to 23.00 hrs Mon - Sat)	
Flag & First Mile (1,760 yards (1,609 metres))	£6.00
For each 176 yards or uncompleted part thereof (equivalent to £2.00 per mile)	£0.20
Waiting time (equivalent to £18 per hour)	£0.15 per 30 sec

Tariff 2 (23.00 to 07.00 hrs including all day Sunday and Bank Holidays, with the e	xception of those
listed below) Flag & First Mile (1,760 yards (1,609 metres))	£6.50
For each 176 yards or uncompleted part thereof (equivalent to £3.00 per mile)	£0.30
Waiting time (equivalent to £30 per hour)	£0.25 per 30 sec

Tariff 3		
rom 00.01 hrs to 24.00 hrs on Easter Sunday, Christmas Eve, Christmas Day, New Year's		
Eve and New Year's Day)		
Flag & First Mile (1,760 yards (1,609 metres))	£7.00	
For each 176 yards or uncompleted part thereof (equivalent to £3.50 per mile)	£0.35	
Waiting time (equivalent to £36 per hour)	£0.30 per 30 sec	

Optional tariff for minibus or larger vehicles where 5 or more passengers are carried (From 07.00 hrs to 23.00 hrs Mon - Sat)	
Flag & First Mile (1,760 yards (1,609 metres))	£7.50
For each 176 yards or uncompleted part thereof (equivalent to £3.50 per mile)	£0.35
Waiting time (equivalent to £36 per hour)	£0.30 per 30 sec

Optional tariff for minibus or larger venicles where 5 or more passengers are carried	
23.00 to 07.00 hrs including all day Sunday and Bank Holidays, with the exception of those	
listed below)	
Flag & First Mile (1,760 yards (1,609 metres))	£8.50
For each 176 yards or uncompleted part thereof (equivalent to £3.50 per mile)	£0.35
Waiting time (equivalent to £36 per hour)	f0 30 per 30 sec

Tariff 6 Optional tariff for minibus or larger vehicles where 5 or more passengers	are carried
Waiting time (equivalent to £36 per hour)	£0.35 £0.30 per 30 sec

(From 00.01 hrs to 24.00 hrs on Easter Sunday, Christmas Eve, Christmas Day, New Year's

Eve and New Year's Day)
Flag & First Mile (1,760 yards (1,609 metres))
For each 176 yards or uncompleted part thereof (equivalent to £3.50 per mile)
Waiting time (equivalent to £36 per hour)
£0.35
£0.30 per 30 sec

Extra Charges	
Soiling charge	£100.00

All of the above fees are inclusive of VAT where applicable.

Shropshire Council, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND

Tel: 0345 678 9046 Email: Taxis@shropshire.gov.uk

Responsible Officer: Mrs A Beever

Tariff 4

Tariff 5