



**Making it Real Shropshire Board Meeting**

**Monday 20<sup>th</sup> June 2022, 1:00pm – 3:00pm, Microsoft Teams Meeting**

**AGENDA**

<b>1:00</b>	<b>Apologies: Rich Amos, Gaynor Kelly-Teare, Kate Manning</b>	
<b>1:05</b>	<b>Welcome the new co-chair</b>	
<b>1:10</b>	<b>Previous meeting minutes and action plan</b>	All
<b>1:15</b>	<b>Update from Plan on a Page Group</b>	Sophie
<b>1:20</b>	<b>History of Making it Real Shropshire</b>	Stewart Smith
<b>1:30</b>	<b>Adult Social Care National Changes</b> <i>(10 minutes presentation, 10 minutes discussion time)</i>	Laura Tyler
<b>1:50</b>	<b>Part 1 = What changed most in Adult Social Care during the pandemic?</b>  <b>Part 2 = What changed for the BETTER and how can that be continued/expanded to improve ASC long term?</b>	All
<b>2:50</b>	<b>Any other business</b>	All

## Making it Real (MiR) Shropshire Board Meeting

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### MINUTES

<b>Attendees:</b> Cllr Simon Jones – co-chair (SJ), Jane Garner – co-chair (JG), Tanya Miles (TM), Laura Tyler (LT), Katie Stone (KS), Sue Gerrard (SG), Julie Mellor (JM), Liz Florendine (LF), Lisa K Jones (LKJ), Stewart Smith (SS), Emma-Louise Jansen (ELJ), Lauren Mathews (LM), Sophie Davies (SD)	
<b>Apologies:</b> Rich Amos, Gaynor Kelly-Teare, Kate Manning, Zara Bowden, Sarah Thomas, Beth McDowall, Clare Mobberley, Fiona Williams, Natalie McFall, Emma Wallace,	
<b>Welcome the new co-chair</b> SD introduced Jane Garner (JG) as the new Co-Chair	
<b>Previous meeting minutes and action plan</b> Both agreed and signed off  Comments - Action Plan: <b>Diagram of engagement for LA.</b>  LKJ explained the ICS engagement leads network, that there was a piece of work being done which is ongoing around mapping different engagement activities that we're doing within the Council, then CCG (Clinical Commissioning Group) staff and across the system.  LT – We need to make sure that we're not all having these different conversations in isolation because there's a lot of people wanting to do this mapping activity to try and inform and look at how the boards are feeding through information and what that governance arrangements looks like. We'll come back at the next meeting with that - if we can do it [all?] before we'll come back before with a bit of an overview in terms of what that might look like,	All
<b>Update from Plan on a Page Group</b> SD feedback to the board about the first working group. Decision was made to move the focus of the group to the Terms of Reference from the next meeting – 7 <sup>th</sup> July 2022.	SD
<b>History of Making it Real Shropshire</b> SS gave a brief history of MiR, the good times and the bad, the input MiR has had within Direct Payments and the Carers Support team.  SD told the group that Chester University are keen to weave MiR into their apprenticeship programme for Social Care.  JG asked; What is the external view of Making it Real and what it does now this side of COVID?  TM responded that It is really important to have strong communications, to help wider people understand and the power of the Making it Real board in particular.	SS

<p>SS suggested inviting Maria from Shropshire Council comms to a board meeting to discuss sending out communications and putting together a communication plan for the Board.</p> <p>SG suggested we could have a history, a summary of what's happened over the past. Maybe in the form of a timeline?</p>	
<p><b>Adult Social Care National Changes</b>  <i>(10 minutes presentation, 10 minutes discussion time)</i></p> <ul style="list-style-type: none"> <li>• <b>Integrated Care System (ICS) established by 1<sup>st</sup> July</b></li> <li>• <b>Fair Cost of Care established by October 2022</b></li> <li>• <b>Social Care cap reform from October 2023</b></li> <li>• <b>Market Position Statement (MPS) September 2022</b></li> <li>• <b>Care Quality Commission (CQC) – April 2023</b>  <i>Think Local Act Personal (TLAP) were asked by CQC to work alongside them in developing assurance frameworks</i></li> <li>• <b>Liberty Protection Safeguarding (LPS) date to be confirmed</b>  <i>Formally known as Deprivation of Liberty Safeguards (DoLS)</i></li> </ul> <p>[do we need to indicate again it was Laura saying this?]  The significant change that is coming our way in 2023 in adult social care can't be underestimated.</p> <p>Clear communications with the public, not giving out one message on the 31st of March. The narrative begins now in terms of the work that we're doing to provide some reassurance and to our public, to our people.</p> <p>See a really strong role for this group to play with providing feedback and question that can be fed back to the system.</p> <p>Discussions around the upcoming ICS (Integrated Care System) and how the board should focus on just the social care aspect and not get caught up in Health as this is an unfamiliar area for the majority.</p>	LT
<p><b>What changed most in Adult Social Care during the pandemic?</b></p> <ul style="list-style-type: none"> <li>• Let's Talk Local moved overnight to a virtual service.</li> <li>• Community reassurance team was set up to go out into the community with the help of colleagues from across the council who had been redeployed, the community and Bob the bus, who went to the rural parts of the county to assist those who were most in need. We saw a drop in people going into crisis and believe that's because of that regular check in.</li> <li>• A number of voluntary organisations also did weekly 'check in' calls with current and historic clients. They were so appreciated and help to lessen the feeling of loneliness and isolation and enhance well-being. Taking Part are still keeping in touch with some folk when they can as, like Adult Social Care, the sector does struggle with capacity within teams.</li> </ul>	All

<p><b>What changed for the BETTER and how can that be continued/expanded to improve ASC long term?</b></p> <ul style="list-style-type: none"> <li>• Let's Talk Local are now offering their service blended, virtual and face to face to suit residents' needs. Shropshire Local is the council information and advice offer .. we have one unit in Pride Hill shopping centre and then the libraries</li> <li>• A suggestion to utilise Bob the bus and offer short IT courses to help residents who don't have any IT skills.</li> <li>• Welfare calls are still ongoing with the help from our partners in British Red Cross and elsewhere.</li> <li>• Margarete Davies went a Grand Tour of Shropshire, identifying local groups in each area. Sophie to contact Margarete about this piece of work. Could be added to MiR website.</li> </ul> <p><b>Taking Part – Julie Mellor</b></p> <p>The pandemic created a much stronger working relationship with the Voluntary Sector and there is a much better working relationship now. The changes of working practice, approaches, flexibility and adapting really did 'Make Things Real'.</p> <p>Social Prescribing and the voluntary sector are also doing a lot about informing people and communities what is going on including supporting people to be more digitally included. We need to use these channels to support the changes to ASC going forward.</p> <p>We are continuing to do our wellbeing checks as and when we can and there is a wealth of activities and knowledge that happens all over the county.</p> <p>We are undergoing a piece of work later in the summer to map out exactly what we do within the sector so that we can be better placed to have meaningful and good conversations with the ICS, so that they can see the value of our preventative work and try and shift some of the funding out of the ACUTES into the preventative.</p>	
<p><b>Any other business</b></p> <p>The Board is not to lose focus on what Making it Real is actually about.</p> <p>Discussion around promoting and marketing Making it Real to not just Shropshire residents but organisations as well.</p> <p>SD explain the mailing list that is being developed and will be sent out far and wide around Shropshire, via social media, word of mouth and via internal and external partners. The list will be used to keep the subscribers up to date with what MiR are doing and any calls for action that may be required. JG suggested creating a brief Newsletter with key points, issues and up and coming events. This would be sent out via the mailing list.</p> <p>Clear, simple communication needed around the Board, who we are, what we do and how we influence change across the whole of Shropshire.</p>	All

## Action Plan – June 2022

Date	Action	BY whom	Date to be completed	Comments
15.09.22	Sophie to send out link to LA and article around MiR	Sophie		
15.09.22	SD to upload ToR to webpage	Sophie		
15.09.22	Invite Rachel Robinson to future board meeting	Sophie		
15.09.22	Invite Tamsin Waterhouse to sit on the Making it Real Board.	Sophie		
15.09.22	contact the Communication team to arrange a marketing package to help with the launch of the web page	Sophie		
15.09.22	Task and Finish group for Public Involvement Policy to arranged	Laura Tyler	ASAP	
20.06.22	Sophie to contact Margarete Davies regarding the 'Grand Tour of Shropshire' Identifying local groups in the area.	Sophie	15.09.22	Outstanding
20.06.22	Invite Maria from comms to a board meeting to discuss putting together a communication plan	Sophie	15.09.22	Sophie to invite Maria to the web page and comms meeting once we have things to share
20.06.22	Timeline of the history of Making it Real Shropshire	Stewart Smith/ Katie Stone	15.09.22	Ongoing
20.06.22	Sophie to provide a template for all board members to write their short Bio's	Sophie	ASAP	Ongoing
22.04.22	Lisa J to pull together diagram of engagement for LA.	Lisa		Ongoing – Larger piece of working underway.
22.04.22	What are the different models of working with and supporting people with lived experience used by other boards?	?		Ongoing – Please see above comment
<b>CLOSED/COMPLETED</b>				
22.04.22	Sophie to look at dates and times for future board meetings	Sophie	ASAP	Completed
22.04.22	Sophie to create and send out an expression of Interest form for co-chair	Sophie	ASAP	Completed
22.04.22	Feedback regarding the JD to Sophie	All		Completed
22.04.22	Short report on what Making it Real has done in the past – Topics and outcomes	Stewart		SS presented at the Board 20.06.22
22.04.22	Circulate Pause and Reflet Report	Sophie		Completed
22.04.22	Sophie to create an action plan – using traffic light method	Sophie	ASAP	Completed
22.04.22	Sophie to look at setting up working groups and task & finish groups to work on key tasks and papers, and circulate with the board	Sophie	ASAP	Completed
22.04.22	Laura to collate some of the national changes, give a brief description of these areas for the board to decide which areas they want to focus on.	Laura T		LT presented at the Board 20.06.22