

Tel_No	Address	Post_Code	Kiosk Type	Grade II listed?	Conservation Area?	Calls		Name of Town/Parish Council	Details of TC/PC response to previous consultations	2025 Comments	Kiosk to be adopted?	Any additional responses?	SC initial comments
						Total calls (last 12 months)	Helpline calls						
01547528610	OPP RAILWAY STATION PCO1 KINSLEY ROAD KNIGHTON	LD7 1EA	K6	Y	N	41	0	Stowe	N/A	Stowe Parish Meeting objects to the closure of this service and requests that BT upgrade the phone box so that it can be easily used by both local residents and the many visitors, from both UK and abroad, who may require it. The number of calls (41) is just below the threshold of retention and is notable given the difficulty with its use and operation (no coins or cards).		Kiosk has a high number of calls at only 11 below the threshold, and is adjacent to a railway station, suggesting continued need is warranted. SC to follow up	SC minded to object to removal on grounds of continuing usage
01584810389	PCO1 BORASTON TENBURY WELLS	WR15 8LH	K6	Y	Y	6	0	Boraston	N/A	Boraston Parish Council would like to adopt this box and place onto our Parish Asset Register	Y		SC support PC in adoption of this kiosk
01584810485	PCO1 GREETE LUDLOW	SY8 3BZ	K6	Y	N	2	0	Greete	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01584810631	BURFORD PCO1 STANBROOK ROAD TENBURY WELLS	WR15 8AN	K6	Y	N	26	0	Burford	N/A				SC minded to object to removal on grounds of continuing usage and helpline need
01584823601	PCO PCO1 CLEE ST. MARGARET CRAVEN ARMS	SY7 9DT	K6	Y	Y	6	0	Clee St Margaret	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01584831633	PCO PCO1 ASHFORD CARBONELL LUDLOW	SY8 4BY	KX100	N	Y	0	0	Ashford Carbonell	Object to removal- Ashford Carbonell Parish Council 2017, 2019 & 2021. Object Nearest public phone available within the area still see it as a vital facility in an emergency.	No objection to the removal of the Telephone Box as it appears to have not been used for some considerable time			SC support the view of the PC for this payphone to be removed
01584841288	PCO PCO1 TUGFORD CRAVEN ARMS	SY7 9H5	KX100	N	N	0	0	Abdon and Heath	No comments when included in 2020 listings for removal.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01584861240	PCO1 CULMINGTON LUDLOW	SY8 2DB	K6	N	N	3	0	Culmington	Object 2020 Consultation: Culmington Parish Council discussed this matter at their last meeting on the 8th September 2020 and decided to object to the removal of the payphone on the following grounds; 'Poor mobile phone signal in the area as well as having a couple of caravan sites. Local Support. Social Need. Visible from main highway.' Objections also received in 2019 and 2016.	PC object to removal. Poor mobile phone signal in the area as well as having a couple of caravan sites. Local Support. Social Need. Visible from main highway. The B4368 is a route for diversions of the A49 and the only working telephone box on that diversion from the A49 at the racecourse to Craven Arms. The area is also prone to flooding and vehicles can become trapped in flood water in this area.		Removal has previously been objected to on each occasion on grounds of social need. SC to follow up.	SC supports the objections of the parish council to the removal of this as an operational payphone, on grounds of ongoing emergency usage for floods and traffic accidents and ongoing mobile phone coverage issues. It is located in an area where there are significant flooding issues and vehicles can become trapped in flood water. The visibility of the telephone box on the B4388, which is a route for diversions from the A49, presents as a lifeline in these scenarios
01584877283	PCO1 PARYS ROAD LUDLOW	SY8 1XB	KX100	N	N	7	0	Ludlow	2016 Object 2020 Ludlow Town Council support the removal due to the dilapidated state, either poorly maintained, overgrown with vegetation, vandalised or out of order; and do not serve a purpose.			Removal was previously agreed by town council; status to check	SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01588638388	PCO PCO1 BISHOPS CASTLE (Lydham)	SY9 5HB	KX100	N	N	0	0	Lydham	2020 No comments (PC not functioning). 2016 Object				SC minded to support removal due to lack of usage
01588638439	PCO PCO1 HIGH STREET BISHOPS CASTLE	SY9 5BE	K6	Y	Y	36	1	Bishops Castle	N/A				SC minded to object to removal on grounds of continuing usage and helpline need
01588640200	PCO PCO1 CHURCH STREET CLUN CRAVEN ARMS	SY7 8JW	K6	Y	Y	17	0	Clun	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01588640211	PCO PCO1 WHITCOTT KEYSETT CRAVEN ARMS	SY7 8QE	K6	N	N	1	0	Newcastle-on-Clun	2016 Object 2021 No comments				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01588660211	PCO1 ASTON-ON-CLUN CRAVEN ARMS	SY7 8ET	KX100	N	Y	9	0	Hopesay	2016 Object to removal 2021 PC object to the removal on the grounds that as yet there is still no reliable mobile phone signal in this area.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01588660258	PCO1 KEMPTON LYDBURY NORTH	SY7 0JG	K6	N	N	0	0	Clunbury	2016 Object to removal 2021 No comments received.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01588672268	PCO1 WISTANSTOW CRAVEN ARMS	SY7 8DQ	K6	Y	N	11	0	Wistanstow	N/A			Resident objections: 5 1- Mobile signals are poor and/or sporadic. One of the local farmers told me yesterday that they are concerned about the lack of landlines once fibre broadband is fully rolled out. The phone box in the village may be the only way people can call emergency services in a crisis if the fibre network goes down. It is imperative that it stays. It is opposite the primary school and a reassurance to residents many of whom are elderly (Greenacres) 2- I rarely have a mobile signal at home and all too often my broadband drops out. When our land line moves over to digital the public phone box in the village will be vital for emergency use. Therefore I object to it being removed. (The Old Rectory) 3- We live in a rural area and believe that this is a potential lifeline to emergency services in the event a mobile signal is lost. In fact, loss of mobile signal is a frequent occurrence in our area. (Blakemoor) 4- We regularly have poor internet signal and the phone box is a constant safe route for dialling emergency 999 services.(Glebe House, same postcode as payphone) 5- we regularly have poor internet signal and the phone box is a constant safe route for dialling emergency 999 services. (Rose Cottage, same postcode as payphone) Further comment received from a villager to say that providers are Three and Vodafone but they do not always get good connections in the house and have to rely upon WiFi aided calling within their home.	SC object to removal of this as an operational payphone, due to concerns raised by five different local households about the accuracy of the mobile phone signal coverage stated on the consultation from BT; its extent across all four operators; and the need for this rural community to use the payphone in an emergency. The payphone sees ongoing usage and is located by a primary school and church, adding to its usefulness as a community asset.
01588673384	PCO1 LONGMEADOW END CRAVEN ARMS	SY7 8ED	K6	N	N	2	0	Hopesay	2016 Object to removal 2021 PC object to the removal on the grounds that as yet there is still no reliable mobile phone signal in this area.			PC has previously objectd to removal. await further feedback	SC minded to object to removal on grounds of concerns about mobile signal coverage

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01588680216	PCO1 EDGTON CRAVEN ARMS	SY7 8HN	K6	N	N	0	0	Edgton	2016 Object to removal 2021 PC maintain objections, and add the following comments: We want it properly repaired & maintained. In addition we are in a mobile phone dead spot; on cycle and walking routes; isolated especially in winter; older population; part of Edgton Heritage, next to Old Post Office. Locals use SWS internet services, where if this is disrupted they do not have access to telephone.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01588680228	PCO1 ROUND OAK CRAVEN ARMS	SY7 8HQ	K6	N	N	0	0	Hopesay	2016 Object to removal 2021 PC object to the removal on the grounds that as yet there is still no reliable mobile phone signal in this area.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01630638411	PCO PCO1 DUTTON CLOSE STOKE HEATH MARKET DRAYTON	TF9 2JN	KX100	N	N	24	3	Stoke upon Tern	2016 Object due to high number of calls, proximity to vulnerable households 2020 The Parish Council sustained their objection for the reasons previously stated.	Object to removal and support PC retention due to level of usage		Await response from Stoke Heath YOI as payphone is next to this facility and serves as access for those leaving the facility and their families	SC support PC in objecting to removal of this payphone on the grounds given.
01691622273	PCO PCO1 WELSH FRANKTON OSWESTRY	SY11 4NX	KX100	N	N	2	0	Ellesmere Rural PC	2016 Object 2021 No comments received				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01691653003	PCO1 MIDDLETON ROAD OSWESTRY	SY11 2PN	KX100	N	N	0	0	Oswestry TC	2020 Object - Members felt that given the high usage that the payphone should be retained and objected to its removal.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01691653075	PCO PCO1 SCHOOL LANE TREFONEN OSWESTRY	SY10 9DY	KX100	N	N	15	0	Oswestry Rural PC	2016 Object 2020 Object. No payphones should be removed where mobile coverage is poor.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01691656259	PCO PCO1 MAESBURY MARSH OSWESTRY	SY10 8JA	KX100	N	N	1	0	Oswestry Rural PC	2016 Object 2021 No comments				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01691661200	PCO1 WEST PLACE GOBOWEN OSWESTRY	SY11 3NR	KX100	N	N	30	3	Selattyn And Gobowen	2020 The Parish Council initially had no concerns regarding removal of the phonebox but noted their support for the retention of the service upon consideration of the ongoing call usage, mobile phone coverage and lack of other local payphones.	Selattyn and Gobowen Parish Council objects to the removal of this BT payphone for the following reasons: -It is the only payphone in the village situated to the north of the railway line. The railway line cuts the village in two and there is only 1 accessible crossing point which is at the level crossing. In the event that the level crossing barriers are down this is the only payphone that would be accessible. - Communication methods that don't rely on the mobile network are needed for community resilience. Parish Councils are being encouraged to create an emergency plan so that communities can be as self-reliant as possible in an emergency until help from outside agencies is available. In recent months, the village centre has experienced severe flooding on a number of occasions affecting many homes and a number of businesses, and cutting parts of the village off from the remainder. This has highlighted the need to ensure that there is the widest range possible of communication methods available in an emergency. - The information provided by BT shows significant call volumes as well as usage for contacting helplines. This shows that local people have a need to contact helplines so the facility should be retained even if it is only used by 1 person for 1 call in a 12 month period. Councillors are aware of instances of domestic abuse and coercive control in the village and the view of the Council is that if the payphone is used by 1 person in need in a year that it's worth retaining the phone.			SC minded to object to removal on grounds of numbers of severe flooding incidents, challenges over access between different parts of the village during emergencies and level crossing barrier closures, continuing significant usage including helplines, and community resilience considerations. Usage in relation to Domestic Violence concerns may not be directly to helplines but may still involve calls being made to friends and family.
01691773318	ALBERT SQUARE PCO1 STATION ROAD WESTON RHYN OSWESTRY	SY10 7RS	KX100	N	N	18	0	Weston Rhyn	2020 The Parish Council noted the consultation on the payphone removal from Albert Square being resigned to the fact that it will be removed.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01691773407	PCO1 WESTON RHYN, PONT-FAEN, WREXHAM	LL14 5EN	KX100	N	World Heritage Site Buffer Zone	6	0	Weston Rhyn	2016 Consent to removal 2021 No comments received.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01691828540	PCO POST OFFICE NANTMAWR OSWESTRY	SY10 9HL	KX100	N	N	0	0	Llanyblodwell	2016 Object to removal 2021 Object to its removal on the basis that it is in an isolated area, used by a high number of tourists (due to being on Offa's Dyke), is in an area of poor phone signal and it is a long distance to the next payphone.	Llanyblodwel Parish Council have no objection to the removal of the telephone from the phonebox in Nantmawr (No 28) and would be interested in adopting it to house a defibrillator.			SC support PC in adoption of this kiosk
01694722117	SOUDLEY STONES PCO1 SOUDLEY CHURCH STRETTON	SY6 7DF	K6	N	N	19	0	Eaton Under Heywood	2016 Object to removal 2020 No comments				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01694723211	PCO RAGLETH INN LUDLOW ROAD LITTLE STRETTON	SY6 6RB	KX100	N	Y	13	0	Church Stretton	2016 Object to removal 2021 PC maintain objection - Poor reception in the area and some phones are required.				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01694771213	PCO PCO1 RUSHBURY CHURCH STRETTON	SY6 7EB	K6	Y	Y	1	0	Rushbury	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01694781234	ALCASTON PCO1 MARSHBROOK CHURCH STRETTON	SY6 6RQ	K6	Y	N	0	0	Wistanstow	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01743241871	O/S PUBLIC TOILETS PCO1 ST. MICHAELS STREET SHREWSBURY	SY1 2EZ	KX100	N	Y	12	0	Shrewsbury TC	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.

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01743242174	PCO TELEPHONE KIOSK WOODFIELD ROAD SHREWSBURY	SY3 8HY	KX100	N	Y	26	5	Shrewsbury TC	2021 Proceed with closure on poor usage grounds 2016 Object			Removal was previously agreed by TC; status of this to be checked; helpline calls to check	SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01743247020	PCO PCO1 BERWICK AVENUE SHREWSBURY	SY1 2NT	K6	N	N	22	0	Shrewsbury TC	2021 Would like to see this box retained due to call usage and proximity to elderly residents in the event of an emergency			Removal was previously objected to by TC; SC to follow up	SC minded to object to removal on grounds of continuing usage and social need
01743247033	PCO PCO1 THE SHOPPING PARADE TILSTOCK CRESCENT SHREWSBURY	SY2 6HW	KX300	N	N	38	0	Shrewsbury TC	2016 Object 2021 Proceed with closure on poor usage grounds			Removal was previously agreed by TC; status of this to be checked	SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01743360684	O/S SHOPS PCO1 WHITECROFT ROAD SHREWSBURY	SY3 7TJ	KX100	N	N	14	0	Shrewsbury TC	2016 Object 2021 Proceed with closure on poor usage grounds			Removal was previously agreed by TC; status of this to be checked	SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01743741310	PCO PCO1 NEAR GROVE INN PENTRE SHREWSBURY	SY4 1BT	KX100	N	N	0	0	Kinnerley	2016 Object 2021 No comments	Seek to purchase or adopt for use as a defibrillator	Y		SC support potential adoption of this kiosk
01743761378	PCO PCO1 BERRINGTON SHREWSBURY	SY5 6HB	KX100	N	N	15	1	Berrington	2016 Object 2020 No comments 2023 Sought to adopt			PC was due to adopt but withdrew this in 2023. Continuing usage plus helpline call. Village also growing in size. SC to follow up	SC minded to object to removal on grounds of continuing usage and helpline need
01743791846	PCO PCO1 GRID REF 33733 30227 SNAILBEACH SHREWSBURY	SY5 0NX	KX100	N	Y	0	0	Worthen with Shelve	2016 Object to removal 2020 The Parish Council object to the removal. This is a rural location which has a high volume of visitors and the mobile signal in this area is not sufficient. The telephone box has been used for emergency purposes in the past and we are sure it will be used again in the future.	The Parish Council object to the removal. This is a rural location which has a high volume of visitors and the mobile signal in this area is not sufficient. The telephone box has been used for emergency purposes in the past and we are sure it will be used again in the future.			SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01743850311	PCO PCO1 GRAFTON SHREWSBURY	SY4 1HH	KX100	N	N	15	0	Bomere Heath	2016 Consent to removal 2021 No comments received.			Removal was previously agreed by PC. SC to follow up.	SC minded to support removal due to lack of usage
01743860228	PCO PCO1 LONGDEN SHREWSBURY	SY5 8EX	K6	N	N	1	0	Longden	2020 Longden Parish Council would strongly object to the removal of the BT public telephone located at Longden. The kiosk is located in a relatively isolated rural area with poor mobile coverage so has a value as an emergency service, particularly for tourists. The Parish Council wishes the line to remain operational even if usage is relatively low. The kiosk is a traditional K6 design and stands in a prominent position in the village centre. It is a heritage asset which the Council wishes to retain, even in the event the line cannot be retained. Whilst every effort should be made to retain operational use, the Council would consider adoption of the kiosk should that prove impossible.	The parish council object to its removal on the basis on ongoing need. Whilst the low number of calls in the last 12 months suggests a lack of routine need, it does not rule out the emergency needs that may arise in the future. Longden has seen increasing flooding incidents in recent years and as a rural settlement, has a higher risk of power cuts than areas with more dense populations.The BT consultation indicates acceptable levels of mobile coverage for the four main networks, however, I see no clear evidence that this has been confirmed 'in-situ' and would request that this be carried out before any final decision is reached on removal of the telephony. Mobile coverage has never been very reliable in the village and of course, it does not help a tourist who has run out of mobile battery power. Longden is an isolated community with limited bus services and supports a small number of social houses who's residents may have limited access to mobile phones. We therefore consider that there continues to be a need for an operational public call box in Longden.			Sc wish to alert BT that this is a red K6 not a KX100. SC support PC wish to retain this as an operational payphone, on grounds that Longden has seen increased flooding incidents in recent years and as a rural settlement, has a higher risk of power cuts than areas with more dense populations. Additionally, Longden is an isolated community with limited bus services and supports a small number of social houses whose residents may have limited access to mobile phones. We therefore agree that there continues to be a community need for an operational public call box in Longden. The PC also request another check on mobile phone signal coverage, on which we support them as they have reported that mobile phone signal coverage has never been reliable. As a last resort, the PC would consider adoption for community usage, and we would support them in that scenario.
01743874719	PCO PCO1 LANSDOWNE ROAD BAYSTON HILL SHREWSBURY	SY3 0HT	KX100	N	N	11	1	Bayston Hill	2019 Objects due to serving a rural community with limited public transport provision, located adjacent to social housing and medical centre. 2020 The views of Bayston Hill Parish Council remain the same as stated in the previous consultation and we would like them to be restated now. We do not support the removal of this vital community asset.	PC continues to reinforce objections made previously as the box is still attracting call usage. We do not support the removal of this vital community asset		PC has previously objected to removal. Payphone is close to social housing and medical centre. SC to follow up	SC minded to support the objections of the parish council to the removal of this as an operational payphone, on grounds that there continues to be call usage including to helplines, and on grounds that there is a continuing social and community need given its proximity to social housing and medical centre and need for it in order to facilitate calls to access services such as taxis.
01746712211	PCO PCO1 HOLDGATE MUCH WENLOCK	TF13 6LW	K6	Y & within Scheduled Monument	N	0	0	Abdon and Heath	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01746716609	PCO WORFIELD P O MAIN STREET WORFIELD BRIDGNORTH	WV15 5LF	K6	Y	Y	6	0	Worfield	N/A	PC Object as concerns have been raised that this particular area of the parish often has telephone lines go down and has a very poor signal for mobile phones, and as the area is an area of high-flood risk, this payphone is used as a lifeline to contact emergency services to assist.		Officers have checked on the log kept on Shropshire Council website, and confirm that there have been 97 incidents of flooding in the last four years (https://improvingyourroads.shropshire.gov.uk/reports/Shropshire/Worfield) . This includes flooding across roads, infrastructure breaks, water coming up through the ground, and blocked drains and field run offs in this locality.	The Council supports the PC view that this payphone needs to remain in situ as an operational payphone for flooding emergencies and resultant community need, due to the very high numbers of flooding incidents in the locality over the last four years. This includes the need for emergency usage in order to support old people living in accommodation at Mill Close Worfield, as well as road incidents including field run off, floods across roads, and blocked drains and gulleys.
01746780201	PCO PCO1 QUATT BRIDGNORTH	WV15 6QW	K6	Y	Y	0	0	Quatt Malvern	N/A				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01746780511	PCO PCO1 DADDLEBROOK ROAD ALVELEY BRIDGNORTH	WV15 6NT	KX100	N	N	9	0	Alveley and Romsley	2019 Object to removal. Central location near to amenities. Further development anticipated. Variable phone coverage. 2020 No comments				SC is minded at this stage to acknowledge the BT case for intention to remove this payphone, in the absence of local feedback.
01746861563	PCO PCO1 OPP FAIRVIEW HAMPTON LOADE BRIDGNORTH	WV16 6BN	K6	N	N	26	0	Chelmarsh	2016 Mobile coverage is poor, required for emergency use 2020 Object. The box at Hampton Loade should be kept until such times that the mobile phone network has been upgraded for better coverage and the telephone should be repaired and the box cleaned/maintained by BT.	PC agree to removal of telephony but wish to seek options for purchase of kiosk.	Y		SC support potential adoption of this kiosk

