

Interim High Level Actions

No.	Action	Delivery partners	Timetable (Short ≤ 1 year, medium 1-2 years or long-term ≥ 3years)	Progress	Future progress / Actions
Meet the health and wellbeing needs of Ellesmere and Surrounding Area residents					
1.	Children & young People • Mental Health: Collaborate with youth service partners to understand ongoing and planned initiatives for engaging with children and young people (CYP) and involving them in the process and solutions. • Youth Club Access: Address transport and access issues for those in more rural areas. Work with key system partners to identify accessibility issues and link to strategies and action plans to mitigate. • Youth Services and Activities: Work with key system partners to identify need, gaps, and barriers in youth services and activities. Integrate into current and future	Shropshire Council Youth Service, MPFT, SYA, Young People's Social Prescribers, youth forums, schools, town and parish councils, VCSE organisations Shropshire Council Youth Service, MPFT, SYA, VCSE organisations, Young People's Social Prescribers, youth forums, schools, town and parish councils, community transport providers Shropshire Council Youth Service, MPFT, SYA, VCSE organisations, Young People's Social			

	strategies, action plans and workstreams. • Community Safety: Understand why young people don't feel safe in their communities and work with partners to improve this. Linked to drug issues action. Address issues of social belonging, isolation, and health and wellbeing.	Prescribers, youth forums, schools, town and parish councils, community transport providers Youth Support Services and Teams, Safer Neighbourhood Team, Shropshire Council teams, schools, VCSE organisations, employers, ICB, North Shropshire PCN			
2.	Health Service Access • Mental Health Services: Improve the availability of early intervention mental health services and support for all ages. • NHS Dentists: Address the lack of availability of NHS dentists in some areas by connecting with system partners and exploring wider strategies and action plans. • GP Appointments: Address the waiting time and availability concerns especially after the implementation of the Total	ICB, MPFT, North Shropshire PCN, VCSE partners, Shropshire Council, Social Prescribing Team, schools ICB Dental Health Commissioning Team, SC Public Health			

	Triage System. Feedback impact system has had on waiting times and availability for patients. Right Service, Right Time: Address availability and waiting times by exploring culture change and appropriate healthcare professional. Linked to Total Triage System to reduce and mitigate bottlenecks in GP appointment and booking systems. Community Healthcare: Address concerns around lack of community nurses and health services by connecting with system partners to gain further insight on need and system response. Social Care Assessments: Address delays in social care assessments and increasing thresholds for intervention by connecting with relevant partners and linking with strategies and action plans. Community Pharmacy: Address concerns and request for clear information about holiday opening times and availability by linking	North Shropshire PCN, ICB Primary Care Team North Shropshire PCN, ICB Primary Care Team, ShropCom, VCSE organisations, Shropshire Council ShropCom, North Shropshire PCN, ICB Primary Care Team, VCSE organisations, Shropshire Council Shropshire Council Adult Social Care Team, ICB Community Pharmacy			
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	with system partners and exploring feasible workaround for community. • Healthy Weight: Address higher levels of adult obesity by connecting with system partners and lining to current and future strategies and action plans.	Shropshire, ICB Pharmacy Commissioning Service, Local Pharmacies. ICB, Shropshire Council, VCSE organisations, health partners			
3.	Crime & Safety • Drug Issues: Address concerns regarding the lack of visible action being taken to tackle the drug issues. Collaborate with relevant system partners to alleviate community concerns and update on actions and outcomes where able. • Awareness and Education: Connect with police and system partners regarding a follow up	Safer Neighbourhood Policing Team, West Mercia Police, schools, Shropshire Council Public Health Drug & Alcohol Team, town and parish Councils, Community Neighbourhood Watch, local organisations Safer Neighbourhood Policing Team, West Mercia Police, schools, Shropshire			

	event on signs of exploitation, where to report and find help.	Council Public Health Drug & Alcohol Team, Town and Parish Councils, Community Neighbourhood Watch, local organisations			
4.	Communication • Activities Awareness: Improve awareness and access to existing activities for residents through joint communication campaigns and collaboration with partners. • Accessible Communication: Working with partners to ensure communications are accessible for all and consider suitability and choice including specific groups and digital exclusion. • Community Directory: Connect partners working on producing a community directory to ensure a system approach, alignment, accuracy and clarity.	VCSE organisations, town and parish councils, schools, Shropshire Council, ICB, libraries, North Shropshire PCN, ShropCom VCSE organisations, town and parish councils, schools, Shropshire Council, ICB, libraries, North Shropshire PCN, ShropCom Shropshire Council, Chamber of Commerce, town and parish councils, VCSE organisations			
5.	Transport				

	• Transport Provision: Address the lack of transport provision across place plan area and affordable transport impacting education, training, employment, and specific groups. Link to hospital services and discharge accessibility.	Shropshire Council Passenger Transport Services, public transport providers, town and parish Councils, VCSE organisations, community transport providers			
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