

Interim High Level Actions

No.	Action	Delivery partners	Timetable (Short ≤ 1 year, medium 1-2 years or long-term ≥ 3years)	Progress	Future progress / Actions
Meet the health and wellbeing needs of Pontesbury & Minsterley and Surrounding Area residents					
1.	Children & young People • Mental Health: Collaborate with youth service partners to understand ongoing and planned initiatives for engaging with children and young people (CYP) and involving them in the process and solutions. • Youth Services and Activities: Address the lack of provision especially for 13-19 age range by connecting with system partners to link with current and future strategies, action plans and workstreams. • Inclusive Youth Services & Activities: Work with key	Shropshire Council Youth Service, MPFT, SYA, VCSE organisations, Young People's Social Prescribers, youth forums, school and training providers, town and parish councils Shropshire Council Youth Service, SYA, VCSE organisations, Young People's Social Prescribers, youth forums, school and training providers, town and parish councils Shropshire Council Youth Service, SYA,			

	partners to identify gaps and accessibility issues in inclusive youth services and activities for children and young people with special/additional needs. Link with system partners to integrate strategies and action plans. Assessment Waiting Times: Address long waiting times for ADHA, Autism and neurodivergent assessments and support provision whilst waiting. Connect with system partners to feed into strategies, action plans and workstreams. School Nursing Service: Address concerns around limited service in local school by connecting with system partners and service leads to explore need and service provision. Community Cohesion & Safety: Understand why young people don't feel safe in their communities, impacts of this and work with partners to improve this. Address issues of social	PACC, Taking Part, VCSE organisations, schools and training providers, youth forums, Young People's Social Prescribers ICB, Shropshire Council MPFT, VCSE organisations, Youth Teams, Youth Forums, school and training providers ICB, Shropshire Council, ShropCom, school and education teams ICB, Shropshire Council Youth Services and Teams, school and training providers, Safer Neighbourhood			
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	belonging, isolation, and health and wellbeing.	Teams, town and parish councils, VCSE organisations			
2.	Health Service Access • Mental Health Services: Work with system partners to improve the suitability and availability of mental health services, including early intervention and support. With a focus on those in more rural areas, limited accessibility and higher levels of deprivation. • NHS Dentists: Address the lack of availability of NHS dentists by connecting with system partners and exploring wider strategies and action plans. • GP Appointments: Address concerns around routine GP appointments, availability and information requests by exploring culture change and clear communication. Link to Right Service Right Time workstreams and action plans.	ICB, MPFT, Shropshire Council, ShropCom, Shropshire Rural Alliance PCN, VCSE organisations, town and parish councils, schools and training providers ICB Dental Health Commissioning Team, SC Public Health Shropshire Rural Alliance PCN, ICB Primary Care Team, Shropshire Council, Patients Participation Group			

	• Community- based Healthcare: Understand community needs and confirm district nurse and community services available. Link with system partners to meet need and cascade service provision and eligibility criteria. • Maternity Services: Address lack of local maternity support service and access issues to service at RSH. Concerns raised regarding need in specific areas including Minsterley. Connect with system partners to explore need, service provision, and link with strategies, action plans and workstreams. • Domestic Abuse Support: Need identified in specific areas and communities. Connect with system partners and explore local service provision to support need and mitigate occurrence and impact. • Parental Support Services: Support for parents with children waiting for an assessment. Long referral times are challenging and	ShropCom, ICB, Shropshire Rural Alliance PCN, Shropshire Council, VCSE organisations ShropCom, ICB, Shropshire Council, SaTH, Shropshire Rural Alliance PCN, VCSE organisations Shropshire Domestic Abuse Service, West Mercia Women's Aid, Safer Neighbourhood teams, Shropshire Council, MPFT, other health partners, VCSE organisations Shropshire Council, MPFT, ICB, PACC, VCSE organisations			
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	an opportunity for support. Connect with system partners to explore capacity and service provision and link with strategies, action plans and workstreams. Link to CYP action. Leisure and Sport facilities: Address concerns regarding lack of accessible gym and swimming pool facilities. Connect with relevant partners to explore need and local provision possibilities. Social Prescribing Service: Holly Health App is virtual social prescribing service. Address concerns over digital exclusion, mitigation and support for those who are at risk.	Shropshire Council, Town and Parish Councils, VCSE organisations, school and training providers Shropshire Rural Alliance PCN, VCSE organisations, Shropshire Council			
3.	Crime & Safety Crime and Safety Issues: Investigate anti-social behaviour and safety (broken glass, rubbish) issues in community areas including parks and play areas. Collaborate with relevant partners to understand issues, drivers and link to / develop	Safer Neighbourhood Teams, Shropshire Council, Town and Parish Councils, Youth services, schools and education services and providers, VCSE organisations			

	mitigations plans. Link in with CYP actions. • School Bus Route: Address concerns over the suitability and safety of current route for school drop off and pick up. Connect with system partners to link with current action plans and workstreams. • Road and pavement repairs: Connect with relevant teams and partners to feedback and explore actions and mitigations for potholes and general maintenance for safety and useability, as further impacts and limits access and active travel.	Shropshire Council, Town and Parish Councils, Mary Webb School, Education Services, Minsterley Motors Shropshire Council Highways, town and parish councils			
4.	Communication • Activities Awareness: Improve awareness and access to activities for residents through communication campaigns and collaboration with partners including digital exclusion mitigation. • Support Awareness: Raise awareness of support available for people with SENDs, autism,	Town and parish councils, VCSE organisations, Shropshire Council MPFT, ShropCom, PACC, Taking Part and other VCSE organisations, town			

	ADHD, and mental health issues. Link with related actions	and parish councils, Shropshire Council, Shropshire Rural Alliance PCN			
5.	Cost of Living • Support Most Vulnerable: Address the need to support certain areas and specific groups with accessible cost of living information. Link in with comms and services actions • High Deprivation Areas: Address the needs of younger families in specific areas (Minsterley) regarding affordability access impacting transport, employment, access to services, opportunities. Connect and work with system partners to understand and meet need. • Transport Provision: Address the lack of affordable and accessible transport provision impacting education, training, employment, and specific groups.	Shropshire Council, VCSE organisations, employers, Shropshire Rural Alliance PCN Shropshire Council ICB, Housing Associations, ShropCom, MPFT, Town and Parish Councils, VCSE organisations, employers, transport providers Shropshire Council, transport providers, ICB, town and parish councils, VCSE organisations, employers			