

Shropshire Council

Parking Annual Report

2017/18

**Service Statistics,
Enforcement Statistics
and Financial Information**

Service Statistics – Controlled Parking Spaces

Shropshire Council had 12,603 marked out controlled on and off street parking spaces within its area (estimated where spaces are not marked) in the year April 2017 to March 2018. Of these, Shropshire Council directly provided 4,497 free parking spaces and 8,106 parking spaces where charges applied.

Enforcement Statistics

In the financial year 2017/18 there were 13,712 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 13,712 PCNs issued, 7,237 were issued for higher level contraventions (£70 penalty) and 6,475 were issued for lower level contraventions (£50 penalty).

Number of PCNs	
Number of higher level contravention PCNs issued	7,237
Number of lower level contravention PCNs issued	6,475
Total Number of PCNs issued	13,712

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	764
Lower	06 – Parked without clear display	830
Lower	19 – Parked in a residents place	112
Lower	22 – Re-parked in the same place	16
Lower	24 – Not parked correctly	312
Lower	30 – Parked longer than permitted	1,796
Total on street lower level PCNs		3,830
Higher	01 – Parked in a restricted street	2,716
Higher	02 – Loading in restricted street	911
Higher	12 – Parked in a residents place	95
Higher	16 – Parked in a permit space	66
Higher	23 – Wrong class of vehicle	93
Higher	25 – Parked in a loading bay	1,852
Higher	40 – Disabled person’s parking	927
Higher	45 – Taxi rank	63
Higher	47 – Restricted bus stop or stand	217
Higher	48 – Restricted school area	1
Higher	99 – Pedestrian crossing	113
Total on street higher level PCNs		7,054
Total on street PCNs issued		10,884

Off Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	80 – Parked longer than permitted	5
Lower	82 – Parked after payment expired	789
Lower	83 – Parked without clearly displaying	1,691
Lower	86 – Parked beyond the bay markings	160
Total off street lower level PCNs		2,645
Higher	85 – Parked in a permit bay	17
Higher	87 – Disabled person’s parking	143
Higher	91 – Wrong class of vehicle	23
Total off street higher level PCNs		183
Total off street PCNs issued		2,828

During 2017/18, the total number of PCNs paid was 9,929. A significant amount (almost 87%) were paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	
PCNs paid within 14 days (discount rate)	8,638
PCNs paid after 14 days but before Charge Certificate	1,081
Total PCNs paid before Charge Certificate	9,719
PCNs paid after the Charge Certificate*	210
Total PCNs paid	9,929

* 1,117 Charge Certificates were registered in 2017/18

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	2,714
Number of informal challenges resulting in cancellation of the PCN	1,898
Number of PCNs resulting in a formal representation	493
Number of formal representations resulting in cancellation of the PCN	307
Number of formal representations resulting in a Notice of Rejection	137
Number of informal challenges and formal representations	3,207 (this equates to just under 23% of the number of PCNs issued in 2017/18)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	2,205

* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	23
Appeals allowed	7
Appeals not contested	3
Appeals dismissed	12
PCN paid prior to appeal being heard	1

In some cases, PCNs will be cancelled or written off for other reasons. In 2017/18 there were 1,355 PCNs cancelled for other reasons and 86 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

Written off or cancelled reason	Number of PCNs
Write off – EA debtor deceased	1
Write off – EA In liquidation	1
Write off – EA no access	39
Write off – EA no goods	1
Write off – EA no trace	7
Write off – EA vulnerable debtor	1
Write off – Outstanding monies	17
Write off – Out of Enforcement Area	1
Write off – Untraceable	14
Write off – Management decision at Pre	2
Written off – Management decision at NtO/CC	2
Cancelled – Corporate decision	9
Cancelled – DVLA CEO error	157
Cancelled – DVLA no trace	164
Cancelled – foreign driver	40
Cancelled – PCN not issued by Officer	368
Cancelled – Spoil driver return	357
Cancelled – Spoil VDA	214
Cancelled – Test Notice	35
Cancelled – VDA	11
Total number of PCNs written off or cancelled for other reasons	1,441

EA = Enforcement Agent, previously known as bailiffs

In 2017/18 there were no vehicles immobilise or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2017/18 can be found on the following page.

Income – on-street	
On-street parking income (parking enforcement)	£0.00
General – including scratch cards	£518,969
Permits	£65,799
Total on-street income	£584,768
Income – off-street	
General – including scratch cards	£4,015,222
Permits	£25,060
Season tickets	£167,866
Total off-street income	£4,208,148
Income – PCNs	
PCN income	£437,584
Total income (on-street, off-street and PCN)	£5,230,500

Expenditure	
Parking enforcement (including PCN appeal process)	£586,334
Highways and Transport	£2,268,752
Total expenditure	£2,855,086

Total income	£5,230,500
Total expenditure	£2,855,086
Total surplus	£2,375,414
The 2017/18 surplus was used to offset expenditure incurred on subsidised public transport of £1,909,109, together with managing and maintaining the highways infrastructure of £615,057.	