



# **LUF2 | Project 2 (Station Quarter) | Transforming Movement and Public Spaces**

**Chester Street / Smithfield Road**

## **Tree Removal Consultation Summary Report**

**December 2024**

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## Purpose of this document

This is the consultation summary report for the proposed removal of trees at the Chester Street / Smithfield Road area of the scheme.

This report provides an overview of the feedback received throughout the consultation period which ran from **09:00am on Tuesday 19 November, which closed at midnight on Wednesday 18 December 2024.**

The purpose of this report is to outline:



The consultation approach



The key findings from the consultation



Shropshire  
Council

# About the Project

## About the wider project

The Chester Street / Smithfield Road tree removals are part of Shropshire Council's Transforming Movement and Public Spaces – Station Gyratory Improvements in Shrewsbury. In early 2023 Shropshire Council secured funding from the Government's Levelling Up Fund (LUF), to improve public space and provide walking and cycling improvements in Shrewsbury town centre. This includes the improvements around the Station Gyratory area which aim to ease movement through the area for visitors and users, improving accessibility and providing opportunities to redesign this space to reflect the historic character of the town.

**The wider project aims and objectives are set out below :**



Reduce and slow down traffic



Improve junctions to promote walking and cycling accessibility and safety



Create enhanced cycling facilities and connections to the wider cycle network



Introduce new planters and trees to encourage biodiversity

## About the Chester Street/Smithfield Road tree removals

Proposals are to remove two field maple trees at the Chester Street / Smithfield Road junction, one located in the highway outside the Castle Pointe building and one (in the highway) outside the H2O building. Tree notices have been attached to the affected trees for ease of identification. The removal of these trees is required to enable the implementation of the Smithfield Road / Chester Street junction, which is a key part of the scheme, required for meeting Shropshire Council's funding objectives for the LUF2 | Project 2 (Station Quarter) scheme.

The new junction arrangement is influenced by a number of constraints which results in the existing trees being impacted. Efforts have been made to retain the trees and mitigate the impact on trees during the works. As a result, trees T1 and T2 within the footway outside H2O and T5 outside Castle Pointe can be retained within the new junction layout.

Critical health and safety factors within the new junction layout mean that T3 and T4 cannot be retained without undermining key objectives of the scheme and the outcomes of the original funding allocation, hence their proposed removal.

The site plan is included to the right with a copy also included on the feedback survey for ease of use.



Figure 1 - Aerial image showing location of existing trees



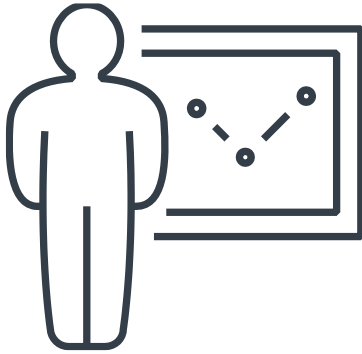
Figure 2 – Site Plan (Referenced Trees)



# Consultation Approach and Response Analysis

## Consultation Approach

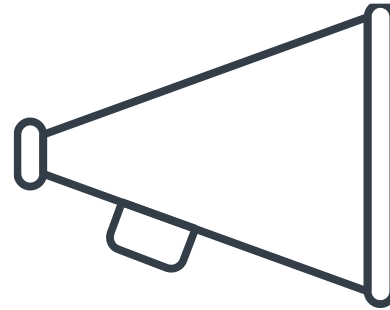
Shropshire Council has a duty to consult on the felling of street trees and is keen to ensure that local people can express their views on the proposed management of street trees in the local area. The aim is to ensure the decision-making process is transparent and considers stakeholder feedback. The project team provided other versions of questions on request such as large print and easy read versions.



### Who was consulted?

Shropshire Council were seeking the views of a range of people including:

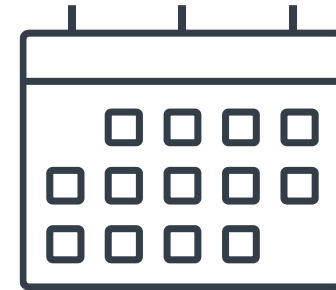
- Members of the public
- Town Council
- Elected Councillors
- Local businesses
- Anyone else with an interest



### How were they consulted?

The consultation was published on the Council's website and letters issued to residents in the area affected. A copy of the letter can be found in **Appendix A**.

Questions were asked about the proposal to enable the collection of feedback and suggestions. A copy of the survey can be found in **Appendix B**.



### After the consultation?

The consultation lasted for 28 days in line with national guidance, closing on 18 December 2024.

The feedback received has been analysed and used to inform this report which will inform Shropshire Council's final decision.



# Feedback Statistic Overview

During the consultation period (19 November – 18 December 2024) 22 responses were received via the online survey.

90

Website page visits

22

Online survey responses

50

Survey comments

2

Emails received

## Approach to analysing open question feedback

The survey contained four free text questions asking **respondents for explanations, further suggestion and any other feedback.**

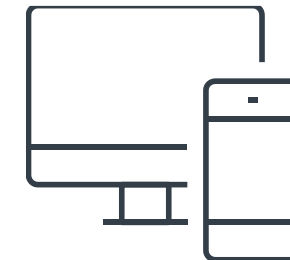
A **total of 50 comments** were provided. The free text responses were analysed through a process called 'coding'. Coding helps to identify common high-level themes, concerns and issues which can then be analysed quantitatively to identify the most frequently recurring areas of comment.

A two-tiered code frame was created to enable analysis and identify a set of common themes. The code frame and frequency tables can be found in **Appendix C.**

The comments have been analysed to identify the most frequently recurring themes and checked through an internal quality assurance process.



50 comments received



Two emails received, coded as free text responses

## Common Feedback Themes

A total of 48 codes were allocated across the free text responses. Table 1 shows **the most frequently occurring themes** (or codes).

The “**number of mentions**” refers to the frequency with which specific themes were referenced across the 50 comments received and the two emails received. When a theme was identified in a response, it was counted **only once**, to ensure consistency in approach across the dataset. Respondents usually referred to several themes within their comment and each different theme raised was counted as an individual mention for that theme. For example, three references to a single theme such as congestion in one comment is counted as one mention for the theme ‘Existing congestion’.

The long list of themes in the code frame has been split into the topics listed below along with the number of time each topic was mentioned within the comments received.

- **Comments related to the environment (52 mentions)**
- **General comments about the proposals (30 mentions)**
- **Comments related to the existing site (14 mentions)**
- **Comments related to traffic (9 mentions)**
- **Comments related to engagement (9 mentions)**
- **Comments related to costs (4 mentions)**

Theme	Number of mentions
Objection (general) to the project / removal of trees	19
Recommendation to move / re-location the trees	12
Concern (general) on the basis of environmental impacts	10
Recommendation (general) on the basis of environmental impacts	9
Recommendation to keep the trees	8
Concern about impact on local heritage/historic sites/local landscape and features (fields/woodland/etc.)	5
Concern (general) on the basis of traffic due to proposals	5
Concern about impacts on green corridors/green belt land/green space	4
Concern about the removal of trees	4
Concern that the images presented are misleading	4

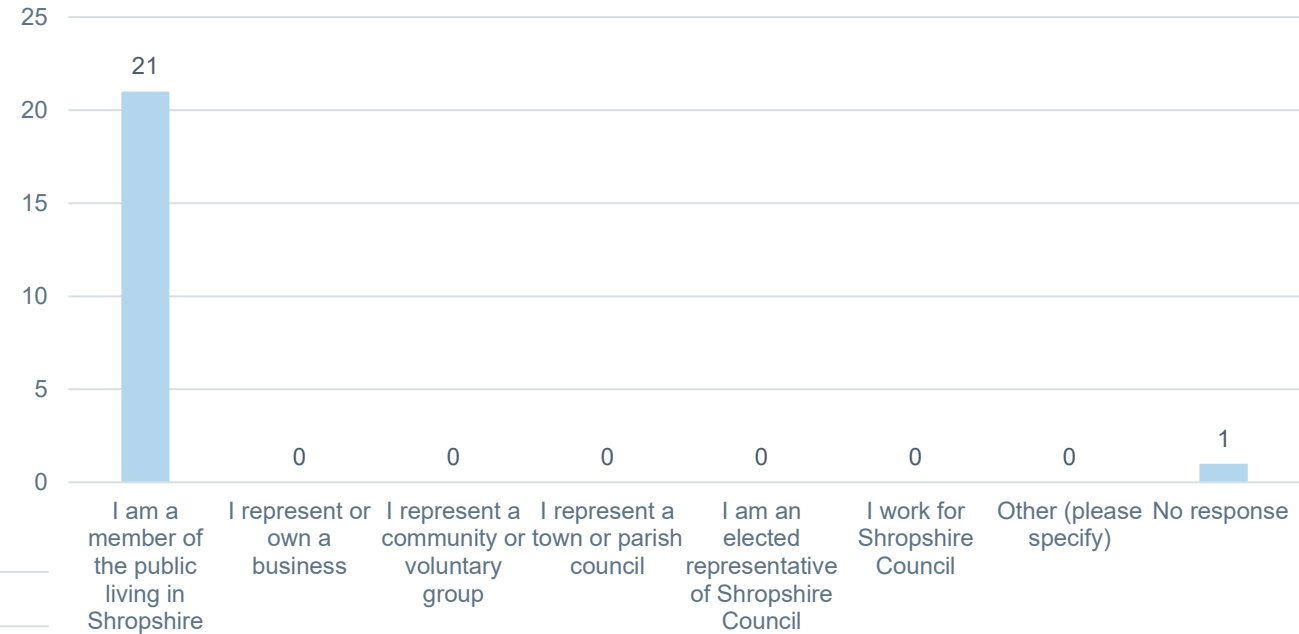
Table 1 – The top 10 most frequently occurring codes relevant to the proposals.

# About you - Demographic Information

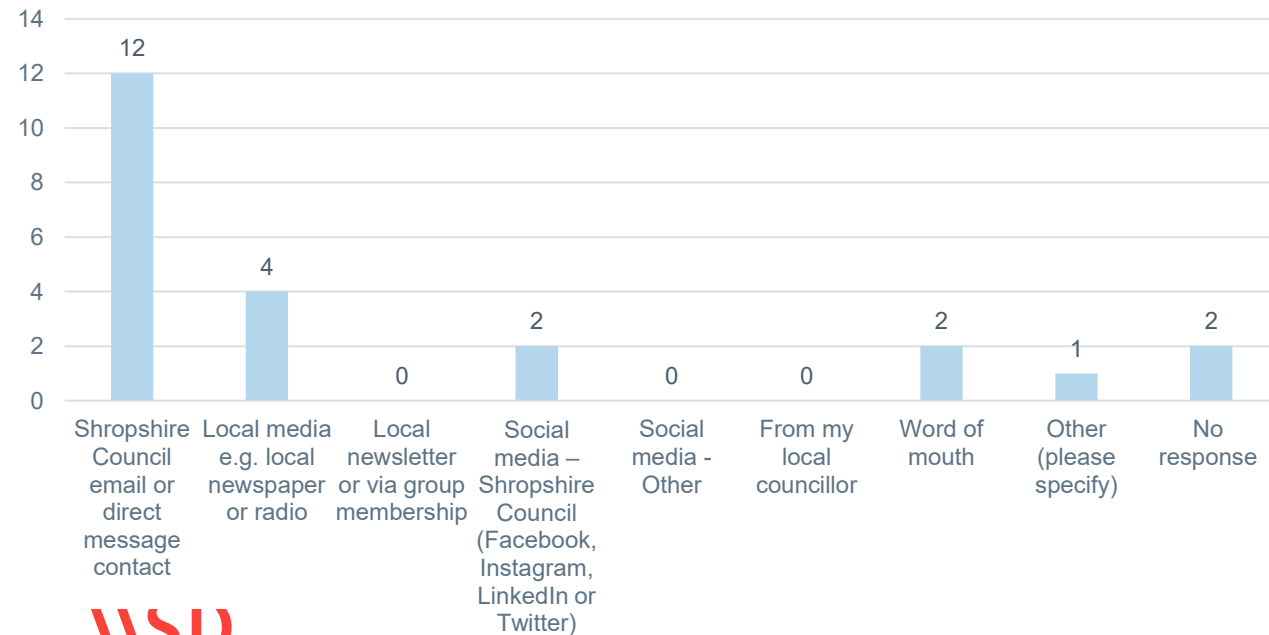
## Which of the following best describes you?

Of the 22 surveys completed, most respondents (21 respondents) are members of the public who live in Shropshire. One respondent stated they replied on behalf of the group / organisation.

## Which of the following best describes you?



## How did you find out about this consultation?



## How did you find out about this consultation?

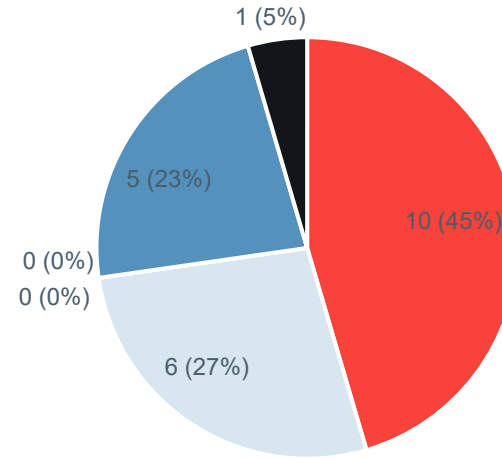
Respondents could select multiple options. Just over half of the respondents (12 respondents) found out about the consultation through 'Shropshire Council email or direct message contact', followed by 4 respondents who found out through 'Local media e.g. local newspaper or radio', 2 respondents found out through social media and 2 respondents by 'Word of mouth'.

# About you - Demographic Information

## Which is your gender?

10 respondents (45%), which is just under half of respondents identify as 'male' and 6 respondents (27%) identify as 'female'.

Which is your gender?

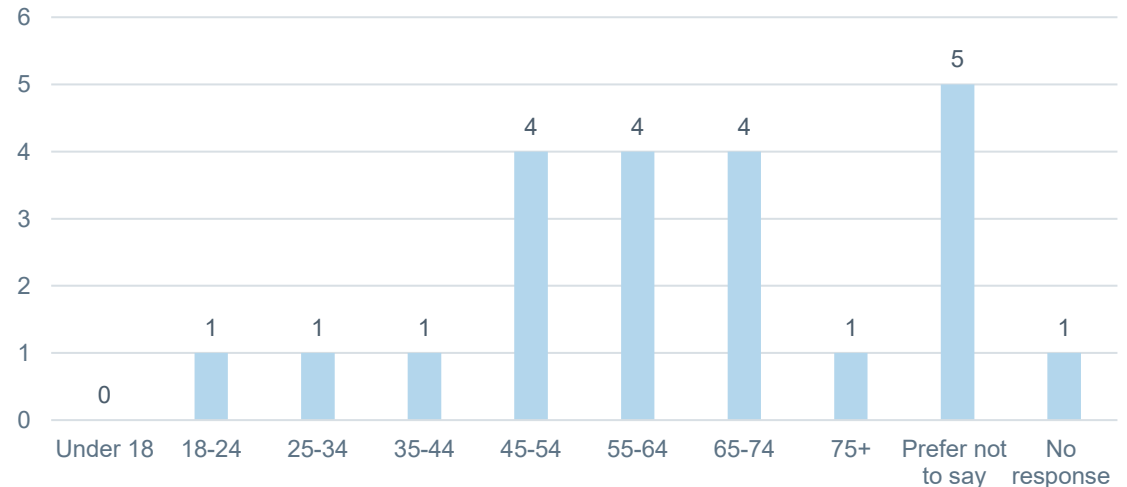


- Male
- Female
- Non binary
- Prefer to self-describe
- Prefer not to say
- No response

## Which age group are you?

The three top age group of respondents is '45-54', '55-64' and '65-74'.

Which age group are you?



# About you - Demographic Information

## Are you mainly..?

Of the 22 surveys completed, eight respondents selected 'working', followed by 6 respondents who are 'retired' and five who preferred not to disclose their status.

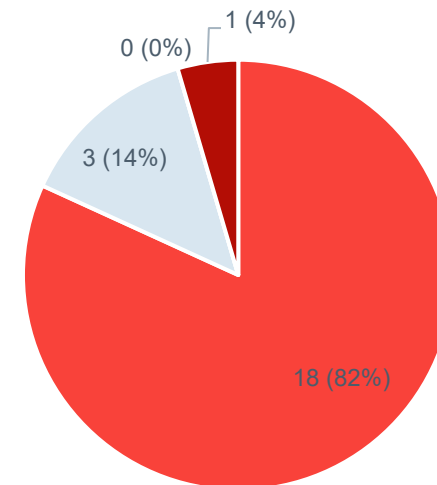
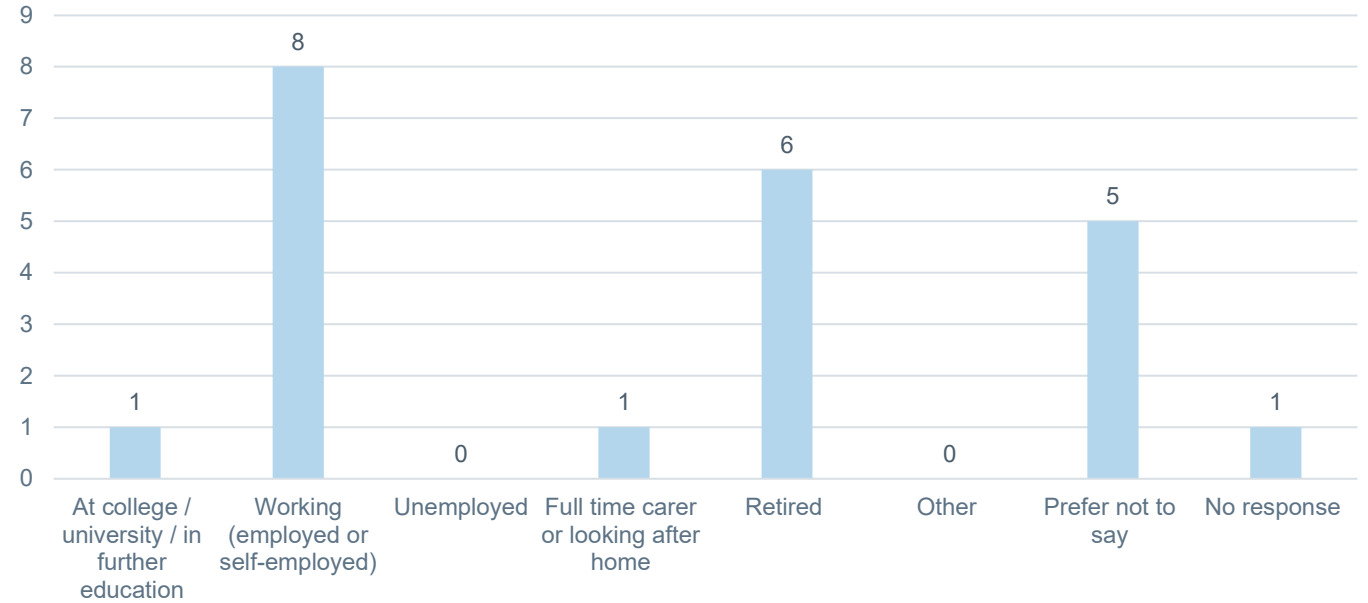
## What is your postcode?

Of the 22 surveys completed, a majority of respondents (12 respondents) live in the 'SY1' postal area.

## Have you read the full introduction to the consultation and had the opportunity to view the site plan and website information about the Movement Strategy for Shrewsbury?

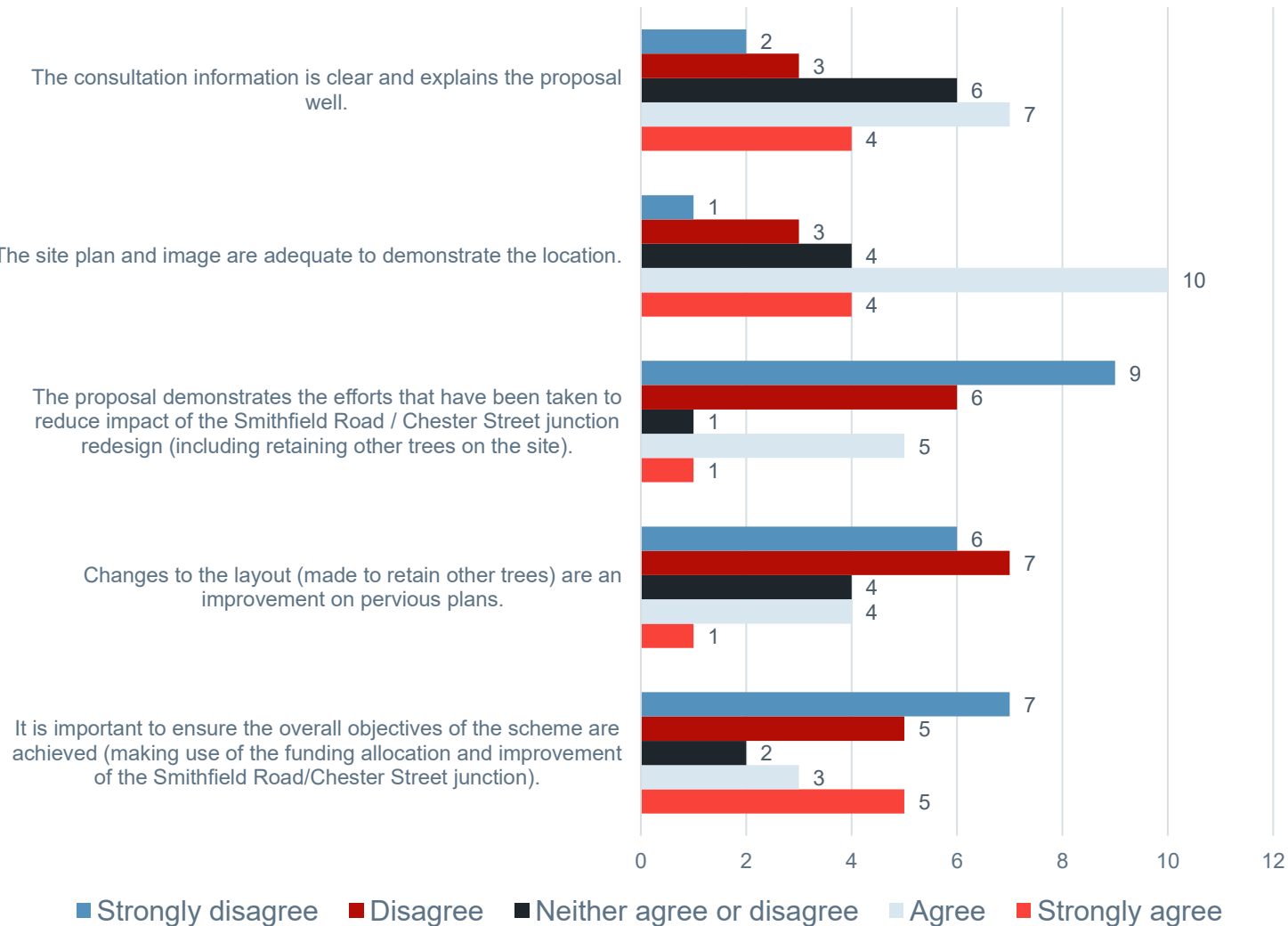
A majority of respondents, 82%, selected that they read the proposals in full, followed by 14% of respondents who selected they read the proposals in part.

Are you mainly...?



# To what extent do you agree or disagree with the following statements?

To what extent do you agree or disagree with the following statements?



Respondents were invited to respond to a selection of statements on a scale of 'strongly agree' to 'strongly disagree'.

In general, 11 respondents strongly agree or agree that the consultation information is clear and explains proposals well.

14 respondents strongly agree or agree that the site plan and image are adequate in demonstrating the location.

Nine respondents strongly disagree that the proposals demonstrate the efforts that have been taken to reduce impact on the Smithfield Road / Chester Street junction redesign.

13 respondents tended to disagree in some degree with the statement that changes to the layout (made to retain other trees) are an improvement on previous plans. Four respondents neither agree nor disagree and five respondents somewhat agree.

Seven respondents strongly disagree that it is important to ensure the overall objectives of the scheme are achieved. Five respondents strongly agree that it is important to ensure the overall objectives of the scheme are achieved.

## Please add any comments to explain your responses above, particularly if you disagree with any of the statements above

Overall, 10 respondents answered the question, the key themes are summarised below.



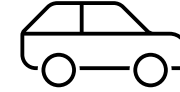
### Environment:

- Recommendation to keep the trees (three mentions)
- Concern (general) on the basis of environmental impacts (three mentions)



### General project:

- Objection (general) to the project and removal of trees (five mentions)



### Traffic:

- Concern (general) on the basis of traffic due to proposals (two mentions)

“ *...I'm not supportive of you removing trees - never mind the numerous environmental reasons not to remove trees* ”

“ *The scheme is a disaster to the area...* ”

“ *The works so far have caused massive and unnecessary delays to traffic in the area which will only become permanent should this work be completed.* ”

“ *Why not save the trees not replace them they are mature trees just because you can. .* ”

“ *Both of these trees are in good condition and there is no reason for them to be felled to allow traffic to go through this area.* ”

“ *The traffic will be increased by 30% which is not an improvement.* ”

# To what extent do you agree or disagree with the following statements?

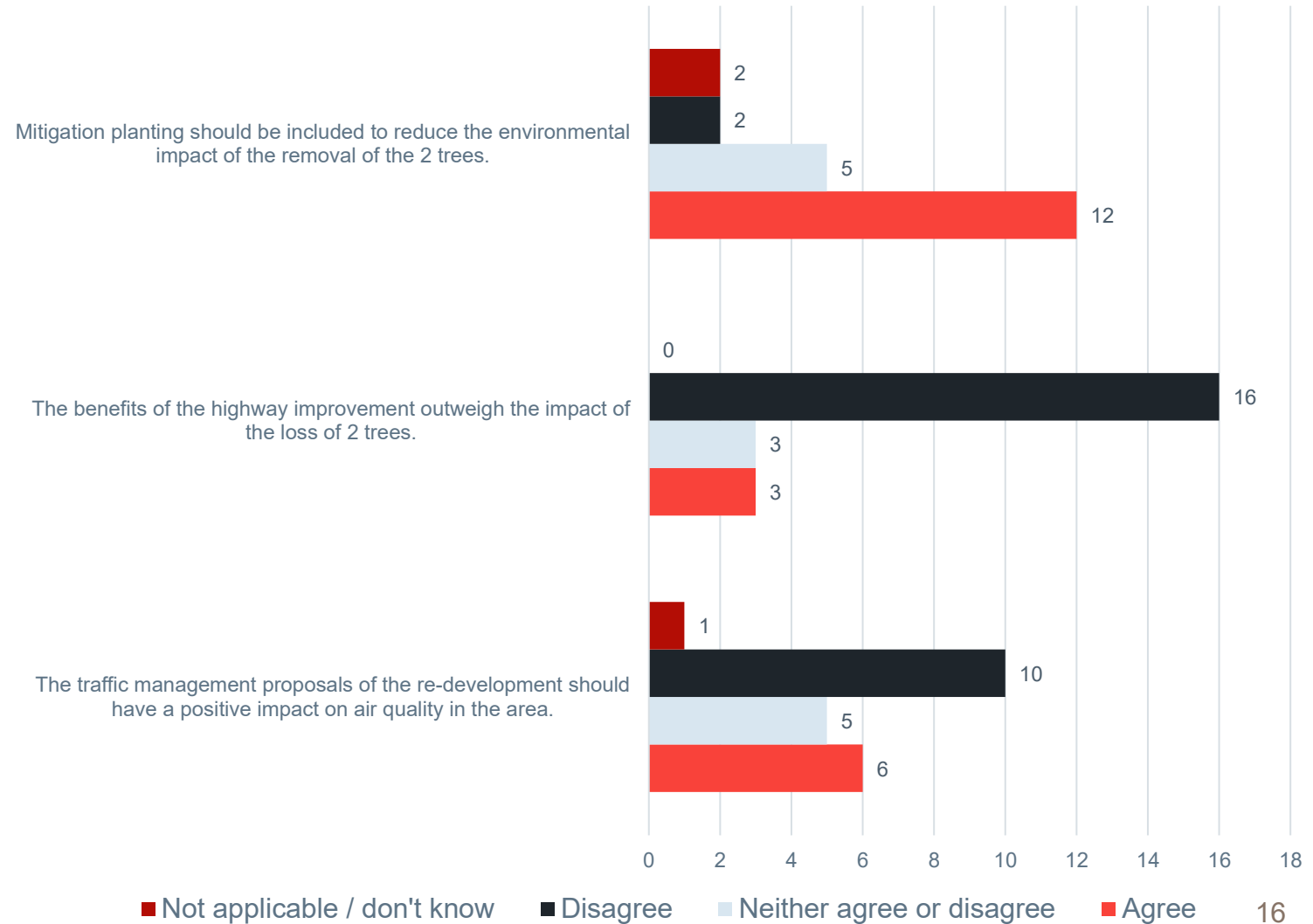
Respondents were invited to respond to a selection of statements on a scale of 'agree' to 'disagree'.

In general, most of the respondents (12) agreed that mitigation planting should be included to reduce the environmental impact of the removal of the two trees. Five respondents neither agree nor disagree. Two respondents disagree. Two respondents are not applicable / don't know.

A majority of respondents (16) disagree that the benefits of the highway improvements outweigh the impact of the loss of two trees. Three respondents neither agree nor disagree. Three respondents agree. No respondents are not applicable / don't know.

Generally, respondents selected that they disagree that the traffic management proposals of the re-development should have a positive impact on air quality in the area. Six respondents selected agree. Five respondents neither agree nor disagree. Ten respondents disagree. One respondent is not applicable / don't know.

To what extent do you agree or disagree with the following statements?

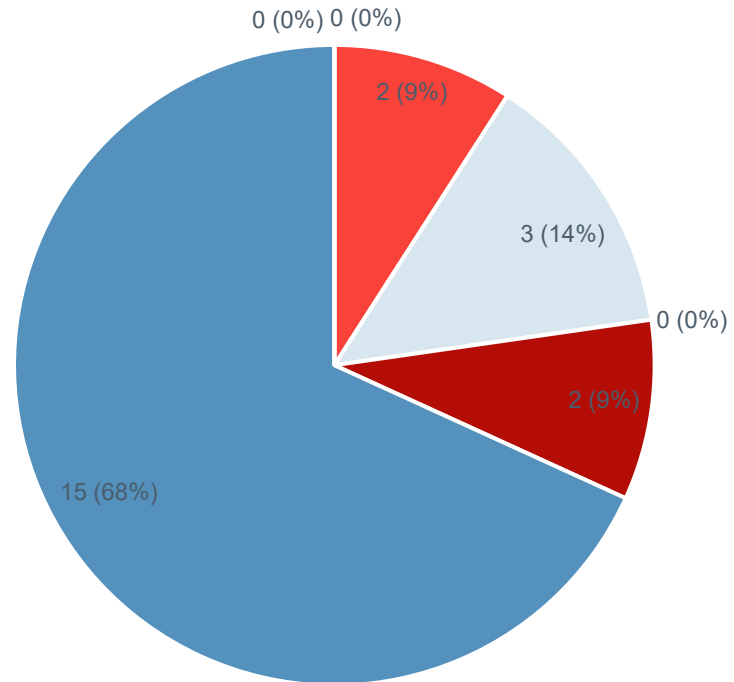




# Overall, what is your opinion of the proposal set out within the consultation?

Of the 22 surveys completed, 68% of the respondents (15) strongly oppose the proposals set out in the consultation.

Overall, what is your opinion of the proposal set out within the consultation?



- Strongly support
- Oppose
- No response

- Support
- Strongly oppose

- Neither support or oppose
- Don't know / not applicable

## If you oppose the proposal, please describe any concerns you may have regarding the proposed removal of the two trees.

Overall, 14 respondents answered the question, the key themes are summarised below.



### Environment:

- Recommendation to move / re-location the trees (four mentions)

“ Why can't the trees be relocated if they need to be? ”

“ Trees T3 & T4 can remain in the area, by moving them in their case slightly away from the kerb line. ”



### General project:

- Objection (general) to the project and removal of trees (five mentions)

“ The two existing trees should not be removed. ”

“ SC should be leading by example- keeping trees not cutting them down ”

## Do you have any suggestions or alternative proposals to the ones set out within the consultation?

Overall, 16 respondents answered the question, the key themes are summarised below.



### Environment:

- Recommendation to move / re-location the trees (four mentions)

“ ...move the trees slightly so that they can remain ”

“ There is room to accommodate these trees with small changes. ”



### General project:

- Objection (general) to the project and removal of trees (four mentions)

“ Stop this worthless alterations and rethink it with a greater and more available review. ”

“ Cancel the work. It is not wanted by anybody... ”

**If there is anything else you think we need to take into consideration before making a decision, please let us know using the comment box below.**

Overall, ten respondents answered the question, the key themes are summarised below.



### **Environment:**

- Recommendation (general) on the basis of environmental impacts (two mentions)
- Recommendation to move / re-location the trees (two mentions)
- Concern (general) on the basis of environmental impacts (two mentions)

“ *Please reconsider your proposal of removing the trees.* ”

“ *Relocate the trees if necessary, do not remove them.* ”

“ *... removing trees in the town centre is not an environmental improvement* ”



### **General project:**

- Objection (general) to the project and removal of trees (four mentions)

“ *Relocate the trees if necessary, do not remove them.* ”

“ *This will be looked at by future generations living in the town in the same way we look at the damage that was done in the 1960s.* ”



# Response to Key Issues Raised

## Response to key issues raised

Theme	Team response
Objection (general) to the project / removal of trees	Comments are noted regarding the general opposition to the scheme.
Recommendation to move / re-location the trees	Discussions are underway with the Town Council to identify suitable locations for 4 new trees and above ground planting will be introduced as part of the project to improve the streetscape and "greening" of the area.
Concern (general) on the basis of environmental impacts	It is always regrettable to lose existing trees, however, the scheme demands are such that two of the five trees must be felled if the project is to deliver its strategic aims which are linked to reducing traffic speed and volumes, improving public open space and improving cycling and walking connectivity.
Recommendation (general) on the basis of environmental impacts	In order to meet the project requirements, the trees need to be removed so that Chester Street can become 2 way, thereby removing the need for traffic having to travel past the railway station to access Smithfield Road and Castle Gates. The original intention was to remove all 5 trees but design modifications retains 3.
Recommendation to keep the trees	It is not possible to relocate the trees even slightly. The trees were planted within concrete rings which has directed the roots deeper underground and any operation to remove them will cause damage to the root structures and the overall health of the trees themselves. Mitigations will be provided and discussions are underway with the Town Council as regarding the locations and species of replacements.

Table 2 – Response to the top 10 most frequently occurring themes

## Response to key issues raised

Theme	Team response
Concern about impact on local heritage/historic sites/local landscape and features (fields/woodland/etc.)	It is always regrettable to lose existing trees. The Delivery Team have endeavoured to amend the design as much as possible, being mindful of the overall project requirements, and as a result, have been able to retain three of the five trees at this location. Opportunities will be sought, working with the Town Council, to improve the greening in the area with above ground planting as well as providing 4 replacement trees in a suitable location.
Concern (general) on the basis of traffic due to proposals	The Movement Strategy for Shrewsbury is intended to deliver on safer pavements, reduced traffic, reduced vehicle speeds, improved public realm and improved walking and cycling provision. This project is part of the overall Strategy.
Concern about impacts on green corridors/green belt land/green space	The images included in the original consultation and engagement for the project showed the aspirations for green corridors. Practically however, underground services have prevented the installation of appropriately sized tree root protection systems. There will be further investigation in to above ground planting, and 4 new trees will be provided by the project for planting in a suitable area, to be agreed with the Town Council.
Concern about the removal of trees	The trees were planted within concrete rings which has directed the roots deeper underground and any operation to remove them will cause damage to the root structures and the overall health of the trees themselves. Discussions are underway with the Town Council to identify suitable locations for 4 new trees and above ground planting will be introduced as part of the project to improve the streetscape and "greening" of the area. Positive discussions are being held with Network Rail regarding the issues around pigeons and water spilling down the tunnel walls.
Concern that the images presented are misleading	The artists impressions for the project engagement and consultation process was to provide an indication of what might be possible. Below ground conditions and utility services physically prevent the installation of the sizeable tree pits that would be required. It is not possible to relocate the trees even slightly. The trees were planted within concrete rings which has directed the roots deeper underground and any operation to remove them will cause damage to the root structures and the overall health of the trees themselves.



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# Appendix A: Consultation Letter to Residents and Businesses

# Consultation Letter to Residents and Businesses



Shropshire Council  
Shirehall  
Abbey Foregate  
Shrewsbury  
Shropshire SY2 6ND

Residents and Business Owners  
Chester Street  
Shrewsbury  
SY1

Date: 20<sup>th</sup> November 2024

My Ref: Chester Street trees

Dear Sir/Madam,

Proposed removal of trees at Chester Street/Smithfield Road

In early 2023, Shropshire Council secured funding from the Levelling Up Fund to improve public space and provide walking and cycling improvements in Shrewsbury town centre. This includes the improvements around the Station Gyratory area which aim to ease movement through the area for visitors and users, improving accessibility and providing opportunities to redesign this space to reflect the historic character of our town.

Our proposals have been designed to align with the vision for Shrewsbury set out in:

- The Shrewsbury Big Town Plan (2018)
- Shrewsbury Big Town Plan Masterplan Vision (2021)
- Shrewsbury Movement and Public Space Strategy (known as Shrewsbury Moves). The consultation was launched on 26 January 2024 and ran until 29 March 2024. See more by visiting the Shrewsbury Moves website.

Developed by the Shrewsbury Big Town Plan Partnership, Shrewsbury Moves is a 10-year vision and plan to transform movement and grow the economy in the town centre. Accessibility of public spaces throughout Shrewsbury town centre and connectivity to the wider active travel network are key principles in the Strategy that have directly informed development of the LUF2 proposals for the Station Gyratory area. Our proposals represent an early scheme within the wider delivery of the Strategy and will continue to be informed by the Strategy as the design and delivery works progress.

£18.7M has been secured from the levelling up fund (LUF 2) for the upgrade of Smithfield and Riverside areas of Shrewsbury. This is split into two projects: -  
• Project 1 – Smithfield Riverside regeneration programme.  
• Project 2 – Transforming movement and Place.

Project 2 (Transforming Movement and Public Spaces) in Shrewsbury, which has been allocated a total of £4.29m, are active travel, highway and public realm improvements within the areas which are characterised in the 'Shrewsbury Masterplan Vision 2021' as the 'Station Quarter' and 'Frankwell and Riverside'.



www.shropshire.gov.uk  
General Enquiries: 0345 678 9000

## The scheme extents include:

1. Smithfield Road (east of Raven Meadows junction).
2. Chester Street Gyratory – from Berwick Road junction to the south
3. Castle Foregate / St Michaels Street – from Flaxmill Maltings to the south.
4. Castle Street (whole length)

## The proposal for this consultation

The proposal is to remove 2 trees (field maple) at the Chester Street/Smithfield Road junction, one of them located outside the Castle Pointe building and one of them located outside the H2O building. Tree notices have been attached to the affected trees for ease of identification. The removal of these trees is required to enable a re-design of the Smithfield Road/Chester Street junction, an integral part for meeting Shropshire Council's objectives for the LUF2 Project 2 (Station Quarter) scheme.

The new junction arrangement is influenced by a number of constraints which results in the existing trees being impacted. Efforts have been made to retain the trees and mitigate the impact on trees during the works. As a result, trees T1 and T2 within the footway outside H2O and T5 outside Castle Pointe can be retained within the new junction layout.

Critical health and safety factors within the new junction layout mean that T3 and T4 cannot be retained without undermining key objectives of the scheme and the outcomes of the original funding allocation, hence the proposed removal of these two trees. The site plan is included below with a copy also included on the feedback survey for ease of use.

## Why are we consulting?

Shropshire Council has a duty to consult on felling street trees. We are keen to ensure that local people can express their views over the proposed management of street trees in the local area. The aim is to ensure the decision-making process is transparent and considers views and feedback local people wish to present.

This consultation is carried out in line with Section 115 of the Environment Act 2021 and Highways Act 1980. In line with national guidance Shropshire Council will also publish a response to the consultation, including the final decision made after the close of the consultation period.

## Who are we consulting?

We are seeking the views of a range of people including:

- Members of the public
- Town Council
- Elected Councillors
- Local businesses
- Anyone else with an interest in this issue

## How are we consulting?

The consultation will be published on the Council's web site with letters also issued to residents in the area affected. We are asking a number of questions in a survey about our proposal to enable the collection of feedback and suggestions.

We will provide other versions of questions on request such as large print and easy read versions. If you would like the survey in an alternative format, please use the email below to request a copy or telephone Shropshire Council's Customer Services on 0345 678 9000 and explain any support you need to allow you to respond.

## Documents

The following documents are available on our website at [www.shropshire.gov.uk/get-involved/](http://www.shropshire.gov.uk/get-involved/) and paper copies will also be held at The Gateway Centre in Chester Street for the period of the consultation:

- TECHNICAL NOTE SUPPORTING AIA
- SITE\_PLAN 5427381.pdf
- SITE\_PLAN-5418915.pdf
- ARB IMPACT ASSESSMENT-5441958.pdf
- OFFICER REPORT-5446607.pdf
- APPLICATION FORM-5427388.pdf
- APPLICATION FORM-5418923.pdf
- 24 03777 TCA DECISION-5457671.pdf
- Consultation Questionnaire

Paper copies of the questionnaire should be returned to The Gateway for subsequent collection and returning to Shropshire Council.

Email responses to us, which are preferred, should be sent to both [LUF2@shropshire.gov.uk](mailto:LUF2@shropshire.gov.uk) and [Tellus@Shropshire.gov.uk](mailto:Tellus@Shropshire.gov.uk), entering 'Chester Street trees – Consultation' into the subject heading.

It is important that you only use the questionnaire or provide responses to us by email on the proposal put forward. Please note that responses will not be monitored for requests for services.

The closing date for return of the questionnaire is 18<sup>th</sup> December 2024.

Analysis of responses will be undertaken by Shropshire Council, and we will ensure that all responses are anonymised before the results of the consultation are published.

Yours faithfully



Andy Moreton

Strategic Infrastructure Works Manager  
Infrastructure & Growth





Shropshire  
Council

# Appendix B: Original Survey

# Original Survey

## Consultation for the proposed removal of trees at Chester Street/Smithfield Road

This short survey is designed to collect consultation responses for the proposed removal of trees at Chester Street/Smithfield Road in Shrewsbury.

Shropshire Council has a duty to consult on felling street trees. We are keen to ensure that local people can express their views over the proposed management of street trees in the local area. The aim is to ensure the decision-making process is transparent and considers the views and feedback of local people.

This consultation is carried out in line with Section 115 of the Environment Act 2021 and Highways Act 1980. In line with national guidance Shropshire Council will also publish a response to the consultation, including the final decision made after the close of the consultation period.

Responses to this consultation may also be provided in writing to the address below or by email to [luf2@shropshire.gov.uk](mailto:luf2@shropshire.gov.uk)

Tell Us  
 Shropshire Council  
 PO Box 4826  
 Shrewsbury  
 SY1 9LJ

The proposal is to remove 2 trees (field maple) at the Chester Street/Smithfield Road junction, one of them located outside the Castle Pointe building and one of them located outside the H2O building. Tree notices have been attached to the affected trees for ease of identification. The removal of these trees is required to enable a re-design of the Smithfield Road/Chester Street junction, an integral part for meeting Shropshire Council's objectives for the LUF2 Project 2 (Station Quarter) scheme.

The new junction arrangement is influenced by a number of constraints which results in the existing trees being impacted. Efforts have been made to retain the trees and mitigate the impact on trees during the works. As a result, trees T1 and T2 within the footway outside H2O and T5 outside Castle Pointe can be retained within the new junction layout.

Critical health and safety factors within the new junction layout mean that T3 and T4 cannot be retained without undermining key objectives of the scheme and the outcomes of the original funding allocation, hence the proposed removal of these two trees.

For more information follow this link: [Shrewsbury Station Quarter | Shropshire Council](#)

Have you read the full introduction to the consultation and had the opportunity to view the site plan and website information about the Movement Strategy for Shrewsbury?

- Yes, in full
- Yes, in part
- No

To what extent do you agree or disagree with the following statements?

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
The consultation information is clear and explains the proposal well.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The site plan and image are adequate to demonstrate the location.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The proposal demonstrates the efforts that have been taken to reduce impact of the Smithfield Road / Chester Street junction redesign (including retaining other trees on the site).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Changes to the layout (made to retain other trees) are an improvement on previous plans.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is important to ensure the overall objectives of the scheme are achieved (making use of the funding allocation and improvement of the Smithfield Road/Chester Street junction).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments to explain your responses above, particularly if you disagree with any of the statements above.

# Original Survey

Please give your views on the following proposed elements of the re-design of the site.

	Agree	Neither agree or disagree	Disagree	Not applicable/don't know
Mitigation planting should be included to reduce the environmental impact of the removal of the 2 trees.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The benefits of the highway improvement outweigh the impact of the loss of 2 trees.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The traffic management proposals of the re-development should have a positive impact on air quality in the area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall, what is your opinion of the proposal set out within the consultation?

- Strongly support
- Support
- Neither support or oppose
- Oppose
- Strongly oppose
- Don't know/Not applicable

If you oppose the proposal, please describe any concerns you may have regarding the proposed removal of the two trees.

Do you have any suggestions or alternative proposals to the ones set out within the consultation?

If there is anything else you think we need to take into consideration before making a decision, please let us know using the comment box below.

## About you

We will use the information you provide here only for the purpose of this activity. We will store the information securely in line with data protection laws and will not share or publish any personal details.

Which of the following describe you? Please select all that apply

- I am a member of the public living in Shropshire
- I represent or own a business
- I represent a community or voluntary group
- I represent a town or parish council
- I am an elected representative of Shropshire Council
- I work for Shropshire Council

Other (please specify)

If you are responding on behalf of a group or organisation and would like your response to be attributed to the organisation, please complete the box below:

How did you find out about this consultation? Please select all that apply.

- Shropshire Council newsroom or website
- Shropshire Council email or direct message contact
- Local media e.g. local newspaper or radio
- Local newsletter or via group membership
- Social media - Shropshire Council (Facebook, Instagram, LinkedIn or Twitter)
- Social media - Other
- From my local councillor
- Word of mouth

Other (please specify)

Which is your gender?

- Male
- Female
- Non binary
- Prefer to self-describe
- Prefer not to say

# Original Survey

Which age group are you?

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+
- Prefer not to say

Are you mainly..?

- At college/university/in further education
- Working (employed or self-employed)
- Unemployed
- Full time carer or looking after the home
- Retired
- Other
- Prefer not to say

What is your postcode?

(This is not used to try to identify individuals, we ask this is so we can check people living in Shrewsbury and the area the proposal relates to have had the opportunity to comment).

#### How we will use your information

This survey is anonymous and we should not be able to identify you from your responses. The information you have provided will be used for statistical purposes and to inform decision making. We will only publish anonymised responses, parts of responses, or a summarised version of responses and will ensure individual survey respondents cannot be identified. Your response will be stored and kept in line with Shropshire Council's Retention Schedule.

Your information will be used by Shropshire Council to inform the work of the LUF2 project (transport, active travel and public realm developments). We will not share your information with any other external third parties. Your information will be held securely, and if shared it will be shared securely. We comply with data protection laws concerning the protection of personal information, including the General Data Protection Regulation (GDPR). For more information on how information is held by Shropshire Council and your rights to gain access to the information we hold on you please see our corporate privacy policy at [www.shropshire.gov.uk/privacy](http://www.shropshire.gov.uk/privacy)

#### Thank you for taking the time to complete this survey.

If you have any additional comments to make in addition to your survey response, or any questions relating to the survey, please email [TellUs@shropshire.gov.uk](mailto:TellUs@shropshire.gov.uk) and quote the name of the survey within your email.



# Appendix C: Code Frame

## Code frame

<b>Shrewsbury Tree Removal Coding Structure</b>			
<b>Code</b>	<b>Coding Framework</b>		<b>Count</b>
<b>CC</b>	<b>General project</b>	<b>Guidance for coding/additional information</b>	<b>30</b>
CCPO	Objection (general) to the project	General objection / negative / unresponsive comments	19
CCPS	Support (general) for the project	Opposed to the removal of trees	1
CCPR	Recommendation (general) for the project		3
CCPC	Concern (general) about the project		3
CCAR	Recommendation for an alternative solution provided		0
CCRR	Recommendation for an alternative route provided		0
CCSB	Comment that the project only benefits a minority of people		2
CCOP	Opposed to pedestrianisation of the town centre		1
CCCN	Negative comments on the current work being carried out / management of the project		1
<b>ES</b>	<b>Existing site</b>	<b>Guidance for coding/additional information</b>	<b>14</b>
ESPO	Objection (general) / negative comment on existing site		0
ESPS	Support (general) / positive comments on existing site		1
ESPR	Recommendation (general) for the existing site		1
ESPC	Concern (general) raised re the existing site		1
ESSC	Comment suggesting the existing scheme hasn't been in that long		1
ESSP	Recommendation on parking		1
ESCC	Concern about the cleanliness of the area		2
<b>EN</b>	<b>Environment</b>	<b>Guidance for coding/additional information</b>	<b>52</b>
ENEO	Objection (general) to the project on the basis of environmental impacts		0
ENES	Support (general) for the project on the basis of environmental impacts		0
ENER	Recommendation (general) on the basis of environmental impacts	Plant new trees	9
ENRK	Recommendation to keep the trees		8
ENRM	Recommendation to move / re-location the trees		12
ENEC	Concern (general) on the basis of environmental impacts		10
ENGC	Concern about impacts on green corridors/green belt land/green space		4
ENWC	Concern about impacts on wildlife and habitats		0
ENCT	Concern about the removal of trees		4
ENHC	Concern about impact on local heritage/historic sites / local landscape and features (fields/woodland/etc.)		5
ENMC	Concern about lack of mitigation measures		0

## Code frame

<b>TR</b>	<b>Traffic</b>	<b>Guidance for coding/additional information</b>	<b>9</b>
TRPO	Objection (general) to the project on the basis of traffic impacts		0
TRPS	Support (general) for the project on the basis of traffic impacts		0
TRPR	Recommendation (general) on the basis of traffic impacts		2
TRPC	Concern (general) on the basis of existing traffic / comments that traffic will not be improved		2
TRPT	Concern (general) on the basis of traffic due to proposals	Concerns the traffic condition will worsen	5
TRCC	Concerns around construction traffic		0
TRWC	Concern about impacts on walking routes/Public Rights of Way		0
TRBR	Recommendation for bike paths		0
<b>CO</b>	<b>Costs</b>	<b>Guidance for coding/additional information</b>	<b>4</b>
COPO	Objection (general) to the project on the basis of cost	The project is a waste of money	1
COPS	Support (general) for the project on the basis of cost		0
COPR	Recommendation (general) on the basis of cost		0
COPC	Concern (general) on the basis of cost	Negative comments re costs vs benefits	1
COTC	Concern about cost to taxpayer		0
<b>EG</b>	<b>Engagement</b>	<b>Guidance for coding/additional information</b>	<b>9</b>
EGEO	Objection (general) about the lack of engagement		0
EGES	Support (general) for the level of engagement		0
EGER	Recommendation (general) for engagement		1
EGEC	Concern (general) about the engagement		0
EGSR	Recommendation for a stakeholder meeting / engagement		0
EGIC	Concern that feedback will be ignored		2
EGMI	Request for more information		2
EGIM	Concern that the images presented are misleading		4