



## **Children's Services - Privacy notice**

This should be read in conjunction with the Council's general Privacy Notice: [Your privacy | Shropshire Council](#)

The Notice below provides additional detail relating to the processing of Personal Data in relation to the provision of Children's Services.

### **How is your information used?**

We may use your personal information so that we can provide advice and guidance, assessments, services, support and safeguarding for children and their families to meet the needs of the children and families and to provide the help that they require as early as possible.

We collect personal information about you so that we can provide:

- Services to, and monitoring of, vulnerable children and young people, including services to children in need, safeguarding, looked after children, children leaving care, children with disabilities, fostering and adoption services
- Enhanced and preventative services, that is, early intervention services like the Early Help Partnership Service to understand what support you or your family need to identify the right service at the right time to support you and provide help to you and your family
- Specialist services for children and families who may be vulnerable or have higher levels of need such as special education needs or who are at risk of youth offending
- The Supporting Families Programme - the Government's national initiative to turn around the lives of families with multiple needs.
- Specialist services and support through Channel Panel to prevent people being drawn into terrorism
- Help us to develop and improve our services
- Complete statistical returns to Government departments

We process personal data because it is necessary to comply with our legal obligations and to fulfil our public duty. The legal grounds for this can be found in the Acts listed below: In some cases, where the processing is not covered by these Acts, we will seek your consent to process your personal data.

- Children Act 1989
- Children (Leaving Care) Act 2000
- Adoption & Children Act 2002 and associated regulations
- Children Act 2004
- Childcare Act 2006

- Children and Families Act 2014
- Children and Social Work Act 2017

### **Details of information obtained from third parties?**

We may obtain personal information about you from the below individuals/organisations depending on the service we need to provide to you:

- Health agencies (including Health visitors)
- Schools
- Mental Health services
- Probation
- Police
- Other Local Authorities
- Family Members
- Friends
- Your employer
- Housing department and housing providers
- Other internal departments within Shropshire Council
- Mind Of My Own Applications

### **Who has access to your information?**

We may share your information with the following third parties depending on what service we are providing, the sharing will always be lawful and will be done in most cases in order to comply with our legal obligations or for the performance of a public task in the public interest. Where sharing is not necessary in order to comply with our legal obligations or for the performance of a public task the sharing will only take place with your consent.

- Internal departments within Shropshire Council
- Education providers
- Ofsted
- Other public bodies
- NHS and other health agencies
- District councils
- Voluntary and charitable agencies providing services
- Police
- Courts and other judicial agencies
- Probation
- Youth Offending Team
- Housing department and housing providers
- Other central government agencies including government bodies responsible for providing funding for eligible services e.g. the Troubled Families Programme (payment by results)
- Other public authorities
- Department for Education (DfE) in respect of children in need and looked after children to help the DfE develop national policies; manage local authority performance; administer and allocate funding and identify and encourage good practice. For more information about the data collection requirements placed on us by the DfE go to [looked after children](#) or [children in need](#) on GOV.uk.

- Department for Work and Pensions (DWP)

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes.

### **Use of CCTV in Residential Homes**

Where in place, CCTV will only be activated if all other preventative reducing factors have been exhausted and clear evidence suggests that a safeguarding concern is still present.

CCTV will be activated if there are heightened concerns around a young person/persons leaving or entering property with consent or knowledge of the staff team. Ultimately the protection of the children at residential homes is paramount and part of the decision process when activating the CCTV.

Concerns evident that a person/persons are entering the grounds without staff knowledge, concerns relating to CSE, Missing and the protection of the children.

For activation of the CCTV, will need authorisation from all parents, Social Workers and the registered/Deputy manager.

Data that is recorded on the CCTV device cannot be viewed by any other persons other than mentioned in the DPIA and the CCTV policy. All pre-recorded footage is protected via a password which is known to the registered/ Deputy manager.

All footage that is recorded will automatically be deleted after 14 days.

The CCTV monitor, and recorder is a built in device only accessible via a lockable office which is kept locked at all times.

### **One Health and Care Integrated Care Record**

Across Shropshire, Shropshire Council are establishing a shared care record to ensure that the people who care for you have the information that they need to do their best for you. We call our shared care record "One Health and Care" which includes many organisations providing care. Information will only be shared for your direct care and will only be accessible by professionals providing your care.

Your information will only be shared securely and accessed on a need to know basis.

Your information will be processed in accordance with the requirements of data protection legislation. The legal basis under the UK Data Protection Act 2018 used to process your information are:

- Article 6(1)(e) – performance of a task carried out in the public interest
- Article 9(2)(h) – medical diagnosis, the provision of health or social care or treatment or management of health or social care systems.

For more information on One Health and Care, please visit the Shropshire, Telford and Wrekin Integrated Care System website: [One health and care -](#)

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### **Keeping your data up to date**

We want to ensure any information we hold is accurate. You can help us by promptly informing us of any changes to the information we hold about you.

### **Details of any automated decision processes**

No automated decision making takes place.

### **Research and statistics**

Anonymised and pseudonymised data may be used for research & statistical purposes. Any data collected may be used for research and statistical purposes that are relevant and compatible with the purpose that the data was collected for.

### **What are your rights in relation the personal data we process?**

Please refer to the main notice for this information.

### **Complaints and concerns about the handling of your personal information:**

Please refer to the main notice for this detail.

### **This Notice was last updated on:**

10 October 2025