

Shropshire Council

Parking Annual Report 2022-2023

**Service Statistics,
Enforcement Statistics
and Financial Information**

Service Statistics – Controlled Parking Spaces

Shropshire Council has 12,306 marked out controlled on and off-street parking spaces within its area (estimated where spaces are not marked) in the year April 2022 to March 2023. Of these, Shropshire Council directly provided 6,260 free parking spaces and 6,046 parking spaces where charges applied.

Enforcement Statistics

In the financial year 2022-2023 there were 15726 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 15,726 PCNs issued, 8309 were issued for higher level contraventions (£70 penalty) and 7417 were issued for lower-level contraventions (£50 penalty).

Number of PCNs	
Number of higher-level contravention PCNs issued	8309
Number of lower-level contravention PCNs issued	7417
Total Number of PCNs issued	15726

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	458
Lower	11 – Parked without payment	1152
Lower	19 – Parked in a resident’s place	29
Lower	20 – Parked in a loading gap	1
Lower	22 – Re-parked in the same place	36
Lower	24 – Not parked correctly	494
Lower	30 – Parked longer than permitted	1701
Total on street lower level PCNs		3871
Higher	01 – Parked in a restricted street	2289
Higher	02 – Loading in restricted street	1391
Higher	12 – Parked in a resident’s place	207
Higher	16 – Parked in a permit space	75
Higher	21 – Parked in a suspended bay	71
Higher	23 – Wrong class of vehicle	163
Higher	25 – Parked in a loading bay	2032
Higher	40 – Disabled person’s parking	1326
Higher	45 – Taxi rank	197

Higher	47 – Restricted bus stop or stand	249
Higher	48 – Restricted school area	6
Higher	99 – Pedestrian crossing	80
Total on street higher level PCNs		8086
Total on street PCNs issued		11957
Off Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	71–Parked in an electric vehicle charging place	6
Lower	73–Parked without payment	2544
Lower	80 – Parked longer than permitted	19
Lower	82 – Parked after payment expired	645
Lower	86 – Parked beyond the bay markings	329
Lower	93 – Parked in car park when closed	2
Lower	94–Parked without clear display 2	1
Total off street lower level PCNs		3546
Higher	70–Parked in a loading area	4
Higher	85 – Parked in a permit bay	16
Higher	87 – Disabled person’s parking	188
Higher	91 – Wrong class of vehicle	15
Total off street higher level PCNs		223
Total off street PCNs issued		3769

During 2022-2023, the total number of PCNs paid was 10780. A significant amount (84%) were paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	
PCNs paid within 14 days (discount rate)	9071
PCNs paid after 14 days but before Charge Certificate	1428
Total PCNs paid before Charge Certificate	10499
PCNs paid after the Charge Certificate*	281
Total PCNs paid	10780

*1421 Charge Certificates were registered in 2022-2023

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation, and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	4066
Number of informal challenges resulting in cancellation of the PCN:	
Cancel – Attendant Error	112
Cancel – Blue Badge	265

Cancel – Blue Badge Overstay	19
Cancel – Bus Stop	5
Cancel – Emergency	0
Cancel – General Letter	98
Cancel – Humanitarian	0
Cancel – Loading Ban	207
Cancel – Loading Bay	213
Cancel – Loading Unloading	0
Cancel – Loading-Taxi Bay	47
Cancel – Machine Problem	0
Cancel – Medical Emergency	0
Cancel – No Clock	3
Cancel – No Ticket	236
Cancel – Out of Bay	213
Cancel – Overstay	205
Cancel – Police	1
Cancel – Restricted Zone	57
Cancel – Stolen	1
Cancel – Taxi Bay	8
Cancel – Valid Blue Badge	13
Cancel – Valid Reason	0
Cancel – Valid Residents Permit	11
Cancel – Valid Season Ticket	1
Cancel – Valid Ticket	434
Cancel – Valid Ticket or Permit	23
Cancel – Yellow Line	219
Cancel – MiPermit	293
Total number of informal challenges cancelled	2684
Number of PCNs resulting in a formal representation	495
Number of formal representations resulting in cancellation of the PCN	333
Number of formal representations resulting in a Notice of Rejection	209
Number of informal challenges and formal representations	4561 (This equates to 29% of the number of PCNs issued in 2022-2023)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	2684

* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	26
Appeals allowed	8
Appeals not contested	0
Appeals dismissed	16

In some cases, PCNs will be cancelled or written off for other reasons. In 2022-2023 there were 756 PCNs cancelled for other reasons and 60 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

Written off or cancelled reason	Number of PCNs
Write off – EA debtor deceased	0
Write off – EA In liquidation	7
Write off – EA no access	8
Write off – EA no goods	0
Write off – EA no trace	0
Write off – EA warrant expired	0
Write off – Outstanding monies	0
Write off – Untraceable	0
Written off – Management decision at NtO/CC	45
Cancelled – Corporate decision	0
Cancelled – DVLA CEO error	207
Cancelled – DVLA no trace	175
Cancelled – foreign driver	78
Cancelled – General (No Letter)	1
Cancelled – No Served to Destination	3
Cancelled – NPAS Appeal Allowed	4
Cancelled – PCN not issued by Officer	148
Cancelled – Spoil driver return	41
Cancelled – Spoil VDA	73
Cancelled – Test Notice Imported	20
Total number of PCNs written off or cancelled for other reasons	810

EA = Enforcement Agent, previously known as bailiffs

In 2022-2023 there were no vehicles immobilise or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2022-2023 can be found on the following page.

Income – on-street	
General – including scratch cards	£859,052.01
Permits	£98,360.97

Season tickets	£0.00
Total on-street income	£957,412.98
Income – off-street	
General – including scratch cards	£4,250,129.59
Permits	£6,560.01
Season tickets	£100,522.24
Total off-street income	£4,357,211.84
Income – PCNs	
PCN income	£485,658.71
Total income (on-street, off-street and PCN)	£5,800,283.53

Expenditure	
Parking enforcement (including PCN appeal process)	£550,216.07
Highways and Transport	£2,840,536.19
Total expenditure	£3,390,752.26

Total income	£5,800,283.53
Total expenditure	£3,390,752.26
Total surplus	£2,409,531.27
In 2022/23 the parking account (on-street and off-street combined) had a net surplus of £2,409,531.27, this surplus was used to fund costs incurred by the local authority in the provision, operation of, or facilities for public passenger transport services.	