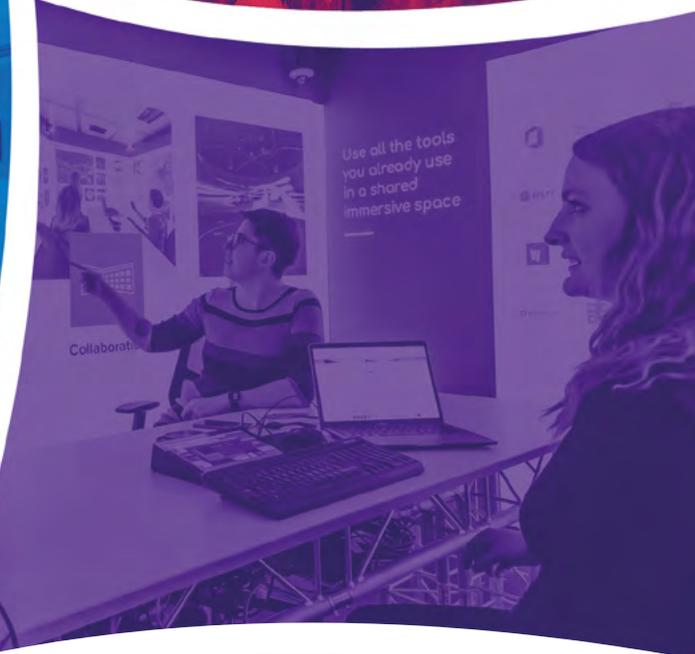


Your Guide To Your Council Tax Bill

2026 to 2027



Did you know, you can pay
your Council Tax by Direct Debit visit:
shropshire.gov.uk/counciltaxonline

Your Guide To Your Council Tax Bill 2026 to 2027

2

Foreword from Councillor Heather Kidd, Leader of Shropshire Council



Shropshire Council continues to navigate some of the most challenging financial pressures we have ever faced. The rising cost of providing essential services is intensified by the realities of being a largely rural and sparsely populated county, while year after year our Government funding continues to reduce.

At the same time, more people than ever rely on our support. This means our budget must stretch further each year so we can continue to prioritise the services that residents need most.

Like around 40 councils nationally, we will depend on Exceptional Financial Support (EFS) from the Government to balance our budget for the year ahead. EFS is not a grant; it is borrowing (or an overdraft) that must be repaid with interest. This reinforces the importance of reducing our reliance on such support and working towards long-term financial sustainability.

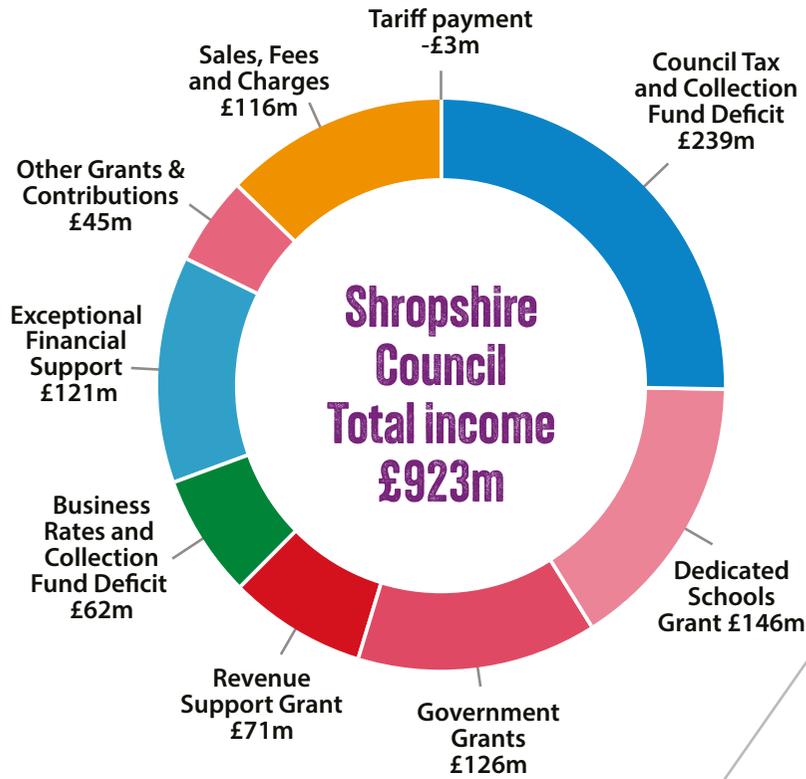
To stabilise our financial position, we have agreed a number of necessary measures, including an 8.99% increase in Council Tax.

This has not been an easy decision. We fully recognise the impact that the Council Tax increase will have on households. If you're struggling, support is available on our [website here](#). Unfortunately, Council Tax remains one of the few ways we can increase our income, and doing so is essential if we are to protect the services people depend on.

We will continue to lobby the Government for fairer funding, work more closely with our partners to deliver services, consider difficult decisions to save money and make further progress on our improvement plans. The months ahead will not be easy, but I firmly believe that by working together, we can build a more sustainable and stable financial future for Shropshire.

Thank you for taking the time to read this guide, and for your ongoing support as we work to safeguard vital services for our communities.

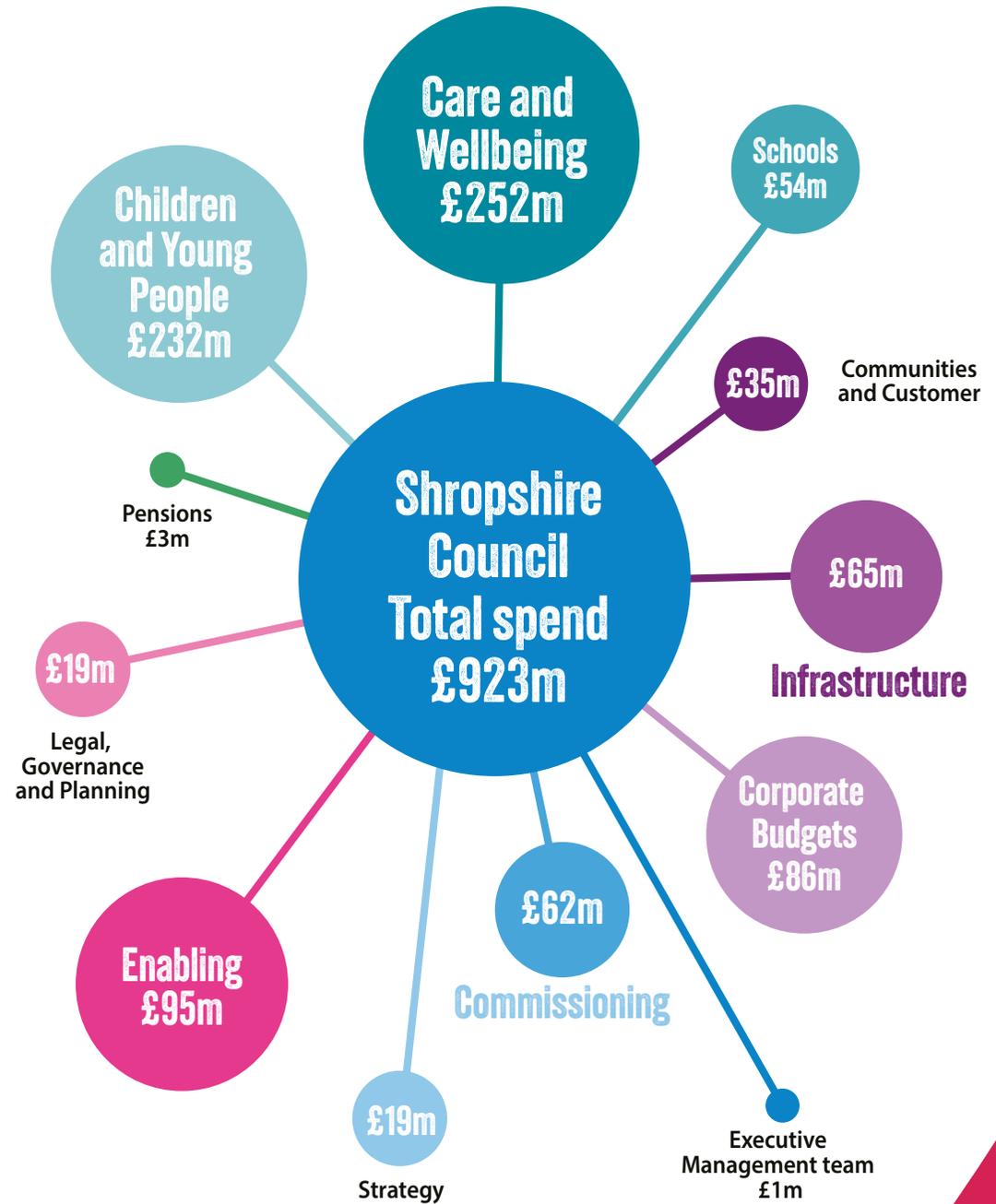
Sources of income



The above chart shows where the council gets its money from and includes money from Government grants.

The chart on the right shows the key areas where the council spends its money.

Overall Costs



How the Council is funded

In 2026/27 Shropshire Council's total gross spending on services will be £923m (more details are provided below). This spending is funded by central government grants, business rates, council tax and fees and charges to users for some services.

In 2026/27 Shropshire Council expects to receive income from specific grants targeted at certain service areas, including the Dedicated Schools Grant, worth £272m. We also expect to receive income from fees and charges of £116m.

Consequently, in 2026/27 Shropshire Council's net budget requirement (including the collection fund deficit) will be £489m. Of this, £71m or 14 per cent will come from central government in Revenue Support Grant, around £62m or 13 per cent will come from business rates and your council tax will contribute around £238m or 49 per cent of the money we have available to spend on services.

In addition to the funding detailed above, the Council has been awarded Exceptional Financial Support from the Government of £121m in 2026/27. Exceptional Financial Support provided by the Government enables the Council to borrow to fund revenue expenditure.

The budget requirement for 2026/27

2025/26 £'000s		2026/27 £'000s
767,007	Gross Expenditure (excluding internal market charges)	922,853
-324,274	Government Grants	-272,184
-40,459	Other Grants and Contributions	-45,162
-113,688	Fees & Charges (including internal recharges)	-116,348
288,586	Net Budget Requirement	489,159

Financed by:

8,668	Revenue Support Grant	70,501
11,025	Top-Up Grant	0
0	Tariff Payment	-2,704
46,683	Business Rates	63,152
219,283	Council Tax	239,938
2,927	Collection Fund	-2,446
0	Exceptional Financial Support	120,718
288,586	Total Financing	489,159

Sign up to ebilling

Many people nowadays receive their bills online, whether it's your electricity, gas or other utility bill. So why not receive your Council Tax bill this way rather than having a paper copy sent to you each year?

Receiving your bill by email would be more convenient for you, and will also help us reduce our costs as we would no longer have to print and post your bill.

It also saves paper, so is much better for the environment. So if you would like to sign up to ebilling log on to your Council Tax Citizen Access account here:

6

<https://www.shropshire.gov.uk/council-tax/your-account-online/>

You'll need your Council Tax account reference and your online password from your latest Council Tax bill in order to do this.

**Don't forget
about the
Digital Switchover**

See back page
for details



Council Tax 2026/27

The Secretary of State made an offer to adult social care authorities. “Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer was the option of an adult social care authority being able to charge an additional “precept” on its council tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.

In 2026/27 the Secretary of State renewed the offer and as an adult social care authority Shropshire Council has used this additional flexibility.

As part of the Final Local Government Finance Settlement, additional flexibility was provided to the Council to increase Council tax by a further 4% over the referendum level of 4.99%.

In 2026/27 therefore, you will see an increase of 8.99% in the council tax amount for Shropshire Council services. This increase is comprised of two elements: a 2% increase specifically to fund adult social care duties and responsibilities in 2026/27 and a 6.99% increase to fund other core council services.

The actual level of any increase to your whole council tax bill will depend on which parish or town council area you live in and the local spending in your area, together with any increases in spending by West Mercia Police and Crime Commissioner and Shropshire and Wrekin Fire and Rescue Authority. The total amount on your bill will depend on where you live within the area and which valuation band your property is in.

The various Band D Council Tax breakdown for 2026/27 is shown below:

Shropshire Council 2025/26	£1,806.67	
- Core Services Increase	£126.29	(+6.99%)
- Adult Social Care Charge	£36.13	(+2.00%)
Shropshire Council 2026/27	£1,969.09	(+8.99%)
West Mercia Police & Crime Commissioner	£306.50	(+5.15%)
Shropshire & Wrekin Fire & Rescue Authority	£124.44	(+4.18%)
Parish / Town Council (Average)	£128.15	(+26.66%)

Budget requirements and Parish and Town Council precepts

	2025/26	2026/27	
	Council Tax Requirement / Precept £	Council Tax Requirement / Precept £	Council Tax At Band D £
Shropshire Council	219,282,837	239,938,283	1,969.09
West Mercia Police & Crime Commissioner	137,997,657	146,796,882	306.50
Shropshire & Wrekin Fire Authority	21,445,901	22,631,692	124.44
Parish & Town Councils	12,280,682	15,614,945	128.15

Parish and Town Council Precepts:

Abdon & Heath	-	1,000	8.54
Acton Burnell, Frodesley, Pitchford, Ruckley & Langley	7,240	7,758	28.90
Acton Scott	600	700	16.43
Adderley	15,449	15,702	79.72
Alberbury with Cardeston	15,400	15,400	36.83
Albrighton & Donington	261,374	287,000	123.71
All Stretton, Smethcott & Woolstaston	7,250	8,565	46.73
Alveley & Romsley	56,129	58,589	64.37
Ashford Bowdler	-	-	-
Ashford Carbonel	10,000	10,600	51.96
Astley	10,155	10,155	47.76
Astley Abbots	8,000	8,500	34.22
Aston Botterell, Burwarton & Cleobury North	8,000	8,000	69.88
Atcham	6,006	6,315	61.88
Badger	5,060	5,528	84.36
Barrow	12,826	13,928	50.00
Baschurch	57,833	58,470	43.41

	2025/26	2026/27	
	Council Tax Requirement / Precept £	Council Tax Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Bayston Hill	204,184	215,578	117.07
Beckbury	11,000	11,000	73.49
Bedstone & Bucknell	32,416	35,000	100.95
Berrington	16,375	17,000	36.21
Bettws-Y-Crwyn	6,500	7,000	74.37
Bicton	14,746	15,250	39.43
Billingsley, Deuxhill, Glazeley & Middleton Scriven	9,850	9,850	57.85
Bishops Castle Town	220,000	220,000	308.06
Bitterley	8,552	8,250	23.16
Bomere Heath & District	32,565	35,675	40.06
Boningale	3,140	3,494	23.65
Boraston	555	557	6.89
Bridgnorth Town	904,067	992,696	211.26
Bromfield	4,384	4,400	36.53
Broseley Town	326,510	390,844	239.60
Buildwas	13,059	13,710	78.23
Burford	40,000	40,000	87.14
Cardington	8,770	12,410	55.26
Caynham	22,000	24,000	43.69
Chelmarsh	14,215	14,230	61.70
Cheswardine	24,446	25,250	61.95
Chetton	8,045	7,818	47.95
Childs Ercall	15,408	16,178	51.54
Chirbury with Brompton	12,707	12,898	35.79
Church Preen, Hughley & Kenley	4,000	4,000	30.41
Church Pulverbatch	5,000	5,980	34.62
Church Stretton & Little Stretton Town	625,780	679,887	302.57
Claverley	25,876	25,832	26.95
Clee St. Margaret	-	-	-
Clebury Mortimer	195,000	234,000	191.79

	2025/26 Council Tax Requirement / Precept £	2026/27 Council Tax Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Clive	19,326	21,992	87.52
Clun Town with Chapel Lawn	70,000	70,000	128.22
Clunbury	5,750	6,050	23.47
Clungunford	3,472	3,420	22.82
Cockshutt-cum-Petton	20,720	20,472	63.08
Condover	49,172	52,122	53.93
Coreley	8,242	8,654	61.54
Cound	8,256	8,761	40.15
Craven Arms Town	67,000	67,000	79.78
Cressage, Harley & Sheinton	29,153	28,994	68.29
Culmington	5,064	5,489	31.05
Diddlebury	7,500	8,000	26.74
Ditton Priors	21,500	25,700	62.77
Eardington	11,000	11,000	43.82
Easthope, Shipton & Stanton Long	5,733	6,904	31.85
Eaton-Under-Heywood & Hope Bowdler	6,382	6,620	33.58
Edgton	1,370	1,471	29.05
Ellesmere Rural	47,268	49,650	49.90
Ellesmere Town	310,268	331,323	204.14
Farlow	5,880	6,400	31.99
Ford	33,000	38,301	112.54
Great Hanwood	39,630	40,608	95.36
Great Ness & Little Ness	40,529	59,651	105.59
Greete	-	-	-
Grinshill	8,034	8,636	75.86
Hadnall	15,496	16,648	43.89
Highley	149,870	164,857	142.77
Hinstock	35,100	36,330	64.72
Hodnet	30,175	36,194	57.16
Hope Bagot	550	-	-

	2025/26	2026/27	
	Council Tax Requirement / Precept £	Council Tax Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Hopesay	16,686	17,091	62.77
Hopton Cangeford & Stoke St. Milborough	2,404	2,404	14.06
Hopton Castle	-	-	-
Hopton Wafers	10,798	11,070	34.02
Hordley	5,515	5,728	56.16
Ightfield	17,365	19,122	86.67
Kemberton	4,211	4,400	35.95
Kinlet	11,741	12,231	26.74
Kinnerley	26,995	29,160	55.00
Knockin	17,712	18,130	124.62
Leebotwood & Longnor	9,500	10,000	49.66
Leighton & Eaton Constantine	10,863	11,863	58.12
Llanfair Waterdine	6,800	6,896	62.75
Llanyblodwel	14,055	16,497	59.42
Llanymynech & Pant	31,000	33,000	47.74
Longden	39,836	40,836	74.21
Loppington	6,400	7,680	26.25
Ludford	11,460	11,460	23.20
Ludlow Town	946,000	946,655	254.70
Lydbury North	12,000	12,000	50.76
Lydham & More	-	-	-
Mainstone & Colebatch	2,625	2,625	29.11
Market Drayton Town	585,214	621,309	142.81
Melverley	5,520	6,500	118.63
Milson & Neen Sollars	9,546	9,546	75.49
Minsterley	30,000	32,000	48.97
Montford	6,500	8,000	31.23
Moreton Corbet & Lee Brockhurst	2,600	3,300	22.07
Moreton Say	13,649	14,323	62.19
Morville, Acton Round, Aston Eyre, Monkhoppton & Upton Cressett	12,428	12,386	30.70

	2025/26 Council Tax Requirement / Precept £	2026/27 Council Tax Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Much Wenlock Town	285,824	300,130	234.46
Munslow	6,767	7,373	38.30
Myddle, Broughton and Harmer Hill	29,250	29,250	46.41
Myndtown, Norbury, Ratlinghope & Wentnor	4,859	4,759	17.29
Nash	4,150	4,500	29.83
Neen Savage	7,750	9,900	62.98
Neenton	-	-	-
Newcastle	17,000	18,500	134.32
Norton-In-Hales	27,233	29,140	84.53
Onibury	4,829	4,880	35.72
Oswestry Rural	45,000	55,918	32.62
Oswestry Town	588,315	815,978	147.76
Pontesbury	217,519	234,000	165.56
Prees	30,723	36,944	30.00
Quatt Malvern	6,047	6,259	58.89
Richards Castle	6,500	7,500	51.26
Rushbury	8,746	9,000	31.24
Ruyton-XI-Towns	33,744	35,028	73.78
Ryton & Grindle	4,640	5,290	65.50
Selattyn & Gobowen	97,763	133,825	92.53
Shawbury	58,850	62,252	68.54
Sheriffhales	20,146	25,182	73.34
Shifnal Town	577,399	650,911	181.24
Shrewsbury Town	2,389,594	4,772,978	172.23
Sibdon Carwood	-	-	-
St. Martins	62,042	61,535	58.34
Stanton Lacy	5,171	5,236	30.51
Stanton-Upon-Hine Heath	12,300	13,000	51.00
Stockton	6,517	7,168	52.17
Stoke-Upon-Tern	22,651	26,215	48.65

	2025/26	2026/27	
	Council Tax Requirement / Precept £	Council Tax Requirement / Precept £	Council Tax At Band D £
Parish and Town Council Precepts:			
Stottesdon & Sidbury	39,950	43,500	123.51
Stowe	385	450	8.51
Sutton Maddock	3,850	3,908	35.20
Sutton-Upon-Tern	9,778	9,795	23.20
Tasley	11,430	12,430	30.26
Tong	4,921	5,167	41.46
Uffington	10,089	10,280	94.29
Upton Magna	7,600	8,335	53.19
Welshampton & Lyneal	26,371	28,000	71.30
Wem Rural	31,288	32,164	45.80
Wem Town	423,915	457,924	222.85
West Felton	22,119	26,543	43.24
Westbury	22,526	22,751	43.39
Weston Rhyn	35,000	36,000	38.40
Weston-Under-Redcastle	7,781	7,816	63.22
Wheat Hill	5,300	5,406	64.31
Whitchurch Rural	28,126	29,533	42.65
Whitchurch Town	592,276	620,385	167.92
Whittington	61,832	65,987	63.72
Whitton	-	-	-
Whixall	13,637	14,208	42.24
Wistanstow	13,000	13,000	38.73
Withington	6,849	7,534	70.22
Woore	31,249	31,249	50.35
Worfield & Rudge	35,000	42,000	44.23
Worthen with Shelve	34,548	36,275	42.36
Wroxeter & Uppington	5,197	5,197	31.27

Parish and town council precepts over £140,000

The larger local councils precepting more than £140,000 in 2026/27 have provided additional information about their budget and tax levels. Further information can be obtained from the Clerk at the relevant council.

Town Council	2025/26		2026/27			
	Gross Expenditure £	Budget Requirement £	Gross Expenditure £	Transfer to (-) / from (+) Reserves £	Income £	Budget Requirement £
Albrighton	295,085	261,374	312,430	14,630	10,800	287,000
Bayston Hill	244,184	204,184	250,578	0	35,000	215,578
Bishops Castle Town	228,000	220,000	228,000	0	8,000	220,000
Bridgnorth Town	1,258,678	904,067	1,378,065	0	385,369	992,696
Broseley Town	382,060	326,510	500,495	0	109,651	390,844
Church Stretton & Little Stretton Town	662,078	625,780	743,375	19,508	43,980	679,887
Cleobury Mortimer	247,180	195,000	257,355	-20,445	43,800	234,000
Ellesmere Town	381,168	310,268	531,896	126,612	73,961	331,323
Highley	163,361	149,870	170,137	3,230	2,050	164,857
Ludlow Town	1,265,827	946,000	1,295,579	0	348,924	946,655
Market Drayton Town	713,724	585,214	794,460	92,101	81,050	621,309
Much Wenlock Town	376,967	285,824	380,511	0	80,381	300,130
Oswestry Town	2,692,503	588,315	3,218,246	676,760	1,725,508	815,978
Pontesbury	258,544	217,519	295,479	20,954	40,525	234,000
Shifnal Town	673,615	577,399	707,585	0	56,674	650,911
Shrewsbury Town	4,924,620	2,389,594	6,784,893	0	2,011,915	4,772,978
Wem Town	492,615	423,915	545,744	42,500	45,320	457,924
Whitchurch Town	684,907	592,276	717,385	20,000	77,000	620,385

Council Tax Support

The Council Tax Support Scheme assists people with low income by reducing their Council Tax bill.

Council Tax Support is not awarded to you automatically – you must claim it.

To apply online go to www.shropshire.gov.uk/benefits or contact us at www.shropshire.gov.uk/contactbenefits

Please note that normally benefit can only be awarded from the Monday following the date a claim is received by the Council.

You must not withhold payment or part payment of the Council Tax whilst awaiting the outcome of your application.

If you are in receipt of Council Tax Support you have a duty to inform Shropshire Council of any changes in circumstances that may affect your entitlement as soon as possible. This could be changes in your earnings, benefit entitlement, capital / savings, or the number of adults resident in the property. Failure to do so may lead to your benefit being stopped and you owing the council money.

There is a range of support available if you are worried about paying your Council Tax. For more information, please visit our website here: [Council tax assistance | Shropshire Council](#)



Universal Credit

Shropshire has now transitioned over to Universal Credit full service. Therefore, dependent on your age, anyone making a new claim for benefit may now be required to claim Universal Credit rather than Housing Benefit to get help with rent.

If you currently receive Housing Benefit, you do not need to do anything and unless there is a change in your circumstances, you may not be required to claim Universal Credit unless told to do so by DWP.

Because of the rules, there are some people who still need to claim Housing Benefit, this applies if:

- 16
- You, and your partner, are of Pension Credit age
 - You live in specified exempt accommodation
 - You live in temporary accommodation provided by Shropshire Council.

To find out if you are affected and what is being replaced visit www.gov.uk and search Universal Credit. Universal Credit replaces means tested benefits so, if you do need to claim, please remember to claim for any national insurance contribution based benefits as well and remember to claim help with Council Tax Support from Shropshire Council too.

Demand notice explanatory notes

Council Tax valuation bands

Most dwellings are subject to the Council Tax. There is one bill for each dwelling, whether it is a house, bungalow, flat, maisonette, mobile home or houseboat, and whether it is owned or rented.

Each dwelling has been placed into one of eight bands by the Listing Officer of the Valuation Office Agency, according to its open market value at 1 April 1991.

Valuation Band	Range of Values
A	up to and including £40,000
B	£40,001 to £52,000
C	£52,001 to £68,000
D	£68,001 to £88,000
E	£88,001 to £120,000
F	£120,001 to £160,000
G	£160,001 to £320,000
H	£320,001 and above

The valuation band for your dwelling is shown on your Council Tax bill. You may look at any property's valuation band on the Valuation Office Agency website (www.voa.gov.uk)

Appeals to the Valuation Office Agency

The grounds for appeal against your property's valuation band are as follows:

- You became the Council Taxpayer in respect of a property for the first time and you think your valuation band is incorrect your appeal must be made within 6 months
- You believe that the banding should be changed because there has been a reduction in the dwelling's value for example part of it has been demolished
- The Listing Officer has altered the band. This may occur when the property is sold and the previous owner has added an extension.
- You start or stop using your property to carry out a business or the balance between domestic and business use changes

You can find out more about when you can challenge your band and what you need to do at www.gov.uk/challenge-council-tax-band If you challenge your band, you must continue to pay Council Tax at your current band until your appeal is decided.

You can contact the VOA at www.gov.uk/contactvoa If you are unable to use the online service you can also contact the VOA on 03000 501 501.

You may appeal to the council if you think:

- you are not liable to pay the Council Tax, for example because you are not the resident or owner of the property
- your property should be exempt
- the amount shown on your bill is incorrect

You should make any appeal in writing. The council will consider your case and if we have not contacted you within two months or if no agreement has been reached by this time, you have a further right of appeal to the Valuation Tribunal. Making an appeal does not allow you to withhold payment or part payment of the council tax. If your appeal is successful you will be entitled to a refund of any overpayment.

Reductions for people with disabilities

If you, or someone who lives with you, needs an extra room (which could include an extra bathroom or kitchen) or extra space in your property because of a permanent disability you may be entitled to a reduced Council Tax bill. A reduced bill will be calculated as if your property had been placed in a band immediately below the one shown in the valuation list. People in a band A property may also be entitled to a reduced Council Tax bill. If you think that you are entitled to a reduction and it is not shown on your bill, please contact the council. If your property has any special features which have been added for a resident with a disability which reduced the value of the property and you do not think it has been taken into account in the valuation band, you should contact the Listing Officer. (see 'Appeals to the Valuation Office Agency' section).

To apply for a disabled band reduction please visit:
[Disabled band reductions | Shropshire Council](#)

Discounts

A full Council Tax bill assumes that there are two or more adults living in a property. If you are the only adult living in your property you are entitled to a 25% discount. The following people do not count when calculating the number of adult residents:

- Apprentices
- Care workers or carers
- Foreign diplomats
- Fulltime students, student nurses
- Members of religious communities
- Members of visiting forces
- Non British partners/dependant of a student
- Patients resident in a home
- Patients resident in hospital
- People for whom child benefit is payable
- Prisoners
- Residents of hostels
- School leavers
- Severely mentally impaired
- Youth training trainees

If all the adults resident in your property are not counted, then a discount of 50% will apply. If all but one of the adults resident in your property are not counted, then a discount of 25% will apply.

Empty property and second homes

- With effect from 1 April 2025 owners of second homes will pay 100% premium (subject to certain conditions).
- No discount is awarded in respect of property undergoing or in need of major repairs
- Property that is unoccupied and substantially unfurnished for more than one year but less than five years will pay 100% council tax premium
- Property that is unoccupied and substantially unfurnished for more than five years but less than ten years will pay 200% council tax premium
- Property that is unoccupied and substantially unfurnished for more than ten years will pay 300% council tax premium.

As this premium applies to the property, a change of ownership or tenancy will not affect the premium. If, when you purchased or leased your property, it had already been substantially unfurnished for one year or more, you will have to pay the additional council tax charge. The additional charge can only be removed by bringing your property back into use by furnishing or occupying the property for a continuous six-week period.

Premium Exceptions

From 1 April 2025 the government has introduced some exceptions to the second home and empty homes premium.

Class of Dwelling	Application	Definition
Class E	Long-term empty homes and second homes	Dwelling which is or would be someone's sole or main residence if they were not residing in job-related armed forces accommodation
Class F	Long-term empty homes and second homes	Annexes forming part of, or being treated as part of, the main dwelling
Class G	Long-term empty homes and second homes	Dwellings being actively marketed for sale (12 months limit)
Class H	Long-term empty homes and second homes	Dwellings being actively marketed for let (12 months limit)
Class I	Long-term empty homes and second homes	Unoccupied dwellings which fell within exempt Class F and where probate has recently been granted (12 months from grant of probate/letters of administration)
Class J	Second homes only	Job-related dwellings
Class K	Second homes only	Occupied caravan pitches and boat moorings.
Class L	Second homes only	Seasonal homes where year-round, permanent occupation is prohibited, specified for use as holiday accommodation or planning condition preventing occupancy for more than 28 days continuously
Class M	Long-term empty home only	Empty dwellings requiring or undergoing major repairs or structural alterations (12 months limit)

For further information go to www.shropshire.gov.uk/council-tax

Annexes

Some properties, occupied by one household might appear to be single properties. However, they are allocated more than one council tax band. This is because they are made up of more than one self-contained unit and each self-contained unit must have a separate council tax band. The smaller unit is often referred to as an annex.

With effect from 1 April 2014, a 50% discount can be awarded in respect of annexes where:

- The annex is occupied by people related to the person liable to pay the council tax on the main dwelling.
- People who are living in dwellings with annexes which are unoccupied are using those annexes as part of their main residence.

20

Exempt Properties

Some properties are exempt from council tax:

- B Unoccupied properties owned by charities (exempt for up to six months)
- D Properties left empty by prisoners
- E Properties left empty by long stay patients in hospitals and care homes
- F Properties left empty by deceased persons
- G Properties where occupation is prohibited by law
- H Empty clergy properties
- I Properties left empty by people moving to receive personal care from another

- J Properties left empty by people moving to provide personal care to another
- K Properties left empty by students
- L Repossessed properties
- M Halls of residence
- N Properties occupied by students or school leavers
- O Armed forces accommodation, ie barracks
- P Properties occupied by members of visiting forces
- Q Properties left empty by bankrupts
- R Unoccupied caravan pitches and houseboat moorings
- S Properties occupied only by person(s) under 18
- T Unoccupied annexes which form part of a single property and may not be let separately without a breach of planning consent
- U Properties occupied only by person(s) who are severely mentally impaired
- V Property where at least one person who would otherwise be liable is a diplomat
- W Annexes and similar accommodation occupied by an elderly or disabled relative

For further information or if you think you are entitled to an exemption, please go to www.shropshire.gov.uk/council-tax

Under Section 13A(1)(c) of Local Government Finance Act 1992 the Council has the power to reduce the amount of Council Tax payable as it sees fit.

Under Section 16 (1) of the Local Government Act 1992 a Council Tax payer has a right of appeal to the Council about their liability, or refusal to award a discount, reduction or exemption.

For further information please contact us at www.shropshire.gov.uk/contactcounciltax

Environment Agency Flood and Coastal Erosion Risk Management Levy

The council is required to provide the following information for the Environment Agency issuing a flood defence levy in the area.

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 2,486 and 6,500 kilometres of main river and along tidal and sea defences in the area of the Severn & Wye and North West Regional Flood and Coastal Committees respectively.

Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

	2025/26 Actual Expenditure		2026/27 Budgeted Expenditure	
	Severn	North West	Severn	North West
Gross Expenditure (£'000s)	32,204	128,112	20,748	162,983
Levies Raised (£'000s)	1,296	4,681	1,335	4,821
Total Council Taxbase Band D Equivalents ('000s)	1,049	2,328	1,061	2,356

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by the Severn & Wye and North West Regional Flood and Coastal Committees has increased by 3.0% and 3.0% respectively.

The total Local Levy raised has increased from £1,295,738 in 2025/26 to £1,334,611 for 2026/27 for the Severn & Wye Regional Flood and Coastal Committee and from £4,680,577 in 2025/26 to £4,820,995 for 2026/27 for the North West Regional Flood and Coastal Committee.

The amounts levied on Shropshire Council in 2025/26 and 2026/27 are as follows:

	2025/26 £	2026/27 £
Severn Region Flood Levy	140,516	143,704
North West Region Flood Levy	5,525	5,662

Jamie paid his Council Tax whilst walking his dog!



Pay the easy way and sign up today!

Paying by direct debit saves you time, saves us money and removes the worry of missing a payment.

It also helps us to provide a more efficient service to you. So if you would like to sign up to pay by Direct Debit log on to your Council Tax citizen access account here:

<https://www.shropshire.gov.uk/council-tax/your-account-online/>

You'll need your latest Council Tax account reference and your online password from your Council Tax bill in order to do this.

Cost of Living

Many people are worrying about rising costs. Shropshire Council and its partners has brought together the following information to support our residents at this challenging time.

[Cost of living help | Shropshire Council](#)

Fair processing notice – how we use your information

The information that you provide will be processed in accordance with Data Protection and other relevant legislation. This council has a duty to protect the public funds it administers and may use information held about you for the prevention and detection of fraud and other lawful purposes.

This may include, but is not limited to, matching Council Tax data with electoral registration records. The council will also use the information for the purpose of performing any of its statutory enforcement duties.

It will make any disclosures required by law and may also share this information with other bodies responsible for detecting or preventing fraud or auditing or administering public funds. We will not disclose your personal information to third parties for marketing purposes.

Digital switchover

The UK's telephone network is being upgraded, which means that landline services are changing.

You can still have a landline in your home, but the technology that it uses will be different.

For most, switching over will be straightforward and won't cost anything, but some people may need new equipment or support to make the changes.

Only your current telephone service provider (eg BT) can make this change, so please contact them to find out more.



Contact Details:

Revenues and Benefits

www.shropshire.gov.uk/contactcounciltax

www.shropshire.gov.uk/contactbenefits

National Benefit Fraud hotline 0800 854 440

Payment Line 0345 678 9009

Revenues and Benefits address is:

Revenues and Benefits, Shropshire Council,
PO Box 4826, SHREWSBURY, SY1 9LJ

For general Shropshire Council enquiries:

Visit www.shropshire.gov.uk or call 0345 678 9000
customer.service@shropshire.gov.uk



Get the latest information and news from Shropshire Council. Sign up to our updates [here](#).

If you can read this but know someone who can't, please contact us on 0345 678 9000 so we can provide this information in a more suitable format.

**Did you know, you can pay
your Council Tax by Direct Debit visit:
shropshire.gov.uk/counciltaxonline**